# **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549 FORM 8-K

### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): April 21, 2021

# SLM CORPORATION

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)

001-13251 (Commission File Number)

Newark,

52-2013874 (I.R.S. Employer Identification No.)

**300** Continental Drive (Address of principal executive offices) Delaware

19713 (Zip Code)

Registrant's telephone number, including area code: (302) 451-0200

(Former name or former address, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, par value \$.20 per share	SLM	The NASDAQ Global Select Market
Floating Rate Non-Cumulative Preferred Stock, Series B, par value \$.20 per share	SLMBP	The NASDAQ Global Select Market

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. O

## ITEM 2.02 RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On April 21, 2021, SLM Corporation issued a press release announcing its financial results for the quarter ended March 31, 2021. The press release is furnished as Exhibit 99.1 and incorporated by reference herein.

The press release at Exhibit 99.1 and incorporated by reference herein is being furnished and shall not be deemed "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section and shall not be incorporated by reference into any registration statement or other document pursuant to the Securities Act of 1933, as amended, or the Exchange Act, except as otherwise expressly stated in such filing.

# (d) Exhibits

Exhibit <u>Number</u>	Description
99.1*	Press Release, dated April 21, 2021
104	Cover Page Interactive Data File (formatted as Inline XBRL)

\* Furnished herewith.

# SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: April 21, 2021

# SLM CORPORATION

By: /s/ STEVEN J. MCGARRY

Steven J. McGarry Executive Vice President and Chief Financial Officer



# **News Release**

For Immediate Release

#### SALLIE MAE REPORTS FIRST-QUARTER 2021 FINANCIAL RESULTS

#### First-Quarter GAAP Net Income Attributable to Common Stock of \$640 Million, or \$1.75 Per Diluted Share; First-Quarter "Core Earnings" Attributable to Common Stock of \$648 Million, or \$1.77 Per Diluted Share

Completed \$3.16 Billion in Private Education Loan Sales During the Quarter Resulting in a \$399 Million Gain

Repurchased 49 Million Shares of Common Stock in the First Quarter of 2021

**NEWARK, Del., Apr. 21, 2021** - Sallie Mae (Nasdaq: SLM), formally SLM Corporation, today released first-quarter 2021 financial results. Highlights of those results are included in the attached supplement. Complete financial results are available at www.SallieMae.com/investors.

Sallie Mae will host an earnings conference call tomorrow, Apr. 22, 2021, at 8 a.m. ET. Executives will be on hand to discuss various highlights of the quarter and to answer questions related to Sallie Mae's performance. To participate, dial 877-356-5689 (USA and Canada) or 706-679-0623 (international) and use access code 9165416 starting at 7:45 a.m. ET. A replay of the conference call will be available approximately two hours after the call's conclusion and will remain available through May 6, 2021, by dialing 855-859-2056 (USA and Canada) or 404-537-3406 (international) with access code 9165416.

A live audio webcast of the conference call and presentation slides may be accessed at www.SallieMae.com/investors.

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Sallie Mae (Nasdaq: SLM) believes education and life-long learning, in all forms, help people achieve great things. As the leader in private student lending, we provide financing and know-how to support access to college and offer products and resources to help customers make new goals and experiences, beyond college, happen. Learn more at SallieMae.com. Commonly known as Sallie Mae, SLM Corporation and its subsidiaries are not sponsored by or agencies of the United States of America.

Contacts:

Media

Rick Castellano, 302-451-2541, rick.castellano@salliemae.com

Investors

Brian Cronin, 302-451-0304, brian.cronin@salliemae.com



#### Sallie Mae Reports First-Quarter 2021 Financial Results

#### First-Quarter GAAP Net Income Attributable to Common Stock of \$640 Million, or \$1.75 Per Diluted Share; First-Quarter "Core Earnings" Attributable to Common Stock of \$648 Million, or \$1.77 Per Diluted Share

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"We are off to a fast start in 2021, delivering on our strategic priorities and exceeding expectations for the first quarter. These results were driven in part by executing on our core business fundamentals including originations, loan performance, loan sales, and expense management. More broadly, the economy and employment market continue to return to pre-pandemic norms as vaccines become more widely available, and more colleges and universities are planning full return to campuses this fall. As the market leader, we remain aligned and focused on providing the tools, resources, and responsible financing to help students and families effectively plan and pay for college. We are also well-positioned to continue to deliver to our shareholders through our capital return program, highlighted this quarter by our loan sale, Tender Offer, and subsequent share repurchases."

