# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549 Form 10-Q

#### (Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934** 

For the quarterly period ended June 30, 2019

or

□TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to Commission File Number: 001-13251

# **SLM Corporation**

(Exact name of registrant as specified in its charter)

Delaware	52-2013874
(State or other jurisdiction of incorporation or organization)	(I.R.S. Employer Identification No.)
300 Continental Drive Newark, Delaware	19713
(Address of principal executive offices)	(Zip Code)

(302) 451-0200

(Registrant's telephone number, including area code) (Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, par value \$.20 per share	SLM	The NASDAQ Global Select Market
Floating Rate Non-Cumulative Preferred Stock, Series B, par value \$.20 per share	SLMBP	The NASDAQ Global Select Market

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  $\square$  No  $\square$ 

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes 🗵 No 🗆

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	$\checkmark$		Accelerated filer	
Non-accelerated filer		(Do not check if a smaller reporting company)	Smaller reporting company	
Emerging growth company				

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes 🗌 No 🗵

As of June 30, 2019, there were 426,594,990 shares of common stock outstanding.

# CONSOLIDATED FINANCIAL STATEMENTS

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# CONSOLIDATED BALANCE SHEETS (In thousands, except share and per share amounts) (Unaudited)

	June 30, 2019	Ι	December 31, 2018
Assets			
Cash and cash equivalents	\$ 3,998,514	\$	2,559,106
Available-for-sale investments at fair value (cost of \$331,519 and \$182,325, respectively)	331,541		176,245
Loans held for investment (net of allowance for losses of \$383,997 and \$341,121, respectively)	23,268,646		22,270,919
Restricted cash	141,441		122,789
Other interest-earning assets	65,187		27,157
Accrued interest receivable	1,401,618		1,191,981
Premises and equipment, net	129,658		105,504
Income taxes receivable, net	93,489		41,570
Tax indemnification receivable	38,925		39,207
Other assets	116,207		103,695
Total assets	\$ 29,585,226	\$	26,638,173
Liabilities			
Deposits	\$ 21,178,134	\$	18,943,158
Long-term borrowings	4,862,763		4,284,304
Upromise member accounts	200,676		213,104
Other liabilities	 246,337		224,951
Total liabilities	 26,487,910		23,665,517
Commitments and contingencies			
Equity			
Preferred stock, par value \$0.20 per share, 20 million shares authorized:			
Series B: 4 million and 4 million shares issued, respectively, at stated value of \$100 per share	400,000		400,000
Common stock, par value \$0.20 per share, 1.125 billion shares authorized: 453.5 million and 449.9 million shares issued, respectively	90,702		89,972
Additional paid-in capital	1,296,409		1,274,635
Accumulated other comprehensive income (loss) (net of tax expense (benefit) of \$(4,390) and \$3,436, respectively)	(13,579)		10,623
Retained earnings	1,600,855		1,340,017
Total SLM Corporation stockholders' equity before treasury stock	 3,374,387		3,115,247
Less: Common stock held in treasury at cost: 26.9 million and 14.2 million shares, respectively	(277,071)		(142,591)
Total equity	 3,097,316		2,972,656
Total liabilities and equity	\$ 29,585,226	\$	26,638,173

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF INCOME (In thousands, except per share amounts) (Unaudited)

	Three Months Ended			Six Months Ended			
	 Ju	ne 30,		 Ju	1e 30,		
	2019		2018	 2019		2018	
Interest income:							
Loans	\$ 553,905	\$	454,045	\$ 1,107,384	\$	884,093	
Investments	1,706		1,694	3,127		3,641	
Cash and cash equivalents	 18,111	<u> </u>	6,572	 29,664		11,808	
Total interest income	573,722		462,311	1,140,175		899,542	
Interest expense:							
Deposits	136,597		90,605	262,584		168,061	
Interest expense on short-term borrowings	1,135		1,128	2,300		3,521	
Interest expense on long-term borrowings	 39,122		29,628	76,142		54,396	
Total interest expense	 176,854	<u> </u>	121,361	 341,026		225,978	
Net interest income	396,868		340,950	799,149		673,564	
Less: provisions for credit losses	 93,375		63,267	 157,165		117,198	
Net interest income after provisions for credit losses	 303,493		277,683	 641,984		556,366	
Non-interest income:							
Gains on sales of loans, net	—		2,060	—		2,060	
Losses on sales of securities, net	—		(1,549)	—		(1,549)	
Gains (losses) on derivatives and hedging activities, net	16,736		(5,268)	19,499		(1,376)	
Other income	 2,655		12,295	 16,033		21,937	
Total non-interest income	 19,391		7,538	 35,532		21,072	
Non-interest expenses:							
Compensation and benefits	66,495		60,245	145,233		128,562	
FDIC assessment fees	7,356		8,001	14,974		16,797	
Other operating expenses	 64,955		67,069	118,746		114,922	
Total non-interest expenses	 138,806		135,315	 278,953		260,281	
Income before income tax expense	184,078		149,906	398,563		317,157	
Income tax expense	 33,801		40,074	 90,097		81,071	
Net income	150,277		109,832	308,466		236,086	
Preferred stock dividends	 4,331		3,920	 8,799		7,317	
Net income attributable to SLM Corporation common stock	\$ 145,946	\$	105,912	\$ 299,667	\$	228,769	
Basic earnings per common share attributable to SLM Corporation	\$ 0.34	\$	0.24	\$ 0.69	\$	0.53	
Average common shares outstanding	429,278		435,187	 431,911		434,573	
Diluted earnings per common share attributable to SLM Corporation	\$ 0.34	\$	0.24	\$ 0.69	\$	0.52	
Average common and common equivalent shares outstanding	 432,253		439,445	 435,233		439,212	
Dividends per common share attributable to SLM Corporation	\$ 0.06	\$	_	\$ 0.09	\$	—	
	 -						

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (In thousands) (Unaudited)

	Three Months Ended June 30,				Six Months Ended June 30,			
	 2019 2018				2019	2018		
Net income	\$ 150,277	\$	109,832	\$	308,466	\$	236,086	
Other comprehensive income (loss):								
Unrealized gains (losses) on investments	3,164		42		6,102		(4,085)	
Unrealized gains (losses) on cash flow hedges	(24,013)		10,014		(38,130)		30,304	
Total unrealized gains (losses)	(20,849)		10,056		(32,028)		26,219	
Income tax benefit (expense)	5,093		(2,441)		7,826		(6,343)	
Other comprehensive income (loss), net of tax benefit (expense)	(15,756)		7,615		(24,202)		19,876	
Total comprehensive income	\$ 134,521	\$	117,447	\$	284,264	\$	255,962	

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (In thousands, except share and per share amounts) (Unaudited)

		Co	mmon Stock Sha	res							
	Preferred Stock Shares	Issued	Treasury	Outstanding	Preferred Stock	Common Stock	Additional Paid-In Capital	Accumulated Other Comprehensive Income	Retained Earnings	Treasury Stock	Total Equity
Balance at March 31, 2018	4,000,000	449,023,578	(13,827,355)	435,196,223	\$ 400,000	\$ 89,805	\$ 1,252,609	\$ 15,601	\$ 990,447	\$ (138,629)	\$ 2,609,833
Net income	_	_	_	_	_	_	_	_	109,832	_	109,832
Other comprehensive income, net of tax	_	_	_	_	_	_	_	7,615	_	_	7,615
Total comprehensive income	_	_	_	_	_	—	_	_	_	_	117,447
Cash dividends:											
Preferred Stock, Series B (\$0.98 per share)	_	_	_	_	_	_	_	_	(3,920)	_	(3,920)
Issuance of common shares	_	384,955		384,955	_	77	2,076	_	_	_	2,153
Stock-based compensation expense	_	_	_	_	_	—	5,516	_	_	_	5,516
Shares repurchased related to employee stock- based compensation plans	_	_	(200,577)	(200,577)	_	_	_	_	_	(2,327)	(2,327)
Balance at June 30, 2018	4,000,000	449,408,533	(14,027,932)	435,380,601	\$ 400,000	\$ 89,882	\$ 1,260,201	\$ 23,216	\$ 1,096,359	\$ (140,956)	\$ 2,728,702

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (In thousands, except share and per share amounts) (Unaudited)

		Cor	nmon Stock Sha	ares							
	Preferred Stock Shares	Issued	Treasury	Outstanding	Preferred Stock	Common Stock	Additional Paid-In Capital	Accumulated Other Comprehensive Income (Loss)	Retained Earnings	Treasury Stock	Total Equity
Balance at March 31, 2019	4,000,000	453,326,885	(20,899,600)	432,427,285	\$ 400,000	\$ 90,666	\$ 1,290,683	\$ 2,177	\$ 1,480,718	\$ (216,710)	\$ 3,047,534
Net income	_	_	_	_	_	_	_	_	150,277	_	150,277
Other comprehensive loss, net of tax	_	_	_	_	_	_	_	(15,756)	_	_	(15,756)
Total comprehensive income	_	_	_	_	_	_	_	_	_	_	134,521
Cash dividends:											
Common Stock (\$0.06 per share)	_	_	_	_	_	_	_	_	(25,804)	_	(25,804)
Preferred Stock, Series B (\$1.08 per share)	_	_	_	_	_	_	_	_	(4,331)	_	(4,331)
Dividend equivalent units related to employee stock- based compensation plans	_	_	_	_	_	_	5	_	(5)	_	_
Issuance of common shares	_	181,020		181,020	_	36	139	_	_	_	175
Stock-based compensation expense	_	_	_		_	_	5,582	_	_	_	5,582
Common stock repurchased	_	_	(5,989,279)	(5,989,279)	_	_	_	_	_	(60,120)	(60,120)
Shares repurchased related to employee stock-based compensation plans	_		(24,036)	(24,036)			_			(241)	(241)
Balance at June 30, 2019	4,000,000	453,507,905	(26,912,915)	426,594,990	\$ 400,000	\$ 90,702	\$ 1,296,409	\$ (13,579)	\$ 1,600,855	\$ (277,071)	\$ 3,097,316

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (In thousands, except share and per share amounts) (Unaudited)

		Co	mmon Stock Sha	res							
	Preferred Stock Shares	Issued	Treasury	Outstanding	Preferred Stock	Common Stock	Additional Paid-In Capital	Accumulated Other Comprehensive Income	Retained Earnings	Treasury Stock	Total Equity
Balance at December 31, 2017	4,000,000	443,463,587	(11,087,337)	432,376,250	\$ 400,000	\$ 88,693	\$ 1,222,277	\$ 2,748	\$ 868,182	\$ (107,644)	\$ 2,474,256
Net income	_	_	_	_	_	_	_	_	236,086	_	236,086
Other comprehensive income, net of tax	_	_	_	_	_	_	_	19,876	_	_	19,876
Total comprehensive income	_	_	_	_	_	_	—	_	_	_	255,962
Reclassification resulting from the adoption of ASU No. 2018-02	_	_	_	_	_	_	_	592	(592)	_	_
Cash dividends:											
Preferred Stock, Series B (\$1.81 per share)	_	_	_	_	_	_	_	_	(7,317)	_	(7,317)
Issuance of common shares	_	5,944,946	_	5,944,946	_	1,189	17,663	_	_	_	18,852
Stock-based compensation expense	_	_	_	_	_	_	20,261	_	_	_	20,261
Shares repurchased related to employee stock- based compensation plans			(2,940,595)	(2,940,595)		_		_	_	(33,312)	(33,312)
Balance at June 30, 2018	4,000,000	449,408,533	(14,027,932)	435,380,601	\$ 400,000	\$ 89,882	\$ 1,260,201	\$ 23,216	\$ 1,096,359	\$ (140,956)	\$ 2,728,702

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (In thousands, except share and per share amounts) (Unaudited)

		Сог	nmon Stock Sha	ires							
	Preferred Stock Shares	Issued	Treasury	Outstanding	Preferred Stock	Common Stock	Additional Paid-In Capital	Accumulated Other Comprehensive Income (Loss)	Retained Earnings	Treasury Stock	Total Equity
Balance at December 31, 2018	4,000,000	449,856,221	(14,174,733)	435,681,488	\$ 400,000	\$ 89,972	\$ 1,274,635	\$ 10,623	\$ 1,340,017	\$ (142,591)	\$ 2,972,656
Net income	_	_	_	_	_	_	_	_	308,466	_	308,466
Other comprehensive loss, net of tax	_	_	_	_	_	_	_	(24,202)	_	_	(24,202)
Total comprehensive income	_	_	_	_	_	_	_	_	_	_	284,264
Cash dividends:											
Common Stock (\$0.09 per share)		_	_	_	_	_	_	_	(38,824)		(38,824)
Preferred Stock, Series B (\$2.20 per share)	_	_	_	_	_	_	_	_	(8,799)	_	(8,799)
Dividend equivalent units related to employee stock- based compensation plans	_	_	_	_	_	_	5	_	(5)	_	_
Issuance of common shares	_	3,651,684		3,651,684	_	730	2,296	_	_	_	3,026
Stock-based compensation expense		_	_	_	_	_	19,473	_	_		19,473
Common stock repurchased	_	_	(11,424,755)	(11,424,755)	_	_	_	_	_	(120,120)	(120,120)
Shares repurchased related to employee stock-based compensation plans	_		(1,313,427)	(1,313,427)	_	_	_	_		(14,360)	(14,360)
Balance at June 30, 2019	4,000,000	453,507,905	(26,912,915)	426,594,990	\$ 400,000	\$ 90,702	\$ 1,296,409	\$ (13,579)	\$ 1,600,855	\$ (277,071)	\$ 3,097,316

See accompanying notes to consolidated financial statements.

#### SLM CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands) (Unaudited)

	Six Months Ended June 30,				
			e 30		
Operating activities		2019		2018	
Net income	\$	308,466	\$	236.086	
Adjustments to reconcile net income to net cash provided by (used in) operating activities:	-	,	Ť		
Provisions for credit losses		157,165		117,198	
Income tax expense		90,097		81,071	
Amortization of brokered deposit placement fee		7,625		5,847	
Amortization of Secured Borrowing Facility upfront fee		559		575	
Amortization of deferred loan origination costs and loan premium/(discounts), net		6,426		5,115	
Net amortization of discount on investments		493		985	
Increase (reduction) in tax indemnification receivable		282		(3,453)	
Depreciation of premises and equipment		6,968		6,475	
Stock-based compensation expense		19,473		20,261	
Unrealized gains (losses) on derivatives and hedging activities, net		(21,950)		1,175	
Gains on sales of loans, net		_		(2,060)	
Losses on sales of securities, net		_		1,549	
Other adjustments to net income, net		3,851		3,480	
Changes in operating assets and liabilities:					
Increase in accrued interest receivable		(478,886)		(407,813)	
Increase in other interest-earning assets		(38,030)		(6,799)	
Decrease in tax indemnification receivable		_		17,994	
Increase in other assets		(28,297)		(51,448)	
Decrease in income taxes payable, net		(132,250)		(107,973)	
Increase in accrued interest payable		7,037		11,295	
Increase (decrease) in other liabilities		27,927		(9,054)	
Total adjustments		(371,510)		(315,580)	
Total net cash used in operating activities		(63,044)		(79,494)	
Investing activities					
Loans acquired and originated	(2	2,919,389)		(3,162,764)	
Net proceeds from sales of loans held for investment	,	_		44,832	
Proceeds from claim payments		21,356		27,000	
Net decrease in loans held for investment	2	2,004,272		1,442,627	
Purchases of available-for-sale securities		(160,317)		(2,914)	
Proceeds from sales and maturities of available-for-sale securities		10,629		62,237	
Total net cash used in investing activities	(1	.,043,449)		(1,588,982)	
Financing activities				(-,,	
Brokered deposit placement fee		(15,380)		(18,885)	
Net increase in certificates of deposit	1	(13,500)		947,437	
Net increase in other deposits		373.452		331,926	
Borrowings collateralized by loans in securitization trusts - issued	1	1,105,594		1,350,587	
Borrowings collateralized by loans in securitization trusts - resolution		(530,765)		(411,904)	
Borrowings contact anzed by toans in securitization trusts - repair		(330,703)		300,000	
Repayment of borrowings under Secured Borrowing Facility		_		(300,000)	
Fees paid on Secured Borrowing Facility		(1,116)		(1,095)	
Common stock dividends paid				(1,055)	
*		(25,824)		(7 317)	
Preferred stock dividends paid		(8,799)		(7,317)	
Common stock repurchased		(120,120)	_	_	

Net cash provided by financing activities	 2,564,553	 2,190,749
Net increase in cash, cash equivalents and restricted cash	1,458,060	522,273
Cash, cash equivalents and restricted cash at beginning of period	2,681,895	1,636,175
Cash, cash equivalents and restricted cash at end of period	\$ 4,139,955	\$ 2,158,448
Cash disbursements made for:		
Interest	\$ 323,278	\$ 207,872
Income taxes paid	\$ 132,036	\$ 111,173
Income taxes refunded	\$ (718)	\$ (3,790)
Reconciliation of the Consolidated Statements of Cash Flows to the Consolidated Balance Sheets:		
Cash and cash equivalents	\$ 3,998,514	\$ 2,043,789
Restricted cash	 141,441	114,659
Total cash, cash equivalents and restricted cash	\$ 4,139,955	\$ 2,158,448

See accompanying notes to consolidated financial statements.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Dollars in thousands, unless otherwise noted)

#### 1. Significant Accounting Policies

#### **Basis of Presentation**

The accompanying unaudited, consolidated financial statements of SLM Corporation ("Sallie Mae," "SLM," the "Company," "we," or "us") have been prepared in accordance with generally accepted accounting principles in the United States of America ("GAAP") for interim financial information. Accordingly, they do not include all the information and footnotes required by GAAP for complete consolidated financial statements. The consolidated financial statements include the accounts of SLM Corporation and its majority-owned and controlled subsidiaries after eliminating the effects of intercompany accounts and transactions. In the opinion of management, all adjustments considered necessary for a fair statement of the results for the interim periods have been included. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates. Operating results for the three and six months ended June 30, 2019 are not necessarily indicative of the results for the year ending December 31, 2019 or for any other period. These unaudited financial statements should be read in conjunction with the audited financial statements and related notes included in our Annual Report on Form 10-K for the year ended December 31, 2018 (the "2018 Form 10-K").