Mae

Jonathan Witter, CEO, Sallie

#### First-Quarter 2021 Highlights vs. First-Quarter 2020 Highlights

#### Executed on our Core Business Strategy:

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- GAAP net income of \$641 million, up 77%.
- Net interest income of \$331 million, down 17%, as a result of private education loan sales and the sale of the personal loan portfolio.
- Private education loan originations of \$2.1 billion, down 10%, in line with market trends as a result of the pandemic.
- Average private education loans outstanding, net, of \$21.0 billion, down 11%, as a result of loan sales.
- Average yield on the private education loan portfolio was 8.22%, down 64 basis points, driven by the decline in the variable rate portfolio due to lower LIBOR rates.
- Private education loan provisions for credit losses was \$(226) million, down from \$36 million.
- Private education loans held for investment in forbearance were 3.7% of private education loans held for investment in repayment and forbearance, down from 6.2%.
- Private education loans held for investment delinquencies as a percentage of private education loans held for investment in repayment were 2.1%, down from 3.2%.
- Total operating expenses of \$125 million, down from \$147 million, principally due to the 2020 reorganization and continued focus on efficiency.

#### Progress on our Balance Sheet and Capital Allocation:

- Gain on sale of private education loans of \$399 million in the first quarter of 2021, up from \$239 million.
- Repurchased \$592 million of common stock under share repurchase programs in the first quarter of 2021, up from \$558 million in year-ago period.
- Paid first-quarter common stock dividend of \$0.03 per share, unchanged from prior-year period.

Investor Contact: Brian Cronin, 302-451-0304 brian.cronin@salliemae.com

Media Contact: Rick Castellano, 302-451-2541 rick.castellano@salliemae.com The following are significant items or events that occurred in the first guarter of 2021.

#### Provisions for Credit Losses

Improving economic forecasts and faster prepayment speeds resulted in downward adjustments to the provisions for credit losses in the first quarter of 2021.

During the first guarter of 2021, the outlook for the U.S. economy improved significantly. For the guarter ended Mar. 31, 2021, the improvement was reflected in the economic forecasts the company used to estimate future expected credit losses. This resulted in faster prepayment speeds and lower expected future defaults. In addition, during the first quarter of 2021, the company implemented an updated model for projecting prepayment speeds, which resulted in higher prepayment speeds leading to even lower expected future defaults and allowance for credit losses. As a result, provisions for credit losses in the current quarter decreased by \$287 million compared with the year-ago quarter.

As COVID-19 continues to impact the economy, the company could continue to experience significant changes in its allowance for credit losses in 2021. See "Information on COVID-19 Impact on Sallie Mae" on page 6 below.

#### Further Progress on Balance Sheet and Capital Allocation

#### Loan Sales

In the first quarter of 2021, the company recognized a gain of \$399 million from the sale of \$3.16 billion of its private education loans to an unaffiliated third party.

#### Share Repurchases

On Jan. 26, 2021, the company completed its \$525 million accelerated share repurchase agreement (which was entered into on March 10, 2020) (the "ASR"). The company received 45 million shares under the ASR in the first quarter of 2020. On Jan. 28, 2021, the company received an additional 13 million shares of common stock, and, in total, the company repurchased 58 million shares of common stock under the ASR at an average price per share of \$9.01.

On Feb. 2, 2021, the company announced the commencement of a "modified Dutch Auction" tender offer (the "Tender Offer") to purchase up to \$1.0 billion of the company's common stock. Pursuant to the Tender Offer, the company purchased 28.5 million shares of its common stock at a purchase price of \$16.50 per share. The purchase of shares settled on Mar. 16, 2021 for a total purchase price of approximately \$472 million, including fees and expenses related to the Tender Offer. The company retired all shares of common stock purchased in connection with the Tender Offer.

In the first quarter of 2021, the company repurchased 6.8 million shares of its common stock at a total cost of \$121 million, or an average purchase price of \$17.68 per share, under a Rule 10b5-1 trading plan authorized under its share repurchase programs. Since the end of the first quarter of 2021, an additional 13.2 million shares have been repurchased under the Rule10b5-1 trading plan at an average price of \$18.94 per share

The Jan. 27, 2021 share repurchase program (the "2021 Share Repurchase Program"), which was effective upon announcement and expires on January 26, 2023, permits the company to repurchase shares of its common stock from time to time up to an aggregate repurchase price not to exceed \$1.25 billion. All of the company's previous share repurchase programs have now been fully utilized.

From Jan. 1, 2020 through Apr. 20, 2021, the company has repurchased 109.6 million shares of common stock under its repurchase programs, which represents a 26% reduction in the total number of shares outstanding on Jan. 1, 2020. As of Apr. 20, 2021, there was \$485 million of capacity remaining under the 2021 Share Repurchase Program.

Repurchases may occur under the company's share repurchase programs from time to time and through a variety of methods, including tender offers, open market repurchases, repurchases effected through Rule 10b5-1 trading plans, negotiated block purchases, accelerated share repurchase programs, or other similar transactions. The timing and volume of any repurchases will be subject to market conditions, and there can be no guarantee that the company will repurchase up to the limit of its share repurchase programs or at all.

The following provides guidance on the company's performance in 2021.

### Guidance\*

For 2021, the company expects the following:

- Full-year diluted GAAP earnings per common share of \$2.95 \$3.15.
- Full-year Private Education Loan originations year-over-year growth of 6% 7%.
- Full-year total loan portfolio net charge-offs of \$260 million \$280 million. Full-year non-interest expenses of \$525 million \$535 million.

\* See page 6 for a cautionary note regarding forward-looking statements.

# **Quarterly Financial Highlights**

	1Q 2021	4Q 2020	1Q 2020
Income Statement (\$ millions)	_	-	-
Total interest income	\$436	\$480	\$575
Total interest expense	105	113	175
Net interest income	331	367	400
Less: provisions for credit losses	(226)	(316)	61
Total non-interest income	413	1	292
Total non-interest expenses	126	124	147
Income tax expense	203	127	121
Net income	641	433	362
Preferred stock dividends	1	2	3
Net income attributable to common stock	640	431	359
"Core Earnings" adjustments to GAAP <sup>(1)</sup>	8	9	(32)
Non-GAAP "Core Earnings" net income attributable to common stock <sup>(1)</sup>	648	440	327
Ending Balances (\$ millions)			
Private Education Loans held for investment, net	\$19,633	\$18,437	\$20,176
FFELP Loans held for investment, net	725	735	765
Personal Loans held for investment, net	_	_	747
Credit Cards held for investment, net	10	11	7
Deposits	\$22,803	\$22,666	\$24,446
Brokered	12,146	11,890	13,658
Retail and other	10,657	10,776	10,788
Key Performance Metrics			
Net interest margin	4.40%	4.82%	5.08%
Yield - Total interest-earning assets	5.80%	6.30%	7.30%
Private Education Loans	8.22%	8.23%	8.86%
Personal Loans	%	%	12.11%
Credit Cards	0.78%	(3.53)%	(4.72)%
Cost of Funds	1.53%	1.60%	2.41%
Return on Assets ("ROA") <sup>(2)</sup>	8.3%	5.6%	4.6%
Non-GAAP "Core Earnings" ROA <sup>(3)</sup>	8.4%	5.7%	4.2%
Return on Common Equity ("ROCE") <sup>(4)</sup>	101.5%	87.3%	67.4%
Non-GAAP "Core Earnings" ROCE <sup>(5)</sup>	102.8%	89.0%	61.4%
Per Common Share			
GAAP diluted earnings per common share	\$1.75	\$1.13	\$0.87
Non-GAAP "Core Earnings" diluted earnings per common share <sup>(1)</sup>	\$1.77	\$1.15	\$0.79
Average common and common equivalent shares outstanding (millions)	366	381	413

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#### **Footnotes:**

(1) Sallie Mae provides non-GAAP "Core Earnings" because it is one of several measures management uses to evaluate management performance and allocate corporate resources. The difference between non-GAAP "Core Earnings" and GAAP net income is driven by mark-to-fair value unrealized gains and losses on derivative contracts recognized in GAAP, but not in "Core Earnings" results. See the "Core Earnings" to GAAP Reconciliation in this press release for a full reconciliation of GAAP and "Core Earnings." "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will be equal to \$0. Management believes the company's derivatives are effective economic hedges, and, as such, they are a critical element of the company's interest rate risk management strategy. Our "Core Earnings" are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies.

(2) We calculate and report our Return on Assets ("ROA") as the ratio of (a) GAAP net income (loss) numerator (annualized) to (b) the GAAP total average assets denominator.

(3) We calculate and report our non-GAAP "Core Earnings" Return on Assets ("Core Earnings ROA") as the ratio of (a) "Core Earnings" net income (loss) numerator (annualized) to (b) the GAAP total average assets denominator.

(4) We calculate and report our Return on Common Equity ("ROCE") as the ratio of (a) GAAP net income (loss) attributable to common stock numerator (annualized) to (b) the net denominator, which consists of GAAP total average equity less total average preferred stock.

(5) We calculate and report our non-GAAP "Core Earnings" Return on Common Equity ("Core Earnings ROCE") as the ratio of (a) "Core Earnings" net income (loss) attributable to common stock numerator (annualized) to (b) the net denominator, which consists of GAAP total average equity less total average preferred stock.