#### Consolidation

The consolidated financial statements include the accounts of the Company and its majority-owned and controlled subsidiaries after eliminating the effects of intercompany accounts and transactions.

We consolidate any variable interest entity ("VIE") where we have determined we are the primary beneficiary. The primary beneficiary is the entity which has both: (1) the power to direct the activities of the VIE that most significantly impact the VIE's economic performance and (2) the obligation to absorb losses or receive benefits of the entity that could potentially be significant to the VIE.

#### Reclassifications

Certain reclassifications have been made to the balances for the three and six months ended June 30, 2018, to be consistent with classifications adopted in 2019, which had no effect on net income, total assets or total liabilities.

#### **Recently Issued and Adopted Accounting Pronouncements**

#### ASU No. 2016-02, "Leases"

In February 2016, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2016-02, "Leases," a comprehensive new lease standard which supersedes previous lease guidance. The standard requires a lessee to recognize in its balance sheet assets and liabilities related to long-term leases that were classified as operating leases under previous guidance. An asset will be recognized related to the right to use the underlying asset and a liability will be recognized related to the obligation to make lease payments over the term of the lease. The standard also requires expanded disclosures surrounding leases. The standard is effective for fiscal periods beginning after December 15, 2018, and requires modified retrospective adoption, with early adoption permitted. We adopted this guidance on January 1, 2019. In doing so, we identified and evaluated the related lease contracts and revised our controls and processes to address the lease standard. The adoption of this guidance resulted in the recognition of less than \$34 million of right of use asset and lease liability, which did not have a material impact on our consolidated financial statements.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 1. Significant Accounting Policies (Continued)

#### **Recently Issued but Not Yet Adopted Accounting Pronouncements**

#### ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments"

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments," which will become effective for us on January 1, 2020. This ASU eliminates the current accounting guidance for the recognition of credit impairment. Under the new guidance, for all loans carried at amortized cost, upon loan origination we will be required to measure our allowance for loan losses based on our estimate of all current expected credit losses ("CECL") over the remaining contractual term of the assets. Updates to that estimate each period will be recorded through provision expense. The estimate of loan losses must be based on historical experience, current conditions, and reasonable and supportable forecasts. The ASU does not mandate the use of any specific method for estimating credit loss, permitting companies to use judgment in selecting the approach that is most appropriate in their circumstances. Upon adoption, a cumulative effect adjustment to retained earnings will be recorded as of the beginning of the first reporting period in which the guidance is effective in an amount necessary to adjust the allowance for loan losses to equal the current estimate of expected losses on financial assets held at that date.

We have evaluated the standard and initiated implementation efforts. We have identified the loss forecasting approach and have built the loss models for our Private Education Loans (as hereinafter defined) and our Personal Loans (as hereinafter defined) acquired from third-parties. For our Private Education Loan and total Personal Loan portfolios, we will be using the discounted cash flow approach to calculate our current expected credit losses. We estimate the CECL allowance using relevant available information, from internal and external sources, relating to past events, current conditions, and reasonable and supportable forecasts. We have determined that, for modeling current expected credit losses, we can reasonably estimate expected losses that incorporate the current and forecasted economic conditions over a two-year period, after which the model will immediately revert to our long-term expected loss rates. During the remainder of 2019, we plan to complete our loss models for Personal Loans we originate and credit card receivables and complete the testing and validation for all the models to be used to implement CECL. During the second quarter of 2019, we performed a dry run of our CECL solution for our Private Education Loan and purchased Personal Loan portfolios to test the end-to-end implementation of the new solution. The loss and other models that will be used in our CECL solution are currently undergoing validation or will be in the coming months.

Adoption of the standard will have a material impact on how we record and report our financial condition and results of operations, and on regulatory capital. The extent of the impact upon adoption at January 1, 2020 will likely depend on the characteristics of our loan portfolio and economic conditions at that date, as well as forecasted conditions thereafter.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

# 2. Investments

The amortized cost and fair value of securities available for sale are as follows:

		June 30, 2019										
	Am	ortized Cost	Gro	ss Unrealized Gains		Gross Unrealized Losses	E	stimated Fair Value				
Available for sale:												
Mortgage-backed securities	\$	233,210	\$	1,196	\$	(1,445)	\$	232,961				
Utah Housing Corporation bonds		21,136		181		(70)		21,247				
U.S. government- sponsored enterprises		77,173		160		_		77,333				
Total	\$	331,519	\$	1,537	\$	(1,515)	\$	331,541				

		December 31, 2018										
	Amo	ortized Cost	Gros	ss Unrealized Gains		Gross Unrealized Losses	Estimated Fair Value					
Available for sale:												
Mortgage-backed securities	\$	159,937	\$	155	\$	(5,517)	\$	154,575				
Utah Housing Corporation bonds		22,388		23		(741)		21,670				
Total	\$	182,325	\$	178	\$	(6,258)	\$	176,245				

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

#### 2. Investments (Continued)

The following table summarizes the amount of gross unrealized losses for our available for sale securities and the estimated fair value for securities having gross unrealized loss positions, categorized by length of time the securities have been in an unrealized loss position:

		Less than	12 I	nonths		12 months	or i	nore		1	Fotal		
	I	Gross Unrealized Losses		Estimated Fair Value		Gross Unrealized Losses		Estimated air Value	τ	Gross Jnrealized Losses		Estimated Fair Value	
As of June 30, 2019:													
Mortgage-backed securities	\$	(6)	\$	10,815	\$	(1,439)	\$	101,969	\$	(1,445)	\$	112,784	
Utah Housing Corporation bonds		_		_		(70)		11,955		(70)		11,955	
U.S. government- sponsored enterprises		_		_		_		_		_		_	
Total	\$	(6)	\$	10,815	\$	(1,509)	\$	113,924	\$	(1,515)	\$	124,739	
As of December 31, 2018:													
Mortgage-backed securities	\$	(228)	\$	16,948	\$	(5,289)	\$	125,537	\$	(5,517)	\$	142,485	
Utah Housing Corporation bonds		_	_	_		(741)		16,647		(741)		16,647	
Total	\$	(228)	\$	16,948	\$	(6,030)	\$	142,184	\$	(6,258)	\$	159,132	

Our investment portfolio is comprised primarily of mortgage-backed securities issued by Ginnie Mae, Fannie Mae and Freddie Mac, with amortized costs of \$62 million, \$110 million, and \$60 million, respectively, at June 30, 2019. We own these securities to meet our requirements under the Community Reinvestment Act. As of June 30, 2019, 47 of the 101 separate mortgage-backed securities in our investment portfolio had unrealized losses, and 19 of the 47 securities in a net loss position were issued under Ginnie Mae programs that carry a full faith and credit guarantee from the U.S. Government. The remaining securities for a period of time sufficient for the market price to recover to at least the adjusted amortized cost of the security. As of December 31, 2018, 74 of the 86 separate mortgage-backed securities in our investment portfolio had unrealized losses, and 34 of the 74 securities in a net loss position were issued under Ginnie Mae programs that carry a full faith and credit guarantee by Fannie Mae or Freddie Mac, respectively. As of December 31, 2018, 74 of the 86 separate mortgage-backed securities in our investment portfolio had unrealized losses, and 34 of the 74 securities in a net loss position were issued under Ginnie Mae programs that carry a full faith and credit guarantee from the U.S. Government. The remainder carried a principal and interest guarantee by Fannie Mae or Freddie Mac, respectively.

We also invest in Utah Housing Corporation bonds for the purpose of complying with the Community Reinvestment Act. These bonds are rated Aa3 by Moody's Investors Service. As of June 30, 2019, one of the three separate bonds was in a net loss position. We have the intent and ability to hold each of these bonds for a period of time sufficient for the market price to recover to at least the adjusted amortized cost of the security.

In the second quarter of 2018, we elected to sell nine securities totaling \$41 million to better align the portfolio with the Community Reinvestment Act requirements, and we recognized a \$2 million loss upon the sale of those securities.



#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### (Dollars in thousands, unless otherwise noted)

# 2. Investments (Continued)

Beginning in the second quarter of 2019, we began investing in U.S. government-sponsored enterprise securities issued by the Federal Home Loan Bank ("FHLB") and Freddie Mac. These bonds are rated AA+ by Moody's Investors Services and are currently in an unrealized gain position.

As of June 30, 2019, the amortized cost and fair value of securities, by contractual maturities, are summarized below. Contractual maturities versus actual maturities may differ due to the effect of prepayments.

Year of Maturity	А	mortized Cost	Estimated Fair Value			
2020	\$	39,484	\$	39,545		
2021		37,689		37,787		
2038		262		282		
2039		2,907		3,065		
2042		8,021		7,800		
2043		13,727		13,776		
2044		20,078		20,090		
2045		22,915		22,728		
2046		35,609		35,195		
2047		53,183		52,759		
2048		15,159		15,511		
2049		82,485		83,003		
Total	\$	331,519	\$	331,541		

The mortgage-backed securities have been pledged to the Federal Reserve Bank (the "FRB") as collateral against any advances and accrued interest under the Primary Credit lending program sponsored by the FRB. We had \$233 million and \$147 million par value of mortgage-backed securities pledged to this borrowing facility at June 30, 2019 and December 31, 2018, respectively, as discussed further in Note 6, "Borrowings."

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 3. Loans Held for Investment

Loans held for investment consist of Private Education Loans, FFELP Loans and Personal Loans. We use "Private Education Loans" to mean education loans to students or their families that are not made, insured or guaranteed by any state or federal government. Private Education Loans do not include loans insured or guaranteed under the previously existing Federal Family Education Loan Program ("FFELP"). We use "Personal Loans" to mean those unsecured loans to individuals that may be used for non-educational purposes.

Our Private Education Loans are made largely to bridge the gap between the cost of higher education and the amount funded through financial aid, government loans and customers' resources. Private Education Loans bear the full credit risk of the customer. We manage this risk through risk-performance underwriting strategies and qualified cosigners. Private Education Loans may be fixed-rate or may carry a variable interest rate indexed to LIBOR. As of June 30, 2019 and December 31, 2018, 62 percent and 67 percent, respectively, of all of our Private Education Loans were indexed to LIBOR. We provide incentives for customers to include a cosigner on the loan, and the vast majority of Private Education Loans in our portfolio are cosigned. We also encourage customers to make payments while in school.

FFELP Loans are insured as to their principal and accrued interest in the event of default, subject to a risk-sharing level based on the date of loan disbursement. These insurance obligations are supported by contractual rights against the United States. For loans disbursed on or after July 1, 2006, we receive 97 percent reimbursement on all qualifying claims. For loans disbursed after October 1, 1993, and before July 1, 2006, we receive 98 percent reimbursement on all qualifying claims. For loans disbursed prior to October 1, 1993, we receive 100 percent reimbursement on all qualifying claims.

Prior to July 2018, we acquired Personal Loans from a marketplace lender. In 2018, we began to originate and service Personal Loans.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

# 3. Loans Held for Investment (Continued)

Loans held for investment are summarized as follows:

	June 30,	Г	December 31,
	2019		2018
Private Education Loans:			
Fixed-rate	\$ 8,231,177	\$	6,759,019
Variable-rate	13,397,670		13,745,446
Total Private Education Loans, gross	 21,628,847		20,504,465
Deferred origination costs and unamortized premium/(discount)	73,902		68,321
Allowance for loan losses	(307,968)		(277,943)
Total Private Education Loans, net	21,394,781		20,294,843
FFELP Loans	812,500		846,487
Deferred origination costs and unamortized premium/(discount)	2,262		2,379
Allowance for loan losses	(1,734)		(977)
Total FFELP Loans, net	 813,028		847,889
Personal Loans (fixed-rate)	1,134,637		1,190,091
Deferred origination costs and unamortized premium/(discount)	495		297
Allowance for loan losses	(74,295)		(62,201)
Total Personal Loans, net	 1,060,837		1,128,187
Loans held for investment, net	\$ 23,268,646	\$	22,270,919

The estimated weighted average life of education loans in our portfolio was approximately 5.3 years and 5.4 years at June 30, 2019 and December 31, 2018, respectively.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

#### 3. Loans Held for Investment (Continued)

The average balance and the respective weighted average interest rates of loans in our portfolio are summarized as follows:

	Three Months Ended								
	 June 30,								
	 2019			2018					
	Average Balance	Weighted Average Interest Rate		Average Balance	Weighted Average Interest Rate				
Private Education Loans	\$ 21,748,247	9.39%	\$	18,764,768	9.03%				
FFELP Loans	821,138	5.01		898,095	4.51				
Personal Loans	1,149,247	12.00		815,356	10.65				
Total portfolio	\$ 23,718,632		\$	20,478,219					

	Six Months Ended									
	 June 30,									
	 2019			2018						
	Average Balance	Weighted Average Interest Rate		Average Balance	Weighted Average Interest Rate					
Private Education Loans	\$ 21,740,579	9.44%	\$	18,712,533	8.93%					
FFELP Loans	829,497	4.98		908,846	4.38					
Personal Loans	1,162,782	11.90		672,792	10.65					
Total portfolio	\$ 23,732,858		\$	20,294,171						

#### Certain Collection Tools - Private Education Loans

Forbearance involves granting the customer a temporary cessation of payments (or temporary acceptance of smaller than scheduled payments) for a specified period of time. Using forbearance extends the original term of the loan. Forbearance does not grant any reduction in the total repayment obligation (principal or interest). While in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. Our forbearance policies include limits on the number of forbearance months granted consecutively and the total number of forbearance months granted over the life of the loan. We grant forbearance in our servicing centers if a borrower who is current requests it for increments of three months at a time, for up to 12 months. Forbearance as a collection tool is used most effectively when applied based on a customer's unique situation, including historical information and judgments. We leverage updated customer information and other decision support tools to best determine who will be granted forbearance based on our expectations as to a customer's ability and willingness to repay their obligation. This strategy is aimed at mitigating the overall risk of the portfolio as well as encouraging cash resolution of delinquent loans. In some instances, we require good faith payments before granting forbearance. Exceptions to forbearance policies are permitted when such exceptions are judged to increase the likelihood of collection of the loan.

Forbearance may be granted to customers who are exiting their grace period to provide additional time to obtain employment and income to support their obligations, or to current customers who are faced with a hardship and request forbearance time to provide temporary payment relief. In these circumstances, a customer's loan is placed into a forbearance status in limited monthly increments and is reflected in the forbearance status at month-end during this time. At the end of the

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 3. Loans Held for Investment (Continued)

granted forbearance period, the customer will enter repayment status as current and is expected to begin making scheduled monthly payments on a go-forward basis.

Forbearance may also be granted to customers who are delinquent in their payments. If specific requirements are met, the forbearance can cure the delinquency and the customer is returned to a current repayment status. In more limited instances, delinquent customers will also be granted additional forbearance time. We review our forbearance policies and practices from time to time and update them as circumstances warrant.