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This press release contains "forward-looking statements" and information based on management's current expectations as of the date of this release. Statements that are not historical facts, including statements about our beliefs, opinions, or expectations and statements that assume or are dependent upon future events, are forward-looking statements. This includes, but is not limited to: statements regarding future developments surrounding COVID-19 or any other pandemic. including, without limitation, statements regarding the potential impact of COVID-19 or any other pandemic on the company's business, results of operations, financial condition, and/or cash flows; the company's expectation and ability to pay a quarterly cash dividend on its common stock in the future, subject to the determination by the company's Board of Directors, and based on an evaluation of the company's earnings, financial condition and requirements, business conditions, capital allocation determinations, and other factors, risks, and uncertainties; the company's 2021 guidance; the company's three-year horizon outlook; the company's expectation and ability to execute loan sales and share repurchases; the company's projections regarding originations, net charge-offs, non-interest expenses, earnings, balance sheet position, and other metrics; and any estimates related to accounting standard changes. Forward-looking statements are subject to risks, uncertainties, assumptions, and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A. "Risk Factors" and elsewhere in the company's Annual Report on Form 10-K for the year ended Dec. 31, 2020 (filed with the Securities and Exchange Commission ("SEC") on Feb. 25, 2021) and subsequent filings with the SEC; the societal, business, and legislative/regulatory impact of pandemics and other public heath crises; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; failure to comply with consumer protection, banking and other laws; changes in accounting standards and the impact of related changes in significant accounting estimates, including any regarding the measurement of our allowance for credit losses and the related provision expense; any adverse outcomes in any significant litigation to which the company is a party; credit risk associated with the company's exposure to third parties, including counterparties to the company's derivative transactions; and changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). We could also be affected by, among other things: changes in our funding costs and availability; reductions to our credit ratings; cybersecurity incidents, cyberattacks, and other failures or breaches of our operating systems or infrastructure, including those of third-party vendors; damage to our reputation; risks associated with restructuring initiatives, including failures to successfully implement cost-cutting programs and the adverse effects of such initiatives on our business; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students, and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; changes in banking rules and regulations, including increased capital requirements; increased competition from banks and other consumer lenders; the creditworthiness of our customers; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of our earning assets versus our funding arrangements; rates of prepayments on the loans that we own; changes in general economic conditions and our ability to successfully effectuate any acquisitions; and other strategic initiatives. The preparation of our consolidated financial statements also requires us to make certain estimates and assumptions, including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this release are qualified by these cautionary statements and are made only as of the date of this release. We do not undertake any obligation to update or revise these forwardlooking statements to conform such statements to actual results or changes in our expectations.

#### Information on COVID-19 Impact on Sallie Mae

The COVID-19 crisis is unprecedented and has had a significant impact on the economic environment globally and in the United States. There is a significant amount of uncertainty as to the length and breadth of the impact to the U.S. economy and, consequently, on the company. Please refer to Item 1A. "Risk Factors — Pandemic Risk" in the company's Annual Report on Form 10-K for the year ended Dec. 31, 2020 (filed with the SEC on Feb. 25, 2021), for risks associated with COVID-19. Also, see above for a cautionary note regarding forward-looking statements.

# SLM CORPORATION

# CONSOLIDATED BALANCE SHEETS (In thousands, except share and per share amounts) (Unaudited)

		March 31, 2021		December 31, 2020		
Assets						
Cash and cash equivalents	\$	6,207,001	\$	4,455,292		
Investments:						
Trading investments at fair value (cost of \$26,219 and \$12,551)		30,594		16,923		
Available-for-sale investments at fair value (cost of \$2,116,279 and \$1,986,957, respectively)		2,115,885		1,996,634		
Other investments		79,679		80,794		
Total investments		2,226,158		2,094,351		
Loans held for investment (net of allowance for losses of \$1,179,021 and \$1,361,723, respectively)		20,368,287		19,183,143		
Loans held for sale		—		2,885,640		
Restricted cash		164,708		154,417		
Other interest-earning assets		23,592		42,874		
Accrued interest receivable		1,264,960		1,387,305		
Premises and equipment, net		155,425		154,670		
Income taxes receivable, net		169,655		374,706		
Tax indemnification receivable		15,678		18,492		
Other assets		32,541		19,533		
Total assets	\$	30,628,005	\$	30,770,423		
Liabilities						
Deposits	\$	22,803,143	\$	22,666,039		
Long-term borrowings		4,918,670		5,189,217		
Other liabilities		297,728		352,332		
Total liabilities		28,019,541		28,207,588		
Commitments and contingencies						
Equity						
Preferred stock, par value \$0.20 per share, 20 million shares authorized:						
Series B: 2.5 million and 2.5 million shares issued, respectively, at stated value of \$100 per share		251,070		251,070		
Common stock, par value \$0.20 per share, 1.125 billion shares authorized: 431.1 million and 456.7 million shares issued, respectively		86,211		91,346		
Additional paid-in capital		1,052,904		1,331,247		
Accumulated other comprehensive loss (net of tax benefit of (\$7,680) and (\$10,908), respectively)		(24,077)		(34,200		
Retained earnings		2,350,986		1,722,365		
Total SLM Corporation stockholders' equity before treasury stock	-	3,717,094		3,361,828		
Less: Common stock held in treasury at cost: 102.7 million and 81.4 million shares, respectively		(1,108,630)		(798,993		
Total equity		2,608,464		2,562,835		
Total liabilities and equity	\$	30,628,005	\$	30,770,423		
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# SLM CORPORATION