We also have an interest rate reduction program to assist customers in repaying their Private Education Loans through reduced payments, while continuing to reduce their outstanding principal balance. This program is offered in situations where the potential for principal recovery, through an interest rate reduction that results in a lower monthly payment amount, is more suitable than other alternatives currently available. As part of demonstrating the ability and willingness to pay, the customer must make three consecutive monthly payments at the reduced rate to qualify for the program. Once the customer has made the initial three payments, the loan's status is returned to current and the interest rate is reduced (currently, to 4.0 percent; previously to 2.0 percent or 4.0 percent) for a 24 month period and, in the vast majority of cases, the final maturity date of the loan is permanently extended.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### (Dollars in thousands, unless otherwise noted)

#### 4. Allowance for Loan Losses

Our provision for credit losses represents the periodic expense of maintaining an allowance sufficient to absorb incurred probable losses in the held-for-investment loan portfolios. The evaluation of the allowance for loan losses is inherently subjective, as it requires material estimates that may be susceptible to significant changes. We believe the allowance for loan losses is appropriate to cover probable losses incurred in the loan portfolios. See Note 2, "Significant Accounting Policies — Allowance for Loan Losses — Allowance for Private Education Loan Losses, — Allowance for Personal Loans, and — Allowance for FFELP Loan Losses" in our 2018 Form 10-K for additional details.

#### Allowance for Loan Losses Metrics

	Allowance for Loan Losses									
			1	Three Months End	ded J	une 30, 2019				
		FFELP Loans	Pr	ivate Education Loans		Personal Loans		Total		
Allowance for Loan Losses										
Beginning balance	\$	1,760	\$	285,946	\$	70,619	\$	358,325		
Total provision		145		71,296		21,474		92,915		
Net charge-offs:										
Charge-offs		(171)		(55,382)		(19,074)		(74,627		
Recoveries		—		6,108		1,276		7,384		
Net charge-offs	_	(171)		(49,274)		(17,798)		(67,243		
Ending Balance	\$	1,734	\$	307,968	\$	74,295	\$	383,997		
Allowance:										
Ending balance: individually evaluated for impairment	\$	_	\$	146,403	\$	_	\$	146,403		
Ending balance: collectively evaluated for impairment	\$	1,734	\$	161,565	\$	74,295	\$	237,594		
Loans:										
Ending balance: individually evaluated for impairment	\$	_	\$	1,411,189	\$	_	\$	1,411,189		
Ending balance: collectively evaluated for impairment	\$	812,500	\$	20,217,658	\$	1,134,637	\$	22,164,795		
Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(1)</sup>		0.11%		1.29%		6.20%				
Allowance as a percentage of the ending total loan balance		0.21%		1.42%		6.55%				
Allowance as a percentage of the ending loans in repayment <sup>(1)</sup>		0.28%		2.01%		6.55%				
Allowance coverage of net charge-offs (annualized)		2.54		1.56		1.04				
Ending total loans, gross	\$	812,500	\$	21,628,847	\$	1,134,637				
Average loans in repayment <sup>(1)</sup>	\$	634,932	\$	15,241,574	\$	1,148,444				
Ending loans in repayment <sup>(1)</sup>	\$	620,292	\$	15,332,251	\$	1,134,637				

(1) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

# 4. Allowance for Loan Losses (Continued)

	Allowance for Loan Losses										
			1	Three Months End	ded J	une 30, 2018					
		FFELP Loans	Pr	ivate Education Loans		Personal Loans		Total			
Allowance for Loan Losses											
Beginning balance	\$	1,113	\$	252,103	\$	18,907	\$	272,123			
Total provision		252		46,264		16,378		62,894			
Net charge-offs:											
Charge-offs		(292)		(42,270)		(2,872)		(45,434)			
Recoveries		—		5,598		96		5,694			
Net charge-offs		(292)		(36,672)		(2,776)	_	(39,740)			
Ending Balance	\$	1,073	\$	261,695	\$	32,509	\$	295,277			
Allowance:											
Ending balance: individually evaluated for impairment	\$	_	\$	113,343	\$	_	\$	113,343			
Ending balance: collectively evaluated for impairment	\$	1,073	\$	148,352	\$	32,509	\$	181,934			
Loans:											
Ending balance: individually evaluated for impairment	\$	_	\$	1,121,816	\$	_	\$	1,121,816			
Ending balance: collectively evaluated for impairment	\$	885,357	\$	17,566,211	\$	966,080	\$	19,417,648			
Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(1)</sup>		0.17%		1.14%		1.36%					
Allowance as a percentage of the ending total loan balance		0.12%		1.40%		3.37%					
Allowance as a percentage of the ending loans in repayment <sup>(1)</sup>		0.16%		2.02%		3.37%					
Allowance coverage of net charge-offs (annualized)		0.92		1.78		2.93					
Ending total loans, gross	\$	885,357	\$	18,688,027	\$	966,080					
Average loans in repayment <sup>(1)</sup>	\$	698,197	\$	12,909,623	\$	815,741					
Ending loans in repayment <sup>(1)</sup>	\$	680,802	\$	12,979,523	\$	966,080					

(1) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

# 4. Allowance for Loan Losses (Continued)

	Allowance for Loan Losses										
				Six Months Ende	d Ju	ne 30, 2019					
		FFELP Loans	Pr	ivate Education Loans		Personal Loans		Total			
Allowance for Loan Losses											
Beginning balance	\$	977	\$	277,943	\$	62,201	\$	341,121			
Total provision		1,162		113,179		44,234		158,575			
Net charge-offs:											
Charge-offs		(405)		(94,959)		(34,325)		(129,689)			
Recoveries		—		11,805		2,185		13,990			
Net charge-offs		(405)		(83,154)		(32,140)		(115,699)			
Ending Balance	\$	1,734	\$	307,968	\$	74,295	\$	383,997			
Allowance:					_						
Ending balance: individually evaluated for impairment	\$	_	\$	146,403	\$	_	\$	146,403			
Ending balance: collectively evaluated for impairment	\$	1,734	\$	161,565	\$	74,295	\$	237,594			
Loans:											
Ending balance: individually evaluated for impairment	\$	_	\$	1,411,189	\$	_	\$	1,411,189			
Ending balance: collectively evaluated for impairment	\$	812,500	\$	20,217,658	\$	1,134,637	\$	22,164,795			
Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(1)</sup>		0.13%		1.09%		5.53%					
Allowance as a percentage of the ending total loan balance		0.21%		1.42%		6.55%					
Allowance as a percentage of the ending loans in repayment <sup>(1)</sup>		0.28%		2.01%		6.55%					
Allowance coverage of net charge-offs (annualized)		2.14		1.85		1.16					
Ending total loans, gross	\$	812,500	\$	21,628,847	\$	1,134,637					
Average loans in repayment <sup>(1)</sup>	\$	642,693	\$	15,188,003	\$	1,161,761					
Ending loans in repayment <sup>(1)</sup>	\$	620,292	\$	15,332,251	\$	1,134,637					

<sup>(1)</sup> Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

#### 4. Allowance for Loan Losses (Continued)

	Allowance for Loan Losses								
				Six Months Ende	ed Ju	ne 30, 2018			
		FFELP Loans	Pr	ivate Education Loans		Personal Loans		Total	
Allowance for Loan Losses									
Beginning balance	\$	1,132	\$	243,715	\$	6,628	\$	251,475	
Total provision		483		88,134		29,826		118,443	
Net charge-offs:									
Charge-offs		(542)		(79,623)		(4,072)		(84,237	
Recoveries		—		10,685		127		10,812	
Net charge-offs		(542)		(68,938)		(3,945)		(73,425	
Loan sales <sup>(1)</sup>		—		(1,216)		—		(1,216	
Ending Balance	\$	1,073	\$	261,695	\$	32,509	\$	295,277	
Allowance:									
Ending balance: individually evaluated for impairment	\$	_	\$	113,343	\$	_	\$	113,343	
Ending balance: collectively evaluated for impairment	\$	1,073	\$	148,352	\$	32,509	\$	181,934	
Loans:									
Ending balance: individually evaluated for impairment	\$	_	\$	1,121,816	\$	_	\$	1,121,816	
Ending balance: collectively evaluated for impairment	\$	885,357	\$	17,566,211	\$	966,080	\$	19,417,648	
Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(2)</sup>		0.15%		1.08%		1.17%			
Allowance as a percentage of the ending total loan balance		0.12%		1.40%		3.37%			
Allowance as a percentage of the ending loans in repayment <sup>(2)</sup>		0.16%		2.02%		3.37%			
Allowance coverage of net charge-offs (annualized)		0.99		1.90		4.12			
Ending total loans, gross	\$	885,357	\$	18,688,027	\$	966,080			
Average loans in repayment <sup>(2)</sup>	\$	709,010	\$	12,810,072	\$	673,552			
Ending loans in repayment <sup>(2)</sup>	\$	680,802	\$	12,979,523	\$	966,080			

(2) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 4. Allowance for Loan Losses (Continued)

#### Troubled Debt Restructurings ("TDRs")

All of our loans are collectively assessed for impairment, except for loans classified as TDRs (where we conduct individual assessments of impairment). We modify the terms of loans for certain borrowers when we believe such modifications may increase the collectability of the loan. These modifications generally take the form of a forbearance, a temporary interest rate reduction or an extended repayment plan. The majority of our loans that are considered TDRs involve a temporary forbearance of payments and do not change the contractual interest rate of the loan. When we give a borrower facing financial difficulty an interest rate reduction, we temporarily reduce the rate to 2.0 percent or 4.0 percent for a two-year period and, in the vast majority of cases, permanently extend the final maturity of the loan. The combination of these two loan term changes helps reduce the monthly payment due from the borrower and increases the likelihood the borrower will remain current during the interest rate modification period as well as when the loan returns to its original contractual interest rate. At June 30, 2019 and June 30, 2018, 7.7 percent and 6.8 percent, respectively, of our loans then currently in full principal and interest repayment status were subject to interest rate reductions made under our rate modification program. Once a loan qualifies for TDR status, it remains a TDR for allowance purposes for the remainder of its life. As of June 30, 2019 and December 31, 2018, approximately 53 percent and 57 percent, respectively, of TDRs were classified as such due to their forbearance status. For additional information, see Note 2, "Significant Accounting Policies — Allowance for Loan Losses," and Note 6, "Allowance for Loan Losses" in our 2018 Form 10-K.

Within the Private Education Loan portfolio, loans greater than 90 days past due are considered to be nonperforming. FFELP Loans are at least 97 percent guaranteed as to their principal and accrued interest by the federal government in the event of default and, therefore, we do not deem FFELP Loans as nonperforming from a credit risk perspective at any point in their life cycle prior to claim payment and continue to accrue interest on those loans through the date of claim.

At June 30, 2019 and December 31, 2018, all of our TDR loans had a related allowance recorded. The following table provides the recorded investment, unpaid principal balance and related allowance for our TDR loans.

	Recorded I	Recorded Investment		Unpaid Principal Balance		Allowance
<u>June 30, 2019</u>						
TDR Loans	\$	1,437,986	\$	1,411,189	\$	146,403
<u>December 31, 2018</u>						
TDR Loans	\$	1,280,713	\$	1,257,856	\$	120,110

The following table provides the average recorded investment and interest income recognized for our TDR loans.

		Three Months Ended June 30,										
		2	)19			20	18					
	1	Average Recorded nvestment		Interest Income Recognized		Average Recorded Investment		Interest Income Recognized				
TDR Loans	\$	1,395,756	\$	22,954	\$	1,105,042	\$	18,718				

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### (Dollars in thousands, unless otherwise noted)

### 4. Allowance for Loan Losses (Continued)

	Six Months Ended June 30,									
	 20	019			20	18				
	Average Recorded Investment		Interest Income Recognized		Average Recorded Investment		Interest Income Recognized			
TDR Loans	\$ 1,354,467	\$	44,520	\$	1,069,721	\$	36,565			

The following table provides information regarding the loan status and aging of TDR loans.

	June 201			Decembo 2018	, ,
	 Balance	%	Balance		%
TDR loans in in-school/grace/deferment <sup>(1)</sup>	\$ 76,393		\$	69,212	
TDR loans in forbearance <sup>(2)</sup>	84,991			69,796	
TDR loans in repayment <sup>(3)</sup> and percentage of each status:					
Loans current	1,114,734	89.2%		994,411	88.9%
Loans delinquent 31-60 days <sup>(4)</sup>	60,656	4.9		63,074	5.6
Loans delinquent 61-90 days <sup>(4)</sup>	46,771	3.7		36,804	3.3
Loans delinquent greater than 90 days <sup>(4)</sup>	27,644	2.2		24,559	2.2
Total TDR loans in repayment	1,249,805	100.0%		1,118,848	100.0%
Total TDR loans, gross	\$ 1,411,189		\$	1,257,856	

(1) Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not yet required to make payments on the loans (e.g., residency periods for medical students or a grace period for bar exam preparation).

(2) Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

(3) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

<sup>(4)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

# 4. Allowance for Loan Losses (Continued)

The following table provides the amount of modified loans (which include forbearance and reductions in interest rates) that became TDRs in the periods presented. Additionally, for the periods presented, the table summarizes charge-offs occurring in the TDR portfolio, as well as TDRs for which a payment default occurred in the relevant period presented and within 12 months of the loan first being designated as a TDR. We define payment default as 60 days past due for this disclosure.

				onths Ended e 30, 2019					Aonths Ended 1e 30, 2018		
	Modi	fied Loans <sup>(1)</sup>	Ch	arge-offs	Payment- Default	Modi	fied Loans <sup>(1)</sup>	C	harge-offs	]	Payment- Default
TDR Loans	\$	131,273	\$	17,076	\$ 30,309	\$	116,478	\$	12,764	\$	18,254
				nths Ended e 30, 2019					onths Ended 1e 30, 2018		
	Modi	fied Loans <sup>(1)</sup>	Ch	arge-offs	Payment- Default	Modi	fied Loans <sup>(1)</sup>	C	harge-offs	]	Payment- Default
TDR Loans	\$	242,481	\$	33,081	\$ 55,755	\$	200,652	\$	28,224	\$	47,988

<sup>(1)</sup> Represents the principal balance of loans that have been modified during the period and resulted in a TDR.

#### Private Education Loan Key Credit Quality Indicators

FFELP Loans are at least 97 percent insured and guaranteed as to their principal and accrued interest in the event of default; therefore, there are no key credit quality indicators associated with FFELP Loans.

For Private Education Loans, the key credit quality indicators are FICO scores, the existence of a cosigner, the loan status and loan seasoning. The FICO scores are assessed at original approval and periodically refreshed/updated through the loan's term. The following table highlights the gross principal balance of our Private Education Loan portfolio stratified by key credit quality indicators.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

# 4. Allowance for Loan Losses (Continued)

		Private Education Loans Credit Quality Indicators								
		June 30,	, 2019		December 31, 2018					
Credit Quality Indicators:		Balance(1)	% of Balance		Balance(1)	% of Balance				
Cosigners:	¢	10 225 000	000/	¢	10.050.000	00%/				
With cosigner	\$	19,335,960	89%	\$	18,378,398	90%				
Without cosigner	<u>_</u>	2,292,887	11	<u>_</u>	2,126,067	10				
Total	\$	21,628,847	100%	\$	20,504,465	100%				
FICO at Original Approval <sup>(2)</sup> :										
Less than 670	\$	1,517,608	7%	\$	1,409,789	7%				
670-699		3,298,903	15		3,106,983	15				
700-749		7,146,638	33		6,759,721	33				
Greater than or equal to 750		9,665,698	45		9,227,972	45				
Total	\$	21,628,847	100%	\$	20,504,465	100%				
FICO-Refreshed <sup>(2)(3)</sup> :										
Less than 670	\$	2,697,197	13%	\$	2,416,979	12%				
670-699		2,616,109	12		2,504,467	12				
700-749		6,339,380	29		6,144,489	30				
Greater than or equal to 750		9,976,161	46		9,438,530	46				
Total	\$	21,628,847	100%	\$	20,504,465	100%				
Seasoning <sup>(4)</sup> :										
1-12 payments	\$	5,508,604	26%	\$	4,969,334	24%				
13-24 payments		3,527,814	16		3,481,235	17				
25-36 payments		2,674,655	12		2,741,954	13				
37-48 payments		1,993,995	9		1,990,049	10				
More than 48 payments		2,201,198	10		2,061,448	10				
Not yet in repayment		5,722,581	27		5,260,445	26				
Total	\$	21,628,847	100%	\$	20,504,465	100%				

(1) Balance represents gross Private Education Loans.

<sup>(2)</sup> Represents the higher credit score of the cosigner or the borrower.

<sup>(3)</sup> Represents the FICO score updated as of the second-quarter 2019.

(4) Number of months in active repayment (whether interest only payment, fixed payment, or full principal and interest payment status) for which a scheduled payment was due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

#### 4. Allowance for Loan Losses (Continued)

#### Private Education Loan Delinquencies

The following table provides information regarding the loan status of our Private Education Loans. Loans in repayment include loans making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

			Private Ec	lucatio	n Loans			
	June 30, 2019				December 31, 2018			
		Balance	%		Balance	%		
Loans in-school/grace/deferment <sup>(1)</sup>	\$	5,722,581		\$	5,260,445			
Loans in forbearance <sup>(2)</sup>		574,015			577,164			
Loans in repayment and percentage of each status:								
Loans current		14,920,746	97.3%		14,289,705	97.4%		
Loans delinquent 31-60 days <sup>(3)</sup>		222,448	1.5		231,216	1.6		
Loans delinquent 61-90 days <sup>(3)</sup>		123,473	0.8		95,105	0.7		
Loans delinquent greater than 90 days <sup>(3)</sup>		65,584	0.4		50,830	0.3		
Total Private Education Loans in repayment		15,332,251	100.0%	_	14,666,856	100.0%		
Total Private Education Loans, gross		21,628,847		-	20,504,465			
Private Education Loans deferred origination costs and unamortized premium/(discount)		73,902			68,321			
Total Private Education Loans		21,702,749			20,572,786			
Private Education Loans allowance for losses		(307,968)			(277,943)			
Private Education Loans, net	\$	21,394,781		\$	20,294,843			
Percentage of Private Education Loans in repayment			70.9%			71.5%		
Delinquencies as a percentage of Private Education Loans in repayment			2.7%	-	=	2.6%		
Loans in forbearance as a percentage of Private Education Loans in repayment and forbearance			3.6%	_		3.8%		

(1) Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not yet required to make payments on the loans (e.g., residency periods for medical students or a grace period for bar exam preparation).

(2) Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

# 4. Allowance for Loan Losses (Continued)

### Personal Loan Key Credit Quality Indicators

For Personal Loans, the key credit quality indicators are FICO scores, loan seasoning and loan delinquency status. The FICO scores are assessed at original approval and periodically refreshed/updated through the loan's term. The following table highlights the gross principal balance of our Personal Loan portfolio stratified by key credit quality indicators.

	Personal Loans Credit Quality Indicators								
	 June 30,	2019		December	31, 2018				
Credit Quality Indicators:	 Balance(1)	% of Balance	Balance(1)		% of Balance				
FICO at Original Approval:									
Less than 670	\$ 63,155	6%	\$	77,702	7%				
670-699	303,193	27		339,053	28				
700-749	547,280	48		554,700	47				
Greater than or equal to 750	221,009	19		218,636	18				
Total	\$ 1,134,637	100%	\$	1,190,091	100%				
Seasoning <sup>(2)</sup> :									
0-12 payments	\$ 669,391	59%	\$	1,008,758	85%				
13-24 payments	452,428	40		181,333	15				
25-36 payments	12,818	1		_	_				
37-48 payments	_	_		_	_				
More than 48 payments	_			_	_				
Total	\$ 1,134,637	100%	\$	1,190,091	100%				

(1) Balance represents gross Personal Loans.

<sup>(2)</sup> Number of months in active repayment for which a scheduled payment was due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

### 4. Allowance for Loan Losses (Continued)

### Personal Loan Delinquencies

The following table provides information regarding the loan status of our Personal Loans.

	 Personal Loans							
	June	30,		Decembe	er 31,			
	 201	9		2018	\$			
	 Balance	%		Balance	%			
Loans in repayment and percentage of each status:								
Loans current	\$ 1,113,730	98.2%	\$	1,172,776	98.5%			
Loans delinquent 31-60 days <sup>(1)</sup>	6,704	0.6		6,722	0.6			
Loans delinquent 61-90 days <sup>(1)</sup>	7,393	0.6		5,416	0.5			
Loans delinquent greater than 90 days <sup>(1)</sup>	6,810	0.6		5,177	0.4			
Total Personal Loans in repayment	 1,134,637	100.0%		1,190,091	100.0%			
Total Personal Loans, gross	 1,134,637			1,190,091				
Personal Loans deferred origination costs and unamortized premium/(discount)	495			297				
Total Personal Loans	 1,135,132			1,190,388				
Personal Loans allowance for losses	(74,295)			(62,201)				
Personal Loans, net	\$ 1,060,837		\$	1,128,187				
Delinquencies as a percentage of Personal Loans in repayment	 	1.8%			1.5%			

<sup>(1)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

#### Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due Private Education Loan portfolio for all periods presented.

		Private Education Loans								
		Accrued Interest Receivable								
				ter Than 90 s Past Due		lowance for ncollectible Interest				
June 30, 2019	\$	1,376,715	\$	2,589	\$	5,673				
December 31, 2018	\$	1,168,823	\$	1,920	\$	6,322				

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### (Dollars in thousands, unless otherwise noted)

#### 5. Deposits

The following table summarizes total deposits at June 30, 2019 and December 31, 2018.

	June 30,	Ľ	December 31,
	 2019		2018
Deposits - interest bearing	\$ 21,176,022	\$	18,942,082
Deposits - non-interest bearing	2,112		1,076
Total deposits	\$ 21,178,134	\$	18,943,158

Our total deposits of \$21.2 billion were comprised of \$11.8 billion in brokered deposits and \$9.4 billion in retail and other deposits at June 30, 2019, compared to total deposits of \$18.9 billion, which were comprised of \$10.3 billion in brokered deposits and \$8.6 billion in retail and other deposits, at December 31, 2018.

Interest bearing deposits as of June 30, 2019 and December 31, 2018 consisted of retail and brokered non-maturity savings deposits, retail and brokered nonmaturity money market deposits ("MMDAs") and retail and brokered certificates of deposit ("CDs"). Interest bearing deposits include deposits from Educational 529 and Health Savings plans that diversify our funding sources and additional deposits we consider to be core. These and other large omnibus accounts, aggregating the deposits of many individual depositors, represented \$6.2 billion of our deposit total as of June 30, 2019, compared with \$5.9 billion at December 31, 2018.

Some of our deposit products are serviced by third-party providers. Placement fees associated with the brokered CDs are amortized into interest expense using the effective interest rate method. We recognized placement fee expense of \$4 million and \$3 million in the three months ended June 30, 2019 and 2018, respectively, and placement fee expense of \$8 million in the six months ended June 30, 2019 and 2018, respectively. Fees paid to third-party brokers related to brokered CDs were \$14 million and \$12 million for the three months ended June 30, 2019 and 2018, respectively, and fees paid to third-party brokers related to brokered CDs were \$15 million and \$19 million for the six months ended June 30, 2019 and 2018, respectively.

Interest bearing deposits at June 30, 2019 and December 31, 2018 are summarized as follows:

	June 30	), 2019	December 31, 2018						
	 Amount	QtrEnd Weighted Average Stated Rate <sup>(1)</sup>	 Amount	Year-End Weighted Average Stated Rate <sup>(1)</sup>					
Money market	\$ 9,079,766	2.56%	\$ 8,687,766	2.46%					
Savings	704,259	2.04	702,342	2.00					
Certificates of deposit	11,391,997	2.85	9,551,974	2.74					
Deposits - interest bearing	\$ 21,176,022		\$ 18,942,082						

<sup>(1)</sup> Includes the effect of interest rate swaps in effective hedge relationships.

As of June 30, 2019, and December 31, 2018, there were \$693 million and \$523 million, respectively, of deposits exceeding Federal Deposit Insurance Corporation ("FDIC") insurance limits. Accrued interest on deposits was \$60 million and \$53 million at June 30, 2019 and December 31, 2018, respectively.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 6. Borrowings

Outstanding borrowings consist of unsecured debt and secured borrowings issued through our term asset-backed securitization ("ABS") program and our Private Education Loan multi-lender secured borrowing facility (the "Secured Borrowing Facility," which was previously called the asset-backed commercial paper facility or ABCP Facility). The following table summarizes our borrowings at June 30, 2019 and December 31, 2018.

			J	une 30, 2019		December 31, 2018							
	Sh	Short-Term		Long-Term	Total	Sh	ort-Term	]	Long-Term		Total		
Unsecured borrowings:													
Unsecured debt (fixed-rate)	\$	—	\$	197,753	\$ 197,753	\$	—	\$	197,348	\$	197,348		
Total unsecured borrowings		_		197,753	 197,753		_		197,348		197,348		
Secured borrowings:													
Private Education Loan term securitizations:													
Fixed-rate		_		2,758,872	2,758,872		_		2,284,347		2,284,347		
Variable-rate		—		1,906,138	1,906,138		_		1,802,609		1,802,609		
Total Private Education Loan term securitizations				4,665,010	 4,665,010		_		4,086,956		4,086,956		
Secured Borrowing Facility		_		_	_		_		_		_		
Total secured borrowings		_		4,665,010	4,665,010		_		4,086,956		4,086,956		
Total	\$	_	\$	4,862,763	\$ 4,862,763	\$	_	\$	4,284,304	\$	4,284,304		

#### Short-term Borrowings

#### Secured Borrowing Facility

On February 20, 2019, we amended and extended the maturity of our \$750 million Secured Borrowing Facility. We hold 100 percent of the residual interest in the Secured Borrowing Facility trust. Under the amended Secured Borrowing Facility, we incur financing costs of between 0.35 percent and 0.45 percent on unused borrowing capacity and approximately 3-month LIBOR plus 0.85 percent on outstandings. The amended Secured Borrowing Facility extends the revolving period, during which we may borrow, repay and reborrow funds, until February 19, 2020. The scheduled amortization period, during which amounts outstanding under the Secured Borrowing Facility must be repaid, ends on February 19, 2021 (or earlier, if certain material adverse events occur). At both June 30, 2019 and December 31, 2018, there were no borrowings outstanding under the Secured Borrowing Facility.

#### Long-term Borrowings

#### Unsecured Debt

On April 5, 2017, we issued an unsecured debt offering of \$200 million of 5.125 percent Senior Notes due April 5, 2022 at par. At June 30, 2019, the outstanding balance was \$198 million.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 6. Borrowings (Continued)

#### Secured Financings

On March 13, 2019, we executed our \$453 million SMB Private Education Loan Trust 2019-A term ABS transaction, which was accounted for as a secured financing. We sold \$453 million of notes to third parties and retained a 100 percent interest in the residual certificates issued in the securitization, raising approximately \$451 million of gross proceeds. The Class A and Class B notes had a weighted average life of 4.26 years and priced at a weighted average LIBOR equivalent cost of 1-month LIBOR plus 0.92 percent. At June 30, 2019, \$479 million of our Private Education Loans, including \$446 million of principal and \$33 million in capitalized interest, were encumbered because of this transaction.

On June 12, 2019, we executed our \$657 million SMB Private Education Loan Trust 2019-B term ABS transaction, which was accounted for as a secured financing. We sold \$657 million of notes to third parties and retained a 100 percent interest in the residual certificates issued in the securitization, raising approximately \$655 million of gross proceeds. The Class A and Class B notes had a weighted average life of 4.41 years and priced at a weighted average LIBOR equivalent cost of 1-month LIBOR plus 1.01 percent. At June 30, 2019, \$705 million of our Private Education Loans, including \$661 million of principal and \$44 million in capitalized interest, were encumbered because of this transaction.

#### Secured Financings at Issuance

Issue	Date Issued	 Total Issued	Weighted Average Cost of Funds <sup>(1)</sup>	Weighted Average Life (in years)
Private Education:				
2017-A	February 2017	\$ 772,000	1-month LIBOR plus 0.93%	4.27
2017-В	November 2017	676,000	1-month LIBOR plus 0.80%	4.07
Total notes issued in 2017		\$ 1,448,000		
Total loan and accrued interest amount se 2017	ecuritized at inception in	\$ 1,606,804		
2018-A	March 2018	\$ 670,000	1-month LIBOR plus 0.78%	4.43
2018-В	June 2018	686,500	1-month LIBOR plus 0.76%	4.40
2018-C	September 2018	544,000	1-month LIBOR plus 0.77%	4.32
Total notes issued in 2018		\$ 1,900,500		
Total loan and accrued interest amount se 2018	ecuritized at inception in	\$ 2,101,644		
2019-A	March 2019	453,000	1-month LIBOR plus 0.92%	4.26
2019-В	June 2019	657,000	1-month LIBOR plus 1.01%	4.41
Total notes issued in 2019		\$ 1,110,000		
Total loan and accrued interest amount se 2019	ecuritized at inception in	\$ 1,208,963		

(1) Represents LIBOR equivalent cost of funds for floating and fixed-rate bonds, excluding issuance costs.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# (Dollars in thousands, unless otherwise noted)

#### 6. Borrowings (Continued)

#### **Consolidated Funding Vehicles**

We consolidate our financing entities that are VIEs as a result of our being the entities' primary beneficiary. As a result, these financing VIEs are accounted for as secured borrowings. We consolidate the following financing VIEs as of June 30, 2019 and December 31, 2018, respectively:

	June 30, 2019															
			Del	ot Outstanding				Carrying Amount of Assets Securing Debt Outstanding								
	Sho	rt-Term	Long-Term			Total		Loans	<b>Restricted Cash</b>			ther Assets(1)		Total		
Secured borrowings:																
Private Education Loan term securitizations	\$	_	\$	4,665,010	\$	4,665,010	\$	5,691,009	\$	134,607	\$	403,697	\$	6,229,313		
Secured Borrowing Facility		_		_		_		_		_		714		714		
Total	\$	_	\$	4,665,010	\$	4,665,010	\$	5,691,009	\$	134,607	\$	404,411	\$	6,230,027		

		December 31, 2018														
			De	bt Outstanding			Carrying Amount of Assets Securing Debt Outstanding									
	Shor	t-Term		Long-Term		Total		Loans	Re	stricted Cash		Other Assets <sup>(1)</sup>		Total		
Secured borrowings:																
Private Education Loan term securitizations	\$	_	\$	4,086,956	\$	4,086,956	\$	5,030,837	\$	113,431	\$	326,570	\$	5,470,838		
Secured Borrowing Facility		—		—		—		—		—		157		157		
Total	\$		\$	4,086,956	\$	4,086,956	\$	5,030,837	\$	113,431	\$	326,727	\$	5,470,995		

(1) Other assets primarily represent accrued interest receivable.

#### **Other Borrowing Sources**

We maintain discretionary uncommitted Federal Funds lines of credit with various correspondent banks, which totaled \$125 million at June 30, 2019. The interest rate we are charged on these lines of credit is priced at Fed Funds plus a spread at the time of borrowing and is payable daily. We did not utilize these lines of credit in the six months ended June 30, 2019 or in the year ended December 31, 2018.

We established an account at the FRB to meet eligibility requirements for access to the Primary Credit borrowing facility at the FRB's Discount Window (the "Window"). The Primary Credit borrowing facility is a lending program available to depository institutions that are in generally sound financial condition. All borrowings at the Window must be fully collateralized. We can pledge asset-backed and mortgage-backed securities, as well as FFELP Loans and Private Education Loans, to the FRB as collateral for borrowings at the Window. Generally, collateral value is assigned based on the estimated fair value of the pledged assets. At June 30, 2019 and December 31, 2018, the value of our pledged collateral at the FRB totaled \$3.4 billion and \$3.1 billion, respectively. The interest rate charged to us is the discount rate set by the FRB. We did not utilize this facility in the six months ended June 30, 2019 or in the year ended December 31, 2018.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 7. Derivative Financial Instruments

#### **Risk Management Strategy**

We maintain an overall interest rate risk management strategy that incorporates the use of derivative instruments to reduce the economic effect of interest rate changes. Our goal is to manage interest rate sensitivity by modifying the repricing frequency and underlying index characteristics of certain balance sheet assets or liabilities, so any adverse impacts related to movements in interest rates are managed within low to moderate limits. As a result of interest rate fluctuations, hedged balance sheet positions will appreciate or depreciate in market value or create variability in cash flows. Income or loss on the derivative instruments linked to the hedged item will generally offset the effect of this unrealized appreciation or depreciation or volatility in cash flows for the period the item is being hedged. We view this strategy as a prudent management of interest rate risk. Please refer to Note 10, "Derivative Financial Instruments" in our 2018 Form 10-K for a full discussion of our risk management strategy.

Title VII of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 (the "Dodd-Frank Act") requires all standardized derivatives, including most interest rate swaps, to be submitted for clearing to central counterparties to reduce counterparty risk. Two of the central counterparties we use are the Chicago Mercantile Exchange ("CME") and the London Clearing House ("LCH"). All variation margin payments on derivatives cleared through the CME and LCH are accounted for as legal settlement. As of June 30, 2019, \$8.5 billion notional of our derivative contracts were cleared on the CME and \$0.5 billion were cleared on the LCH. The derivative contracts cleared through the CME and LCH represent 94.0 percent and 6.0 percent respectively, of our total notional derivative contracts of \$9.0 billion at June 30, 2019.