# CONSOLIDATED STATEMENTS OF INCOME (In thousands, except per share amounts) (Unaudited)

	Three Months Ended March 31,			
		2021		2020
Interest income:	•	404 00 4	•	FFF 077
Loans	\$	431,804	\$	555,277
Investments		2,728		2,517
Cash and cash equivalents		1,626		17,139
Total interest income		436,158		574,933
Interest expense:		CC 500		105 110
Deposits		66,598		135,112
Interest expense on short-term borrowings		3,202		4,217
Interest expense on long-term borrowings		35,244		35,488
Total interest expense		105,044		174,817
Net interest income		331,114		400,116
Less: provisions for credit losses		(225,767)		61,258
Net interest income after provisions for credit losses		556,881		338,858
Non-interest income:		000 111		000.005
Gains on sales of loans, net		399,111		238,935
Gains on derivatives and hedging activities, net		28		45,672
Other income		14,288		7,487
Total non-interest income		413,427		292,094
Non-interest expenses:				
Operating expenses: Compensation and benefits		71,581		84,222
FDIC assessment fees		5,188		8,890
Other operating expenses		47,730		54,186
Total operating expenses		124,499		147,298
Restructuring expenses		1,077		147,290
Total non-interest expenses		125,576		147,298
Income before income tax expense		844,732		483,654
Income tax expense		203,525		121,481
Net income		641,207		362,173
Preferred stock dividends		1,201		3,464
	\$	640,006	\$	358,709
Net income attributable to SLM Corporation common stock		,		· · · · · ·
Basic earnings per common share attributable to SLM Corporation	\$	1.77	\$	0.88
Average common shares outstanding		361,042		409,786
Diluted earnings per common share attributable to SLM Corporation	\$	1.75	\$	0.87
Average common and common equivalent shares outstanding		366,240		412,755
Declared dividends per common share attributable to SLM Corporation	\$	0.03	\$	0.03

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#### "Core Earnings" to GAAP Reconciliation

The following table reflects adjustments associated with our derivative activities.

	Three Months Ended March 31,			
(Dollars in thousands, except per share amounts)		2021		2020
"Core Earnings" adjustments to GAAP:				
GAAP net income	\$	641,207	\$	362,173
Preferred stock dividends		1,201		3,464
GAAP net income attributable to SLM Corporation common stock	\$	640,006	\$	358,709
Adjustments:				
Net impact of derivative accounting <sup>(1)</sup>		10,863		(42,312)
Net tax expense (benefit) <sup>(2)</sup>		2,627		(10,330)
Total "Core Earnings" adjustments to GAAP		8,236		(31,982)
"Core Earnings" attributable to SLM Corporation common stock	\$	648,242	\$	326,727
GAAP diluted earnings per common share	\$	1.75	\$	0.87
Derivative adjustments, net of tax		0.02		(0.08)
"Core Earnings" diluted earnings per common share	\$	1.77	\$	0.79

(1) Derivative Accounting: "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

(2) "Core Earnings" tax rate is based on the effective tax rate at Sallie Mae Bank where the derivative instruments are held.

The following table reflects our provisions for credit losses and total portfolio net charge-offs:

	Three Months Ended March 31,			
(Dollars in thousands)	 2021		2020	
Provisions for credit losses	\$ (225,767)	\$	61,258	
Total portfolio net charge-offs	(47,612)		(61,431)	

We evaluate management's performance internally using a measure that starts with "Core Earnings" net income as disclosed above for a period, and further adjusting it by increasing it by the impact of GAAP provisions for credit losses, and decreasing it by the total portfolio net charge-offs recorded in that period, net of the tax impact of these adjustments.