For derivatives cleared through the CME and LCH, the net gain (loss) position includes the variation margin amounts as settlement of the derivative and not collateral against the fair value of the derivative. The amount of variation margin included as settlement as of June 30, 2019 was \$(106.4) million and \$8.5 million for the CME and LCH, respectively. Interest income (expense) related to variation margin on derivatives that are not designated as hedging instruments or are designated as fair value relationships is recognized as a gain (loss) rather than as interest income (expense). Changes in fair value for derivatives not designated as hedging instruments will be presented as realized gains (losses).

Our exposure is limited to the value of the derivative contracts in a gain position less any collateral held and plus any collateral posted. When there is a net negative exposure, we consider our exposure to the counterparty to be zero. At June 30, 2019 and December 31, 2018, we had a net positive exposure (derivative gain positions to us, less collateral held by us and plus collateral posted with counterparties) related to derivatives of \$66 million and \$27 million, respectively.

#### Summary of Derivative Financial Statement Impact

The following tables summarize the fair values and notional amounts of all derivative instruments at June 30, 2019 and December 31, 2018, and their impact on earnings and other comprehensive income for the six months ended June 30, 2019 and 2018. Please refer to Note 10, "Derivative Financial Instruments" in our 2018 Form 10-K for a full discussion of cash flow hedges, fair value hedges, and trading activities.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

#### 7. **Derivative Financial Instruments (Continued)**

Impact of Derivatives on the Consolidated Balance Sheets

			Cash Flo	w H	edges		Fair Valu	e He	dges		Tra	ling		To	tal	
		J	une 30,	D	ecember 31,	J	June 30,		ecember 31,		June 30,	D	ecember 31,	 June 30,	D	ecember 31,
			2019		2018		2019		2018	2019		2018		 2019	19 201	
Fair Values(1)	Hedged Risk Exposure															
Derivative Assets:(2)																
Interest rate swaps	Interest rate	\$	772	\$	_	\$	_	\$	2,000	\$	_	\$	90	\$ 772	\$	2,090
Derivative Liabilities: <sup>(2)</sup>																
Interest rate swaps	Interest rate		_		(2,032)		(248)		_		(111)		_	(359)		(2,032)
Total net derivatives		\$	772	\$	(2,032)	\$	(248)	\$	2,000	\$	(111)	\$	90	\$ 413	\$	58

Fair values reported include variation margin as legal settlement of the derivative contract. Assets and liabilities are presented without consideration of master netting agreements. Derivatives are carried on the balance sheet based on net position by counterparty under master netting agreements and classified in other assets or other liabilities depending on whether in a net positive (1) or negative position. (2)

The following table reconciles gross positions with the impact of master netting agreements to the balance sheet classification:

	 Other	iabilities				
	June 30,	December 31,		June 30,		December 31,
	 2019	2018	_	2019		2018
Gross position <sup>(1)</sup>	\$ 772	\$ 2,090	\$	(359)	\$	(2,032)
Impact of master netting agreement	(359)	(1,389)		359		1,389
Derivative values with impact of master netting agreements (as carried on balance sheet)	 413	 701		_		(643)
Cash collateral pledged(2)	65,183	27,151		_		_
Net position	\$ 65,596	\$ 27,852	\$		\$	(643)

Gross position amounts include accrued interest and variation margin as legal settlement of the derivative contract.
 Cash collateral pledged excludes amounts that represent legal settlement of the derivative contracts.

		Cash	Flov	v	Fair			e	 Tra	ding		Total			
<u>Notional</u> <u>Values</u>	J	une 30, 2019	De	cember 31, 2018		June 30, 2019	De	cember 31, 2018	 June 30, 2019	De	cember 31, 2018		June 30, 2019	De	cember 31, 2018
Interest rate swaps	\$	1,215,781	\$	1,280,367	\$	4,712,793	\$	3,137,965	\$ 3,117,717	\$	1,577,978	\$	9,046,291	\$	5,996,310

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

## 7. Derivative Financial Instruments (Continued)

As of June 30, 2019 and December 31, 2018, the following amounts were recorded on the consolidated balance sheet related to cumulative basis adjustments for fair value hedges:

Line Item in the Balance Sheet in Which the Hedged Item is Included:	Carrying Amou Assets/(L			Cumulative Amount of Fair Val Hedging Adjustment Included in Carrying Amount of the Hedge Assets/(Liabilities)							
	June 30,	Γ	ecember 31,		June 30,	D	ecember 31,				
	 2019		2018	·	2019		2018				
Deposits	\$ (4,768,445)	\$	(3,114,304)	\$	(67,500)	\$	14,202				

Impact of Derivatives on the Consolidated Statements of Income

		Three Mon Jun			Six Month June	 
		2019		2018	2019	 2018
Fair Value Hedges						
Interest rate swaps:						
Interest recognized on derivatives	\$	(4,061)	\$	(2,914)	\$ (7,888)	\$ 2,939
Hedged items recorded in interest expense		(57,717)		7,451	(81,703)	22,717
Derivatives recorded in interest expense		57,449		(7,630)	81,337	(22,877)
Total	\$	(4,329)	\$	(3,093)	\$ (8,254)	\$ 2,779
Cash Flow Hedges						
Interest rate swaps:						
Amount of gain (loss) reclassified from accumulated other comprehensive income into interest expense	\$	1,189	\$	(579)	\$ 2,485	\$ (2,122)
Total	\$	1,189	\$	(579)	\$ 2,485	\$ (2,122)
Trading						
Interest rate swaps:						
Change in fair value of future interest payments recorded in earnings	\$	18,242	\$	(2,180)	\$ 22,444	\$ (6,935)
Total		18,242		(2,180)	 22,444	 (6,935)
Total	\$	15,102	\$	(5,852)	\$ 16,675	\$ (6,278)
	_		-			 

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

## 7. Derivative Financial Instruments (Continued)

Impact of Derivatives on the Statements of Changes in Stockholders' Equity

	<b>Three Months Ended</b>				Six Mont	ths E	hs Ended			
	June 30,				June 30,					
		2019		2018		2019		2018		
Amount of gain recognized in other comprehensive income (loss)	\$	(22,824)	¢	9.471	\$	(35,645)	¢	28,200		
5 5 i i i i i i i i i i i i i i i i i i	φ		φ	- /	φ		φ	<i>.</i>		
Less: amount of loss reclassified in interest expense		1,189		(543)		2,485		(2,104)		
Total change in other comprehensive income (loss) for unrealized gains (losses) on derivatives, before income tax (expense) benefit	\$	(24,013)	\$	10,014	\$	(38,130)	\$	30,304		

Amounts reported in accumulated other comprehensive income related to derivatives will be reclassified to interest expense as interest payments are made on our variable-rate deposits. During the next 12 months, we estimate that \$2.4 million will be reclassified as an increase to interest expense.

#### Cash Collateral

As of June 30, 2019, cash collateral held and pledged excludes amounts that represent legal settlement of the derivative contracts held with the CME and LCH. There was no cash collateral held related to derivative exposure between us and our derivatives counterparties at June 30, 2019 and December 31, 2018, respectively. Cash collateral pledged related to derivative exposure between us and our derivatives counterparties was \$65 million and \$27 million at June 30, 2019 and December 31, 2018, respectively. Collateral pledged is recorded in "Other interest-earning assets" on the consolidated balance sheets.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

#### 8. Stockholders' Equity

The following table summarizes our common share repurchases and issuances.

	_	Three Mo Jui	nths H ne 30,		Six Montl Jun	hs En e 30,	ded
(Shares and per share amounts in actuals)		2019		2018	 2019		2018
Common stock repurchased under repurchase program <sup>(1)</sup>		5,989,279		_	 11,424,755		—
Average purchase price per share <sup>(2)</sup>	\$	10.04	\$	—	\$ 10.51	\$	—
Shares repurchased related to employee stock-based compensation plans <sup>(3)</sup>		24,036		200,577	1,313,427		2,940,595
Average purchase price per share	\$	10.05	\$	11.60	\$ 10.93	\$	11.33
Common shares issued <sup>(4)</sup>		181,020		384,955	3,651,684		5,944,946

(1) Common shares purchased under our share repurchase program. \$80 million of capacity under the program remained available as of June 30, 2019.

(2) Average purchase price per share includes purchase commission costs.

(3) Comprised of shares withheld from stock option exercises and vesting of restricted stock for employees' tax withholding obligations and shares tendered by employees to satisfy option exercise costs.

(4) Common shares issued under our various compensation and benefit plans.

The closing price of our common stock on June 28, 2019 was \$9.72.

#### Dividend and Share Repurchases

In both June 2019 and March 2019, we paid a common stock dividend of \$0.03 per common share. In addition, we declared a common stock dividend of \$0.03 per common share in June 2019 for payment in the third quarter of 2019. We did not pay common stock dividends in the six months ended June 30, 2018.

Under our share repurchase program, we repurchased 6 million shares of common stock for \$60 million in the three months ended June 30, 2019 and 11 million shares of common stock for \$120 million in the six months ended June 30, 2019. Our share repurchase program permits us to repurchase from time to time shares of our common stock up to an aggregate repurchase price not to exceed \$200 million and expires on January 22, 2021. In the three and six months ended June 30, 2018, we only repurchased common stock acquired in connection with taxes withheld resulting from award exercises and vesting under our employee stock-based compensation plans.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

## 9. Earnings per Common Share

Basic earnings per common share ("EPS") are calculated using the weighted average number of shares of common stock outstanding during each period. A reconciliation of the numerators and denominators of the basic and diluted EPS calculations follows.

	Three Mo	nths Ended	Six Mont	hs Ended
	Jun	e 30,	Jun	e 30,
<u>(In thousands, except per share data)</u>	2019	2018	2019	2018
Numerator:				
Net income	\$ 150,277	\$ 109,832	\$ 308,466	\$ 236,086
Preferred stock dividends	4,331	3,920	8,799	7,317
Net income attributable to SLM Corporation common stock	\$ 145,946	\$ 105,912	\$ 299,667	\$ 228,769
Denominator:				
Weighted average shares used to compute basic EPS	429,278	435,187	431,911	434,573
Effect of dilutive securities:				
Dilutive effect of stock options, restricted stock, restricted stock units, performance stock units and Employee Stock Purchase Plan ("ESPP") <sup>(1)</sup>	2,975	4,258	3,322	4,639
Weighted average shares used to compute diluted EPS	432,253	439,445	435,233	439,212
Basic earnings per common share attributable to SLM Corporation	\$ 0.34	\$ 0.24	\$ 0.69	\$ 0.53
Diluted earnings per common share attributable to SLM Corporation	\$ 0.34	\$ 0.24	\$ 0.69	\$ 0.52

(1) Includes the potential dilutive effect of additional common shares that are issuable upon exercise of outstanding stock options, restricted stock, restricted stock units, performance stock units and the outstanding commitment to issue shares under the ESPP, determined by the treasury stock method.

(2) For the three months ended June 30, 2019 and 2018, securities covering less than 1 million shares, and for the six months ended June 30, 2019 and 2018, securities covering less than 1 million shares, were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

#### 10. Fair Value Measurements

We use estimates of fair value in applying various accounting standards for our consolidated financial statements.

We categorize our fair value estimates based on a hierarchical framework associated with three levels of price transparency utilized in measuring financial instruments at fair value. For additional information regarding our policies for determining fair value and the hierarchical framework, see Note 2, "Significant Accounting Policies - Fair Value Measurement" in our 2018 Form 10-K.

During the six months ended June 30, 2019, there were no significant transfers of financial instruments between levels or changes in our methodology or assumptions used to value our financial instruments.

The following table summarizes the valuation of our financial instruments that are marked to fair value on a recurring basis.

		Fair Value Measurements on a Recurring Basis														
				June 3	0, 201	19						Decembe	er 31, 2	2018		
	I	level 1		Level 2		Level 3		Total		Level 1 Level 2			Level 3			Total
Assets																
Available-for-sale investments	\$	—	\$	331,541	\$	_	\$	331,541	\$	_	\$	176,245	\$	—	\$	176,245
Derivative instruments		_		772		_		772		_		2,090		_		2,090
Total	\$	_	\$	332,313	\$	_	\$	332,313	\$	_	\$	178,335	\$		\$	178,335
	_															
Liabilities																
Derivative instruments	\$	—	\$	(359)	\$	_	\$	(359)	\$	_	\$	(2,032)	\$	_	\$	(2,032)
Total	\$	_	\$	(359)	\$		\$	(359)	\$	_	\$	(2,032)	\$	_	\$	(2,032)

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

## 10. Fair Value Measurements (Continued)

The following table summarizes the fair values of our financial assets and liabilities, including derivative financial instruments.

		June 30, 2019		December 31, 2018							
	Fair Value	Carrying Value	Difference	Fair Value	Carrying Value	Difference					
Earning assets:											
Loans held for investment, net:											
Private Education Loans	\$ 23,609,477	\$ 21,394,781	\$ 2,214,696	\$ 22,313,419	\$ 20,294,843	\$ 2,018,576					
FFELP Loans	824,687	813,028	11,659	859,185	847,889	11,296					
Personal Loans	1,120,227	1,060,837	59,390	1,156,531	1,128,187	28,344					
Cash and cash equivalents	3,998,514	3,998,514	—	2,559,106	2,559,106	_					
Available-for-sale investments	331,541	331,541	_	176,245	176,245	_					
Accrued interest receivable	1,516,824	1,401,618	115,206	1,285,842	1,191,981	93,861					
Tax indemnification receivable	38,925	38,925	_	39,207	39,207	_					
Derivative instruments	772	772	_	2,090	2,090	_					
Total earning assets	\$ 31,440,967	\$ 29,040,016	\$ 2,400,951	\$ 28,391,625	\$ 26,239,548	\$ 2,152,077					
Interest-bearing liabilities:											
Money-market and savings accounts	\$ 9.803.941	\$ 9.784.025	\$ (19,916)	\$ 9,370,957	\$ 9,390,108	\$ 19,151					
Certificates of deposit	11,479,318	11,391,997	(87,321)	9,513,194	9.551.974	38,780					
Long-term borrowings	4,924,239	4,862,763	(61,476)	4,278,931	4,284,304	5,373					
Accrued interest payable	68,379	68,379	_	61,341	61,341	_					
Derivative instruments	359	359	_	2,032	2,032	_					
Total interest-bearing liabilities	\$ 26,276,236	\$ 26,107,523	\$ (168,713)	\$ 23,226,455	\$ 23,289,759	\$ 63,304					
Excess of net asset fair value over carrying value			\$ 2,232,238			\$ 2,215,381					

Please refer to Note 14, "Fair Value Measurements" in our 2018 Form 10-K for a full discussion of the methods and assumptions used to estimate the fair value of each class of financial instruments.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

#### 11. Regulatory Capital

Sallie Mae Bank (the "Bank") is subject to various regulatory capital requirements administered by the FDIC and the Utah Department of Financial Institutions (the "UDFI"). Failure to meet minimum capital requirements and any applicable buffers can initiate certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material adverse effect on our business, results of operation and financial condition. Under the FDIC's regulations implementing the Basel III capital framework ("U.S. Basel III") and the regulatory framework for prompt corrective action, the Bank must meet specific capital standards that involve quantitative measures of its assets, liabilities and certain off-balance sheet items as calculated under regulatory accounting practices. The Bank's regulatory capital amounts and its classification under the prompt corrective action framework are also subject to qualitative judgments by the regulators about components of capital, risk weightings and other factors.

Under U.S. Basel III, the Bank is required to maintain minimum risk-based and leverage-based capital ratios. In addition, as of January 1, 2019, the Bank is subject to a fully phased-in Common Equity Tier 1 capital conservation buffer of greater than 2.5 percent. (As of December 31, 2018, the Bank was subject to a Common Equity Tier 1 capital conservation buffer of greater than 1.875 percent.) Failure to maintain the buffer will result in restrictions on the Bank's ability to make capital distributions, including the payment of dividends, and to pay discretionary bonuses to executive officers. The Bank's required and actual regulatory capital amounts and ratios under U.S. Basel III are shown in the following table.

	 Actua	վ	 U.S. B Regulatory R		
	Amount	Ratio	Amount		Ratio
As of June 30, 2019:				-	
Common Equity Tier 1 Capital (to Risk-Weighted Assets)	\$ 3,008,318	11.9%	\$ 1,765,971	>	7.0%
Tier 1 Capital (to Risk-Weighted Assets)	\$ 3,008,318	11.9%	\$ 2,144,394	>	8.5%
Total Capital (to Risk-Weighted Assets)	\$ 3,324,527	13.2%	\$ 2,648,957	>	10.5%
Tier 1 Capital (to Average Assets)	\$ 3,008,318	10.6% (2)	\$ 1,133,551	<u>&gt;</u>	4.0%
As of December 31, 2018:					
Common Equity Tier 1 Capital (to Risk-Weighted Assets)	\$ 2,896,091	12.1%	\$ 1,528,209	>	6.375%
Tier 1 Capital (to Risk-Weighted Assets)	\$ 2,896,091	12.1%	\$ 1,887,787	<u>&gt;</u>	7.875%
Total Capital (to Risk-Weighted Assets)	\$ 3,196,279	13.3%	\$ 2,367,226	>	9.875%
Tier 1 Capital (to Average Assets)	\$ 2,896,091	11.1%	\$ 1,039,226	>	4.0%

<sup>(1)</sup> Required risk-based capital ratios include the capital conservation buffer.

(2) The Bank's Tier 1 leverage ratio exceeds the 5 percent well-capitalized standard for the Tier 1 leverage ratio under the prompt corrective action framework.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## (Dollars in thousands, unless otherwise noted)

#### 11. Regulatory Capital (Continued)

#### Bank Dividends

The Bank is chartered under the laws of the State of Utah and its deposits are insured by the FDIC. The Bank's ability to pay dividends is subject to the laws of Utah and the regulations of the FDIC. Generally, under Utah's industrial bank laws and regulations as well as FDIC regulations, the Bank may pay dividends from its net profits without regulatory approval if, following the payment of the dividend, the Bank's capital and surplus would not be impaired. The Bank declared \$136 million and \$221 million in dividends to the Company for the three and six months ended June 30, 2019, respectively, and no dividends for the three and six months ended June 30, 2019. In the future, we expect that the Bank will pay dividends to the Company as may be necessary to enable the Company to pay any declared dividends on its Series B Preferred Stock and common stock and to consummate any common share repurchases by the Company under its share repurchase program.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### (Dollars in thousands, unless otherwise noted)

#### 12. Commitments, Contingencies and Guarantees

#### Commitments

When we approve a Private Education Loan at the beginning of an academic year, that approval may cover the borrowing for the entire academic year. As such, we do not always disburse the full amount of the loan at the time of such approval, but instead have a commitment to fund a portion of the loan at a later date (usually at the start of the second semester or subsequent trimesters). At June 30, 2019, we had \$1.3 billion of outstanding contractual loan commitments which we expect to fund during the remainder of the 2019/2020 academic year. At June 30, 2019, we had a \$0.7 million reserve recorded in "Other Liabilities" to cover expected losses that may occur during the one-year loss emergence period on these unfunded commitments.

#### Contingencies

In the ordinary course of business, we and our subsidiaries are routinely defendants in or parties to pending and threatened legal actions and proceedings, including actions brought on behalf of various classes of claimants. These actions and proceedings may be based on alleged violations of consumer protection, securities, employment and other laws. In certain of these actions and proceedings, claims for substantial monetary damages may be asserted against us and our subsidiaries.

It is common for the Company, our subsidiaries and affiliates to receive information and document requests and investigative demands from state attorneys general, legislative committees, and administrative agencies. These requests may be for informational or regulatory purposes and may relate to our business practices, the industries in which we operate, or other companies with whom we conduct business. Our practice has been and continues to be to cooperate with these bodies and be responsive to any such requests.

We are required to establish reserves for litigation and regulatory matters where those matters present loss contingencies that are both probable and estimable. When loss contingencies are not both probable and estimable, we do not establish reserves.

Based on current knowledge, management does not believe there are loss contingencies, if any, arising from pending investigations, litigation or regulatory matters for which reserves should be established.

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following information is current as of July 24, 2019 (unless otherwise noted) and should be read in connection with SLM Corporation's Annual Report on Form 10-K for the year ended December 31, 2018 (filed with the Securities and Exchange Commission (the "SEC") on February 28, 2019) (the "2018 Form 10-K"), and subsequent reports filed with the SEC. Definitions for capitalized terms used in this report not defined herein can be found in the 2018 Form 10-K.

References in this Form 10-Q to "we," "us," "our," "Sallie Mae," "SLM" and the "Company" refer to SLM Corporation and its subsidiaries, except as otherwise indicated or unless the context otherwise requires.

This report contains "forward-looking" statements and information based on management's current expectations as of the date of this report. Statements that are not historical facts, including statements about our beliefs, opinions or expectations and statements that assume or are dependent upon future events, are forward-looking statements. This includes, but is not limited to, our expectation and ability to pay a quarterly cash dividend on our common stock in the future, subject to the determination by our Board of Directors, and based on an evaluation of our earnings, financial condition and requirements, business conditions, capital allocation determinations, and other factors, risks and uncertainties, and also includes any estimates related to pending accounting standard changes. Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A. "Risk Factors" and elsewhere in our 2018 Form 10-K and subsequent filings with the SEC; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; failure to comply with consumer protection, banking and other laws; changes in accounting standards and the impact of related changes in significant accounting estimates, including any regarding the measurement of our allowance for loan losses and the related provision expense; any adverse outcomes in any significant litigation to which we are a party; credit risk associated with our exposure to third-parties, including counterparties to our derivative transactions; and changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). We could also be affected by, among other things: changes in our funding costs and availability; reductions to our credit ratings; cybersecurity incidents, cyberattacks, and other failures or breaches of our operating systems or infrastructure, including those of third-party vendors; damage to our reputation; risks associated with restructuring initiatives, including failures to successfully implement cost-cutting programs and the adverse effects of such initiatives on our business; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; changes in banking rules and regulations, including increased capital requirements; increased competition from banks and other consumer lenders; the creditworthiness of our customers; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of our earning assets versus our funding arrangements; rates of prepayment on the loans that we own; changes in general economic conditions and our ability to successfully effectuate any acquisitions; and other strategic initiatives. The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions, including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this quarterly report on Form 10-Q are qualified by these cautionary statements and are made only as of the date of this report. We do not undertake any obligation to update or revise these forwardlooking statements to conform such statements to actual results or changes in our expectations.

We report financial results on a GAAP basis and also provide certain non-GAAP core earnings performance measures. The difference between our "Core Earnings" and GAAP results for the periods presented were the unrealized, mark-to-market gains/losses on derivative contracts (excluding current period accruals on the derivative instruments), net of tax. These are recognized in GAAP, but not in "Core Earnings" results. We provide "Core Earnings" measures because this is what management uses when making management decisions regarding our performance and the allocation of corporate resources. Our "Core Earnings" are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. For additional information, see "Key Financial Measures" and " 'Core Earnings' " in this Form 10-Q for the quarter ended June 30, 2019 for a further discussion and a complete reconciliation between GAAP net income and "Core Earnings." In addition, upon the adoption of the current expected credit loss methodology for recognition of credit losses on January 1, 2020, we plan to use a new, adjusted non-GAAP measure to help investors better understand how we will internally view and measure our performance by, among other things, recognizing all loan losses upon actual charge-off of those loans,

rather than using current expected losses. See "— 'Adjusted Core Earnings' upon the Adoption of ASU No. 2016-13, 'Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments.'"

Through this discussion and analysis, we intend to provide the reader with some narrative context for how our management views our consolidated financial statements, additional context within which to assess our operating results, and information on the quality and variability of our earnings, liquidity and cash flows.

#### **Selected Financial Information and Ratios**

		Three Mor Jun	iths En e 30,	ded			Six Months Ended June 30,		
<u>(In thousands, except per share data and percentages)</u>		2019		2018		2019		2018	
Not income attributeble to SIM Comparation compare starle	\$	145,946	\$	105 013	¢	200 667	\$	228,769	
Net income attributable to SLM Corporation common stock	-			105,912	\$	299,667			
Diluted earnings per common share attributable to SLM Corporation	\$	0.34	\$	0.24	\$	0.69	\$	0.52	
Weighted average shares used to compute diluted earnings per share		432,253		439,445		435,233		439,212	
Return on assets <sup>(1)</sup>		2.1%		1.9%		2.2%		2.1%	
Non-GAAP operating efficiency ratio <sup>(2)</sup>		34.9%		38.3%		34.3%		37.4%	
Other Operating Statistics									
Ending Private Education Loans, net	\$	21,394,781	\$	18,488,240	\$	21,394,781	\$	18,488,240	
Ending FFELP Loans, net		813,028		886,780		813,028		886,780	
Ending total education loans, net	\$	22,207,809	\$	19,375,020	\$	22,207,809	\$	19,375,020	
Ending Personal Loans, net	\$	1,060,837	\$	933,561	\$	1,060,837	\$	933,561	
Average education loans	\$	22,569,385	\$	19,662,863	\$	22,570,076	\$	19,621,379	
Average Personal Loans	\$	1,149,247	\$	815,356	\$	1,162,782	\$	672,792	

(1) We calculate and report our Return on Assets as the ratio of (a) GAAP net income numerator (annualized) to (b) the GAAP total average assets denominator.

(2) We calculate and report our non-GAAP operating efficiency ratio as the ratio of (a) the total non-interest expense numerator to (b) the net revenue denominator (which consists of the sum of net interest income, before provision for credit losses, and non-interest income, excluding any gains and losses on sales of loans and securities, net and the net impact of derivative accounting as defined in the "Core Earnings" adjustments to GAAP table set forth in this Form 10-Q). We believe doing so provides useful information to investors because it is a measure used by our management team to monitor our effectiveness in managing operating expenses. Other companies may use similarly tiled non-GAAP financial measures that are calculated differently from the way we calculate our ratio. Accordingly, our non-GAAP operating efficiency ratio may not be comparable to similar measures used by other companies.

#### Overview

The following discussion and analysis presents a review of our business and operations as of and for the three and six months ended June 30, 2019.

#### **Key Financial Measures**

Our operating results are primarily driven by net interest income from our Private Education Loan portfolio, provision expense for credit losses, and operating expenses. The growth of our business and the strength of our financial condition are primarily driven by our ability to achieve our annual Private Education Loan origination goals while sustaining credit quality and maintaining cost-efficient funding sources to support our originations. A brief summary of our key financial measures (net interest income; allowance for loan losses; charge-offs and delinquencies; operating expenses; "Core Earnings;" Private Education Loan originations; and funding sources) can be found in Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our 2018 Form 10-K.

## **GAAP Results of Operations**

We present the results of operations below first on a consolidated basis in accordance with GAAP.

## GAAP Statements of Income (Unaudited)

	 Three Mor Jur	nths ne 30				rrease rrease)	 Six Months Ended June 30,					ncrease ecrease)
<u>(In millions, except per share data)</u>	2019		2018	_	\$	%	 2019		2018	_	\$	%
Interest income:												
Loans	\$ 554	\$	454	\$	100	22 %	\$ 1,107	\$	884	\$	223	25 %
Investments	2		2		—	—	3		3		—	—
Cash and cash equivalents	18		6		12	200	30		12		18	150
Total interest income	 574		462		112	24	 1,140		899		241	27
Total interest expense	177		121		56	46	341		226		115	51
Net interest income	 397		341		56	16	 799		673		126	19
Less: provisions for credit losses	93		63		30	48	157		117		40	34
Net interest income after provisions for credit losses	 304		278		26	9	 642		556		86	15
Non-interest income:												
Gains on sales of loans, net	_		2		(2)	(100)	—		2		(2)	(100)
Losses on sales of securities, net	_		(2)		2	100	_		(2)		2	100
Gains (losses) on derivatives and hedging activities, net	17		(5)		22	440	19		(1)		20	2,000
Other income	2		12		(10)	(83)	16		22		(6)	(27)
Total non-interest income	19		7		12	171	 35		21		14	67
Non-interest expenses:												
Total non-interest expenses	139		135		3	2	279		260		19	7
Income before income tax expense	184		150		34	23	398		317		81	26
Income tax expense	34		40		(6)	(15)	90		81		9	11
Net income	 150		110		40	36	308		236		72	31
Preferred stock dividends	4		4		—	_	8		7		1	14
Net income attributable to SLM Corporation common stock	\$ 146	\$	106	\$	40	38 %	\$ 300	\$	229	\$	71	31 %
Basic earnings per common share attributable to SLM Corporation	\$ 0.34	\$	0.24	\$	0.10	42 %	\$ 0.69	\$	0.53	\$	0.16	30 %
Diluted earnings per common share attributable to SLM Corporation	\$ 0.34	\$	0.24	\$	0.10	42 %	\$ 0.69	\$	0.52	\$	0.17	33 %
Dividends per common share attributable to SLM Corporation	\$ 0.06	\$	_	\$	0.06	100 %	\$ 0.09	\$	_	\$	0.09	100 %

#### **GAAP Consolidated Earnings Summary**

#### Three Months Ended June 30, 2019 Compared with Three Months Ended June 30, 2018

For the three months ended June 30, 2019, net income was \$150 million, or \$0.34 diluted earnings per common share, compared with net income of \$110 million, or \$0.24 diluted earnings per common share, for the three months ended June 30, 2018. The year-over-year increase in net income was due to a \$56 million increase in net interest income, a \$12 million increase in non-interest income and a \$6 million decrease in income tax expense, which were offset by a \$30 million increase in provisions for credit losses and a \$3 million increase in total non-interest expenses.

The primary contributors to each of the identified drivers of changes in net income for the current quarter compared with the year-ago quarter are as follows:

• Net interest income increased by \$56 million in the current quarter compared with the year-ago quarter due to a \$3.2 billion increase in average loans outstanding, which helped offset a 26 basis point decrease in net interest margin. Net interest margin decreased primarily as a result of higher cash and cash equivalents balances associated with our efforts to increase overall liquidity levels for risk management purposes. As a result, average cash and other short-term investments increased \$1.6 billion compared with the year-ago quarter. In 2019, we began increasing the amount of cash and cash equivalents held to increase overall liquidity levels for risk management purposes. Yields on cash and other short-term investments are much lower than yields on consumer loans, which reduces the weighted average yield on our interest-earning assets and our net interest margin. In addition to the impact of our increased liquidity, our cost of funds increased more than the yields on our education loan portfolio because of an increase in rates during 2018, which increased the cost of our deposits and other interest-bearing liabilities more than it increased the yield on our variable-rate Private Education Loan portfolio.

• Provisions for credit losses in the current quarter increased \$30 million compared with the year-ago quarter. This increase was primarily the result of an 18 percent growth in Private Education Loans in repayment, higher delinquencies, and growth in the provision for our Personal Loan portfolio. The provision for Personal Loans grew due to the portfolio increasing from \$966 million at June 30, 2018 to \$1.1 billion at June 30, 2019, as well as a deterioration in credit performance.

• Gains on sales of loans, net, decreased in the second quarter of 2019 as there were no loans sales in the period. In the second quarter of 2018, we sold the \$43 million Split Loan portfolio, which resulted in a net gain of \$2 million.

• Losses on sales of securities, net, were \$2 million in the second quarter of 2018 due to the sale of \$41 million of mortgage-backed securities. There were no sales of securities in the second quarter of 2019.

• Gains on derivatives and hedging activities, net, increased \$22 million in the second quarter of 2019 compared with the year-ago quarter. The increase was driven by several factors, including an additional \$1.6 billion of notional derivative contracts entered into during the second quarter of 2019 that were economic hedges but did not receive hedge accounting treatment. These derivatives, as well as other derivative contracts that did not receive hedge accounting treatment, were favorably affected by interest rates during the second quarter of 2019.

• Other income in the current quarter decreased \$10 million from the year-ago quarter primarily due to a \$4 million reduction in the tax indemnification receivable related to uncertain tax positions, compared with a \$2 million increase in the year-ago quarter, and lower revenue in our Upromise business in the current quarter.

• Second-quarter 2019 non-interest expenses were \$139 million, compared with \$135 million in the year-ago quarter. The increase in non-interest expenses was primarily driven by growth in the portfolio and costs related to product diversification. Our non-GAAP operating efficiency ratio improved to 34.9 percent for the quarter ended June 30, 2019 from 38.3 percent for the quarter ended June 30, 2018. The decline was primarily the result of net interest income increasing 16 percent while non-interest expenses only increased 3 percent compared to the year-ago quarter.

• Second-quarter 2019 income tax expense was \$34 million, compared with \$40 million in the year-ago quarter. The effective tax rate decreased in the second quarter of 2019 to 18.4 percent from 26.7 percent in the year-ago quarter. The decrease in the effective tax rate was primarily driven by tax credits recorded in the second quarter of 2019. Of the \$11 million of tax credits recorded in the second quarter of 2019, \$9 million related to prior year tax filings.

#### Six Months Ended June 30, 2019 Compared with Six Months Ended June 30, 2018

For the six months ended June 30, 2019, net income was \$308 million, or \$0.69 diluted earnings per common share, compared with net income of \$236 million, or \$0.52 diluted earnings per common share, for the six months ended June 30, 2018. The year-over-year increase in net income was due to a \$126 million increase in net interest income and a \$14 million increase in non-interest income, which were offset by a \$40 million increase in provisions for credit losses, a \$19 million increase in total non-interest expenses, and a \$9 million increase in income tax expense.

The primary contributors to each of the identified drivers of changes in net income for the first six months of 2019 compared with the year-ago period are as follows:

• Net interest income increased by \$126 million in the first six months of 2019 compared with the year-ago period primarily due to a \$3.4 billion increase in average loans outstanding, which helped offset an 8 basis point decrease in net interest margin. Net interest margin decreased primarily as a result of an additional \$1.1 billion in average cash and other short-term investments held in the first six months of 2019 compared to the year-ago period. In 2019, we began increasing the amount of cash and cash equivalents held to increase overall liquidity levels for risk management purposes. Yields on cash and other short-term investments are much lower than yields on consumer loans, which reduces the weighted average yield on our interest-earning assets and our net interest margin. The increase in yield on our education loan portfolios in the first six months of 2019 compared to the year-ago period, which increased the yield on our variable-rate Private Education Loan and FFELP portfolios. The increase in our cost of funds in the first six months of 2019 compared to the year-ago period was also due to the increasing rates that occurred in the latter half of 2018.

• Provisions for credit losses increased \$40 million in the first six months of 2019 compared with the year-ago period. This increase was primarily the result of an 18 percent growth in Private Education Loans in repayment, higher delinquencies, and growth in the provision for our Personal Loan portfolio. The provision for Personal Loans grew due to the portfolio increasing from \$966 million at June 30, 2018 to \$1.1 billion at June 30, 2019, as well as a deterioration in credit performance.

• Gains on sales of loans, net, decreased in the first six months of 2019 compared with the year-ago period as there were no loans sales in 2019. In the second quarter of 2018, we sold the \$43 million Split Loan portfolio, which resulted in a net gain of \$2 million.

• Losses on sales of securities, net, were \$2 million in the first six months of 2018 due to the sale of \$41 million of mortgage-backed securities. There were no sales of securities in the first six months of 2019.

• Gains on derivatives and hedging activities, net, increased \$21 million in the six months of 2019 compared with the year-ago period. The increase was driven by several factors, including an additional \$1.7 billion of notional derivative contracts entered into during the first six months of 2019 that were economic hedges but did not receive hedge accounting treatment. These derivatives, as well as other derivative contracts that did not receive hedge accounting treatment, were favorably affected by interest rates during the first six months of 2019.

• In the first six months of 2019, other income decreased \$6 million from the year-ago period primarily due to no change in the current year tax indemnification receivable related to uncertain tax positions compared with a \$3 million increase in the year-ago period, and lower revenue in our Upromise business.

• First-half 2019 non-interest expenses were \$279 million, compared with \$260 million in the year-ago period. The increase in non-interest expenses was primarily driven by growth in the portfolio and costs related to product diversification. Our non-GAAP operating efficiency ratio improved to 34.3 percent for the six months ended June 30, 2019 from 37.4 percent for the six months ended June 30, 2018. The decline was primarily the result of net interest income increasing 19 percent while non-interest expenses only increased 7 percent compared to the year-ago period.

• First-half 2019 income tax expense was \$90 million, compared with \$81 million in the year-ago period. The effective tax rate decreased in the first six months of 2019 to 22.6 percent from 25.6 percent in the year-ago period. The decrease in the effective tax rate was primarily driven by tax credits recorded in 2019, \$9 million of which related to prior year tax filings.

#### "Core Earnings"

We prepare financial statements in accordance with GAAP. However, we also produce and report our after-tax earnings on a separate basis that we refer to as "Core Earnings." The difference between our "Core Earnings" and GAAP results for periods presented generally is driven by the unrealized, mark-to-fair value gains (losses) on derivatives contracts recognized in GAAP, but not in "Core Earnings."

"Core Earnings" recognizes the difference in accounting treatment based upon whether a derivative qualifies for hedge accounting treatment. We enter into derivative instruments to economically hedge interest rate and cash flow risk associated with our portfolio. We believe that our derivatives are effective economic hedges, and as such, are a critical element of our interest rate risk management strategy. Those derivative instruments that qualify for hedge accounting treatment have their related cash flows recorded in interest income or interest expense along with the hedged item. Some of our derivatives do not qualify for hedge accounting treatment and the stand-alone derivative must be marked-to-fair value in the income statement with no consideration for the corresponding change in fair value of the hedged item. These gains and losses, recorded in "Gains (losses) on derivatives and hedging activities, net," are primarily caused by interest rate volatility and changing credit spreads during the period as well as the volume and term of derivatives not receiving hedge accounting treatment. Cash flows on derivative instruments that do not qualify for hedge accounting are not recorded in interest income and interest expense; they are recorded in non-interest income: "Gains (losses) on derivatives, net."

For periods prior to July 1, 2018, the amount recorded in "Gains (losses) on derivatives and hedging activities, net" includes (a) the accrual of the current payment on those interest rate swaps that do not qualify for hedge accounting treatment, (b) the change in fair values related to future expected cash flows for derivatives that do not qualify for hedge accounting treatment, and (c) ineffectiveness on derivatives that receive hedge accounting treatment. For purposes of "Core Earnings" in those periods prior to July 1, 2018, we include in GAAP earnings the current period accrual amounts (interest reclassification) on the swaps and exclude the remaining ineffectiveness (and change in fair values for those derivatives not qualifying for hedge accounting treatment). "Core Earnings" in those periods is meant to represent what earnings would have been had these derivatives qualified for hedge accounting and there was no ineffectiveness.

In the third quarter of 2018, we changed our definition of "Core Earnings" to no longer exclude ineffectiveness related to derivative instruments that are receiving hedge accounting treatment. Accordingly, the only adjustments required to reconcile from our "Core Earnings" results to our GAAP results of operations, net of tax, relate to differing treatments for our derivative instruments used to hedge our economic risks that do not qualify for hedge accounting treatment. For periods beginning July 1, 2018, the amount recorded in "Gains (losses) on derivatives and hedging activities, net" includes (a) the accrual of the current payment on the interest rate swaps that do not qualify for hedge accounting treatment and (b) the change in fair values related to future expected cash flows for derivatives that do not qualify for hedge accounting treatment. For purposes of "Core Earnings", we include in GAAP earnings the current period accrual amounts (interest reclassification) on the swaps and exclude the change in fair values for those derivatives not qualifying for hedge accounting treatment. "Core Earnings" is meant to represent what earnings would have been had these derivatives qualified for hedge accounting and there was no ineffectiveness.

"Core Earnings" are not a substitute for reported results under GAAP. We provide a "Core Earnings" basis of presentation because (i) earnings per share computed on a "Core Earnings" basis is one of several measures we utilize in establishing management incentive compensation, and (ii) we believe it better reflects the financial results for derivatives that are economic hedges of interest rate risk, but which do not qualify for hedge accounting treatment.

GAAP provides a uniform, comprehensive basis of accounting. Our "Core Earnings" basis of presentation differs from GAAP in the way it treats derivatives as described above.

The following table shows the amount in "Gains (losses) on derivatives and hedging activities, net" that relates to the interest reclassification on the derivative contracts.

	Three Mor Jun	 	 Six Mont Jun	 hs Ended e 30,		
<u>(Dollars in thousands)</u>	 2019	 2018	 2019	 2018		
Hedge ineffectiveness gains (losses) prior to adoption of ASU No. 2017-12	\$ _	\$ (2,849)	\$ _	\$ 5,688		
Unrealized gains (losses) on instruments not in a hedging relationship	18,242	(2,180)	22,444	(6,935)		
Interest reclassification	(1,506)	(239)	(2,945)	(129)		
Gains (losses) on derivatives and hedging activities, net	\$ 16,736	\$ (5,268)	\$ 19,499	\$ (1,376)		

The following table reflects adjustments associated with our derivative activities.

		Three Mo Ju	nths En ne 30,	ded		led		
(Dollars in thousands, except per share amounts)		2019		2018		2019		2018
"Core Earnings" adjustments to GAAP:								
CAAD and income	¢	150.277	¢	100.022	¢	200,400	¢	226.006
GAAP net income	\$	150,277	\$	109,832	\$	308,466	\$	236,086
Preferred stock dividends		4,331		3,920		8,799		7,317
GAAP net income attributable to SLM Corporation common stock	\$	145,946	\$	105,912	\$	299,667	\$	228,769
Adjustments:								
Net impact of derivative accounting <sup>(1)</sup>		(18,242)		5,029		(22,444)		1,247
Net tax expense (benefit) <sup>(2)</sup>		(4,458)		1,222		(5,485)		303
Total "Core Earnings" adjustments to GAAP		(13,784)		3,807		(16,959)		944
"Core Earnings" attributable to SLM Corporation common stock	\$	132,162	\$	109,719	\$	282,708	\$	229,713
GAAP diluted earnings per common share	\$	0.34	\$	0.24	\$	0.69	\$	0.52
Derivative adjustments, net of tax	Ŷ	(0.03)	Ψ	0.24	Ψ	(0.04)	Ψ	0.02
"Core Earnings" diluted earnings per common share	\$	0.31	\$	0.25	\$	0.65	\$	0.52
5. F. S. F.								

(1) Derivative Accounting: "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. For periods prior to July 1, 2018, "Core Earnings" also exclude the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP, net of tax. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

(2) "Core Earnings" tax rate is based on the effective tax rate at the Bank where the derivative instruments are held.

# "Adjusted Core Earnings" upon the Adoption of ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments"

In June 2016, the FASB issued ASU No. 2016-13, which will become effective for us on January 1, 2020, and will eliminate the current accounting guidance for the recognition of credit impairment. Under the new guidance, for all loans carried at amortized cost, upon loan origination we will be required to measure our allowance for losses based on our estimate of all current expected credit losses ("CECL") over the remaining contractual term of the assets. Updates to that estimate each period will be recorded through provision expense. For additional information regarding our adoption efforts related to the new standard, see the "Recently Issued but Not Yet Adopted Accounting Pronouncements" section of Item 2. "Management's Discussion and Analysis of Financial Condition and Results of Operations" in this Form 10-Q.

Under the new CECL standard, when a loan is originated, we will record, through the provision for loan losses, an allowance for loan losses that represents an estimate of the life of loan losses expected for that loan. Each period thereafter, we will update our estimate of expected losses and adjust the allowance for loan losses through an increase or decrease in the provision for loan losses. Because the new CECL standard will require us to record all expected losses on a loan at the loan's origination, we do not believe the standard will reflect the underlying economic performance of our business. For example, under CECL, in a period when we have growth in loan originations greater than the comparable prior period, which is a positive sign of our underlying economic performance, we likely would record lower GAAP net income than in the prior period (even if the credit characteristics of the loans originated in the two periods are similar and all other factors in the periods are equal and constant). Conversely, if we had lower loan growth in the current period than in the prior period, which would be a negative sign of our underlying economic performance, we likely would record higher GAAP net income than in the prior period (even if the credit characteristics of the loans originated in the two periods, which would be a negative sign of our underlying economic performance, we likely would record higher GAAP net income than in the prior period (even if the credit characteristics of the loans origination), actual losses will be credit (at loan origination), actual losses will be credit (at same over the life of the loan) does not reflect how our management views and measures our economic performance. We believe a metric that reflects losses and income step occur or are earned, respectively, is more indicative of our economic performance and will be one of the measures used by management in assessing overall performance of the Company and establishing management's executive compensation. Therefore, upon the adopti

Effective January 1, 2020, the definition of "Adjusted Core Earnings" for a period will be GAAP net income, net of the impact of the unrealized, mark-to-fair value gains (losses) on our derivatives, increased by the provision for credit losses recorded under the CECL framework, decreased by the net charge-offs recorded and the net tax impact of these adjustments. This non-GAAP metric will recognize all loan losses upon actual charge-off of those loans (when a loan reaches 120 days delinquent it is charged against the allowance for loan losses), rather than using current expected losses (as under CECL) or deemed probable losses (as under the current standard).

The following tables reconcile and show how GAAP net income for periods in 2017, 2018, and year-to-date 2019 would compare to the non-GAAP "Adjusted Core Earnings" measure for those periods if we had been using that measure during those periods. In addition, the tables also show how the non-GAAP "Adjusted Core Earnings" measure for those periods would compare to the historical non-GAAP "Core Earnings" we reported for those periods. Because, among other factors, our loan portfolio has been growing over the periods covered in the following tables and the loan loss provision under the current standard accounts for losses expected over the succeeding twelve months, "Adjusted Core Earnings" generally are higher than GAAP net income in every quarter shown. Upon the adoption of CECL, it is likely that "Adjusted Core Earnings" will be significantly higher than GAAP net income during key origination quarters because of the requirement to record life of loan losses at the time of loan origination.

(Dollars in		Three Mo	onths Ended		Year Ended Three Months Ended					Year Ended
<u>thousands,</u> <u>except per</u> <u>share</u> <u>amounts)</u>	Mar. 31, 2017	June 30, 2017	Sept. 30, 2017	Dec. 31, 2017	Dec. 31, 2017	Mar. 31, 2018	June 30, 2018	Sept. 30, 2018	Dec. 31, 2018	Dec. 31, 2018
GAAP net income	\$94,943	\$70,617	\$76,371	\$47,003	\$288,934	\$126,254	\$109,832	\$103,878	\$147,512	\$487,476
Preferred stock										
dividends GAAP net income attributable to SLM Corporation common stock	5,575 \$ 89,368	3,974 \$ 66,643	3,028 \$ 73,343	3,137 \$43,866	15,714 \$273,220	3,397	3,920	4,124 \$ 99,754	<u>4,199</u> \$143,313	<u>15,640</u> \$471,836
"Adjusted Core Earnings" adjustments:										
Net impact of derivative accounting <sup>(1)</sup>	5,458	3,508	(1,475)	706	8,197	(3,782)	5,029	4,561	(7,092)	(1,284)
Add: provisions for credit losses	25,296	50,215	54,930	55,324	185,765	53,931	63,267	70,047	57,619	244,864
Less: net charge-offs Net tax	(23,186)	(28,611)	(30,119)	(32,035)	(113,950)	(33,685)	(39,740)	(35,199)	(45,098)	(153,722)
expense (benefit) <sup>(2)</sup>	2,891	9,580	8,892	9,199	30,562	3,998	6,935	9,571	1,330	21,834
Total adjustments to GAAP	4,677	15,532	14,444	14,796	49,450	12,466	21,621	29,838	4,099	68,024
"Adjusted Core Earnings" attributable to SLM Corporation										
common stock	\$94,045	\$82,175	\$87,787	\$58,662	\$322,670	\$135,323	\$127,533	\$129,592	\$147,412	\$539,860
GAAP diluted earnings per common										
share Total adjustments,	\$ 0.20	\$ 0.15	\$ 0.17	\$ 0.10	\$ 0.62	\$ 0.28	\$ 0.24	\$ 0.23	\$ 0.33	\$ 1.07
net of tax "Adjusted Core	0.01	0.04	0.03	0.03	0.11	0.03	0.05	0.06		0.16
Earnings" diluted earnings per										
common share	\$ 0.21	\$ 0.19	\$ 0.20	\$ 0.13	\$ 0.73	\$ 0.31	\$ 0.29	\$ 0.29	\$ 0.33	\$ 1.23
Historical "Core Earnings" diluted earnings per common share	\$ 0.21	\$ 0.16	\$ 0.17	\$ 0.10	\$ 0.63	\$ 0.27	\$ 0.25	\$ 0.23	\$ 0.31	\$ 1.07
Growth rate in "Adjusted Core Earnings" diluted earnings per common share (period vs. year-ago										
period) Growth rate in historical "Core Earnings" diluted earnings per common share (period vs.	31.3%	26.7%	33.3%	(27.8)%	12.3%	47.6%	52.6%	45.0%	153.8%	68.5%
year-ago period)	50.0%	33.3%	41.7%	(33.3)%	18.9%	28.6%	56.3%	35.3%	210.0%	69.8%

		Three Mo	nded	Six Months Ended			
(Dollars in thousands, except per share amounts)	М	lar. 31, 2019	Jı	ıne 30, 2019		June 30, 2019	
GAAP net income	\$	158,189	\$	150,277	\$	308,466	
Preferred stock dividends		4,468		4,331		8,799	
GAAP net income attributable to SLM Corporation common stock	\$	153,721	\$	145,946	\$	299,667	
"Adjusted Core Earnings" adjustments to GAAP:							
Net impact of derivative accounting <sup>(1)</sup>		(4,202)		(18,242)		(22,444)	
Add: provisions for credit losses		63,790		93,375		157,165	
Less: net charge-offs		(48,456)		(67,243)		(115,699)	
Net tax expense <sup>(2)</sup>		2,721		1,927		4,648	
Total adjustments to GAAP		8,411		5,963		14,374	
"Adjusted Core Earnings" attributable to SLM Corporation common stock	\$	162,132	\$	151,909	\$	314,041	
GAAP diluted earnings per common share	\$	0.35	\$	0.34	\$	0.69	
Total adjustments, net of tax		0.02		0.01		0.03	
"Adjusted Core Earnings" diluted earnings per common share	\$	0.37	\$	0.35	\$	0.72	
Historical "Core Earnings" diluted earnings per common share	\$	0.34	\$	0.31	\$	0.65	
Growth rate in "Adjusted Core Earnings" diluted earnings per common share (period vs. year-ago period)		19.4%		20.7%		20.0%	
Growth rate in historical "Core Earnings" diluted earnings per common share (period vs. year-ago							
period)		25.9%		24.0%		25.0%	

(1) Derivative Accounting: "Core Earnings" and "Adjusted Core Earnings" in these tables exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. For periods prior to July 1, 2018, "Core Earnings" and "Adjusted Core Earnings" in these tables also exclude the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP, net of tax. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

(2) "Core Earnings" and "Adjusted Core Earnings" tax rate in these tables is based on the effective tax rate at the Bank where the derivative instruments are held.

We believe that, upon the adoption of CECL, "Adjusted Core Earnings" will better represent how management views its performance in the reporting period. In addition, while "Adjusted Core Earnings" will reflect a change from GAAP in the timing of when loan losses are recorded, over the life of a pool of loans, the amount of provision recorded in GAAP net income will equal the amount of net charge-offs reported in "Adjusted Core Earnings" because the allowance for loan losses under GAAP upon CECL implementation represents total expected future net charge-offs.

"Adjusted Core Earnings" are not a substitute for reported results under GAAP. We will provide an "Adjusted Core Earnings" basis of presentation because (i) earnings per share computed on an "Adjusted Core Earnings" basis will be one of several measures we will utilize in establishing management incentive compensation and (ii) we believe it will better reflect the financial results for derivatives that are economic hedges of interest rate risk, but which do not qualify for hedge accounting treatment, as well as the timing and treatment of loan losses.

GAAP provides a uniform, comprehensive basis of accounting. Our new "Adjusted Core Earnings" basis of presentation will differ from GAAP in the way it treats derivatives and loan losses as described above.

## **Financial Condition**

## Average Balance Sheets - GAAP

The following table reflects the rates earned on interest-earning assets and paid on interest-bearing liabilities and reflects our net interest margin on a consolidated basis.

			Three M	onths	Ende	ed June 30,			Six Months E					nded June 30,			
		2019				2018				2019				2018			
(Dollars in thousands)		Balance	Rat	te		Balance	Rate			Balance	Rate			Balance	Rate		
Average Assets																	
Private Education Loans	\$	21,748,247	9	.39%	\$	18,764,768	9.0	3%	\$	21,740,579	9.44	1%	\$	18,712,533	8.93%		
FFELP Loans		821,138	5	.01		898,095	4.5	1		829,497	4.98	3		908,846	4.38		
Personal Loans		1,149,247	12	.00		815,356	10.6	5		1,162,782	11.90	)		672,792	10.65		
Taxable securities		237,031	2	.91		261,066	2.6	0		212,919	2.92	7		278,691	2.63		
Cash and other short-term investments		3,122,740	2	.33		1,527,147	1.7	3		2,581,071	2.32	2		1,489,501	1.60		
Total interest-earning assets		27,078,403	8	8.50%		22,266,432	8.3	3%		26,526,848	8.62	7%		22,062,363	8.22%		
Non-interest-earning assets		1,377,427				1,154,314				1,271,729				1,132,991			
Total assets	\$	28,455,830			\$	23,420,746			\$	27,798,577			\$	23,195,354			
Average Liabilities and Equity																	
Brokered deposits	\$	11,169,067	2	.78%	\$	8,561,328	2.3	7%	\$	10,856,381	2.75	5%	\$	8,616,985	2.21%		
Retail and other deposits		9,244,655	2	.57		8,011,142	2.0	0		9,081,000	2.54	ļ		7,870,136	1.89		
Other interest-bearing liabilities <sup>(1)</sup>		4,522,248	3	.57		3,720,997	3.3	2		4,396,946	3.60	)		3,591,742	3.26		
Total interest-bearing liabilities		24,935,970	2	.84%		20,293,467	2.4	0%		24,334,327	2.83	8%		20,078,863	2.27%		
												_					
Non-interest-bearing liabilities		439,133				455,555				417,618				508,258			
Equity		3,080,727				2,671,724				3,046,632				2,608,233			
Total liabilities and equity	\$	28,455,830			\$	23,420,746			\$	27,798,577			\$	23,195,354			
	_				_												
Net interest margin			5	5.88%			6.1	4%			6.08	3%			6.16%		

(1) Includes the average balance of our unsecured borrowing, as well as secured borrowings and amortization expense of transaction costs related to our term asset-backed securitizations and our Secured Borrowing Facility.

#### Rate/Volume Analysis - GAAP

The following rate/volume analysis shows the relative contribution of changes in interest rates and asset volumes.

		Change	2 Due To <sup>(1)</sup>			
Increase		Rate		Volume		
\$ 111,411	\$	9,635	\$	101,776		
55,493		24,881		30,612		
\$ 55,918	\$	(15,129)	\$	71,047		
\$ 240,633	\$	50,824	\$	189,809		
115,048		61,710		53,338		
\$ 125,585	\$	(9,023)	\$	134,608		
\$ \$ \$	\$ 240,633 115,048	\$ 111,411 \$ 55,493 \$ 55,918 \$ \$ \$ 240,633 \$ 115,048	Increase         Rate           \$ 111,411         \$ 9,635           55,493         24,881           \$ 55,918         \$ (15,129)           \$ 240,633         \$ 50,824           115,048         61,710	\$       111,411       \$       9,635       \$         55,493       24,881       24,881       \$         \$       55,918       \$       (15,129)       \$         \$       240,633       \$       50,824       \$         \$       115,048       61,710       \$		

(1) Changes in income and expense due to both rate and volume have been allocated in proportion to the relationship of the absolute dollar amounts of the change in each. The changes in income and expense are calculated independently for each line in the table. The totals for the rate and volume columns are not the sum of the individual lines.

## Summary of Our Loan Portfolio

Ending Loan Balances, net

	June 30, 2019									
(Dollars in thousands)		Private Education Loans		FFELP Loans		Personal Loans		Total Portfolio		
Total loan portfolio:										
In-school <sup>(1)</sup>	\$	3,658,099	\$	122	\$	_	\$	3,658,221		
Grace, repayment and other <sup>(2)</sup>		17,970,748		812,378		1,134,637		19,917,763		
Total, gross		21,628,847		812,500		1,134,637		23,575,984		
Deferred origination costs and unamortized premium/(discount)		73,902		2,262		495		76,659		
Allowance for loan losses		(307,968)		(1,734)		(74,295)		(383,997)		
Total loan portfolio, net	\$	21,394,781	\$	813,028	\$	1,060,837	\$	23,268,646		
% of total		92%		3%		5%		100%		

(1) Loans for customers still attending school and who are not yet required to make payments on the loans.

(2) Includes loans in deferment or forbearance. Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

		Decemb	oer 31	, 2018	
(Dollars in thousands)	Private Education Loans	FFELP Loans		Personal Loans	Total Portfolio
Total loan portfolio:					
In-school <sup>(1)</sup>	\$ 4,037,125	\$ 163	\$	—	\$ 4,037,288
Grace, repayment and other <sup>(2)</sup>	16,467,340	846,324		1,190,091	18,503,755
Total, gross	 20,504,465	 846,487		1,190,091	 22,541,043
Deferred origination costs and unamortized premium/(discount)	68,321	2,379		297	70,997
Allowance for loan losses	(277,943)	(977)		(62,201)	(341,121)
Total loan portfolio, net	\$ 20,294,843	\$ 847,889	\$	1,128,187	\$ 22,270,919
% of total	91%	4%		5%	100%

(1) Loans for customers still attending school and who are not yet required to make payments on the loans.

(2) Includes loans in deferment or forbearance. Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

## Average Loan Balances (net of unamortized premium/discount)

		Three Mor Jun	 	Six Months Ended June 30,								
<u>(Dollars in thousands)</u>	2019		 2018			2019			2018			
Private Education Loans	\$ 21,748,247	92%	\$ 18,764,768	92%	\$	21,740,579	92%	\$	18,712,533	92%		
FFELP Loans	821,138	3	898,095	4		829,497	3		908,846	5		
Personal Loans	1,149,247	5	815,356	4		1,162,782	5		672,792	3		
Total portfolio	\$ 23,718,632	100%	\$ 20,478,219	100%	\$	23,732,858	100%	\$	20,294,171	100%		

	Three Months Ended June 30, 2019											
(Dollars in thousands)		Private Education Loans		FFELP Loans		Personal Loans		Total Portfolio				
Beginning balance	\$	21,576,534	\$	829,203	\$	1,092,649	\$	23,498,386				
Acquisitions and originations:												
Fixed-rate		348,690		—		126,660		475,350				
Variable-rate		190,415		_		—		190,415				
Total acquisitions and originations		539,105		_		126,660		665,765				
Capitalized interest and deferred origination cost premium amortization		127,494		6,920		(74)		134,340				
Sales		_		_		_		_				
Loan consolidations to third-parties		(313,607)		(7,138)		—		(320,745)				
Allowance		(22,022)		26		(3,676)		(25,672)				
Repayments and other		(512,723)		(15,983)		(154,722)		(683,428)				
Ending balance	\$	21,394,781	\$	813,028	\$	1,060,837	\$	23,268,646				

	Three Months Ended June 30, 2018										
(Dollars in thousands)					Personal Loans						
Beginning balance	\$	\$ 18,600,723 \$		909,295	\$	656,586	\$	20,166,604			
Acquisitions and originations:											
Fixed-rate		273,346		_		370,177		643,523			
Variable-rate		219,107		—		—		219,107			
Total acquisitions and originations		492,453		_		370,177		862,630			
Capitalized interest and deferred origination cost premium amortization		98,364		7,443		_		105,807			
Sales		(41,952)		_		_		(41,952)			
Loan consolidations to third-parties		(221,320)		(7,969)		—		(229,289)			
Allowance		(9,592)		40		(13,602)		(23,154)			
Repayments and other		(430,436)		(22,029)		(79,600)		(532,065)			
Ending balance	\$	18,488,240	\$	886,780	\$	933,561	\$	20,308,581			

	Six Months Ended June 30, 2019												
(Dollars in thousands)	Private Education Loans			FFELP Loans		Personal Loans		Total Portfolio					
Beginning balance	\$	20,294,843	\$	847,889	\$	1,128,187	\$	22,270,919					
Acquisitions and originations:													
Fixed-rate		1,792,643		—		247,550		2,040,193					
Variable-rate		879,196		—		_		879,196					
Total acquisitions and originations		2,671,839	_	_		247,550		2,919,389					
Capitalized interest and deferred origination cost premium amortization		248,599		14,352		(132)		262,819					
Sales		_		_		_		_					
Loan consolidations to third-parties		(699,756)		(15,169)		_		(714,925)					
Allowance		(30,025)		(757)		(12,094)		(42,876)					
Repayments and other		(1,090,719)		(33,287)		(302,674)		(1,426,680)					
Ending balance	\$	21,394,781	\$	813,028	\$	1,060,837	\$	23,268,646					

	Six Months Ended June 30, 2018											
(Dollars in thousands)		Private Education Loans		FFELP Loans		Personal Loans		Total Portfolio				
Beginning balance	\$	17,244,830	\$	929,159	\$	393,652	\$	18,567,641				
Acquisitions and originations:												
Fixed-rate		1,214,554		_		697,357		1,911,911				
Variable-rate		1,250,853		—		—		1,250,853				
Total acquisitions and originations		2,465,407		_		697,357		3,162,764				
Capitalized interest and deferred origination cost premium amortization		193,762		15,220		_		208,982				
Sales		(43,988)		_		—		(43,988)				
Loan consolidations to third-parties		(445,071)		(15,398)		—		(460,469)				
Allowance		(17,980)		59		(25,881)		(43,802)				
Repayments and other		(908,720)		(42,260)		(131,567)		(1,082,547)				
Ending balance	\$	18,488,240	\$	886,780	\$	933,561	\$	20,308,581				

"Loan consolidations to third-parties" and "Repayments and other" are both significantly affected by the volume of loans in our portfolio in full principal and interest repayment status. Loans in full principal and interest repayment status in our Private Education Loan portfolio at June 30, 2019 increased by 24 percent compared with June 30, 2018, and now total 42 percent of our Private Education Loan portfolio at June 30, 2019.

"Loan consolidations to third-parties" for the three months ended June 30, 2019 total 3.5 percent of our Private Education Loan portfolio in full principal and interest repayment status at June 30, 2019, or 1.5 percent of our total Private Education Loan portfolio at June 30, 2019, compared with the year-ago period of 3.0 percent of our Private Education Loan portfolio in full principal and interest repayment status, or 1.2 percent of our total Private Education Loan portfolio, respectively. Historical experience has shown that loan consolidation activity is heightened in the period when the loan initially enters full principal and interest repayment status and then subsides over time.

The "Repayments and other" category includes all scheduled repayments, as well as voluntary prepayments, made on loans in repayment (including loans in full principal and interest repayment status) and also includes charge-offs. Consequently, this category can be significantly affected by the volume of loans in repayment. The increase in the volume of loans in repayment accounts for the majority of the aggregate increase in loan consolidations, scheduled repayments, unscheduled prepayments and capitalized interest set forth above.

## Private Education Loan Originations

The following table summarizes our Private Education Loan originations. Originations represent loans that were funded or acquired during the period presented.

	Three Months Ended June 30,										
(Dollars in thousands)		2019	%		2018	%					
Smart Option - interest only <sup>(1)</sup>	\$	102,265	19%	\$	97,440	20%					
Smart Option - fixed pay <sup>(1)</sup>		133,990	25		111,154	23					
Smart Option - deferred <sup>(1)</sup>		171,054	32		158,845	33					
Smart Option - principal and interest		1,381	_		1,391	_					
Graduate Loan		116,619	22		112,202	23					
Parent Loan		6,824	2		6,181	1					
Total Private Education Loan originations	\$	532,133	100%	\$	487,213	100%					
Percentage of loans with a cosigner		76.5%			76.0%						
Average FICO at approval <sup>(2)</sup>		745			744						

	Six Months Ended June 30,										
(Dollars in thousands)		2019	%		2018	%					
Smart Option - interest only <sup>(1)</sup>	\$	582,977	22%	\$	543,160	22%					
Smart Option - fixed pay <sup>(1)</sup>		728,451	27		629,001	25					
Smart Option - deferred <sup>(1)</sup>		990,847	37		956,270	39					
Smart Option - principal and interest		5,339	_		3,659	_					
Graduate Loan		298,297	11		284,814	12					
Parent Loan		57,290	3		42,478	2					
Total Private Education Loan originations	\$	2,663,201	100%	\$	2,459,382	100%					
Percentage of loans with a cosigner		86.2%			86.6%						
Average FICO at approval <sup>(2)</sup>		746			746						

(1) Interest only, fixed pay and deferred describe the payment option while in school or in grace period.

 $^{(2)}\operatorname{Represents}$  the higher credit score of the cosigner or the borrower.

## Allowance for Loan Losses

Allowance for Loan Losses Activity

	Three Months Ended June 30,													
		2	019		2018									
<u>(Dollars in</u> thousands)	Private Education Loans	FFELP Loans	Personal Loans	Total Portfolio	Private Education Loans	FFELP Loans	Personal Loans	Total Portfolio						
Beginning balance	\$ 285,946	\$ 1,760	\$ 70,619	\$ 358,325	\$ 252,103	\$ 1,113	\$ 18,907	\$ 272,123						
Less:														
Charge-offs	(55,382)	(171)	(19,074)	(74,627)	(42,270)	(292)	(2,872)	(45,434)						
Loan sales <sup>(1)</sup>	—	_	_		—	_		—						
Plus:														
Recoveries	6,108	_	1,276	7,384	5,598	_	96	5,694						
Provision for loan losses	71,296	145	21,474	92,915	46,264	252	16,378	62,894						
Ending balance	\$ 307,968	\$ 1,734	\$ 74,295	\$ 383,997	\$ 261,695	\$ 1,073	\$ 32,509	\$ 295,277						
Troubled debt restructurings <sup>(2)</sup>	\$ 1,411,189	\$ —	\$ —	\$ 1,411,189	\$ 1,121,816	\$ —	\$ —	\$ 1,121,816						
				Six Months l	Ended June 30,									

	Six Months Ended June 30,															
				20	19							20	18			
<u>(Dollars in</u> thousands)			Total Portfolio		Private Education Loans		FELP Loans		ersonal Loans	1	Total Portfolio					
Beginning balance	\$ 27	7,943	\$	977	\$ 62,	201	\$	341,121	\$	243,715	\$	1,132	\$	6,628	\$	251,475
Less:																
Charge-offs	(9	4,959)		(405)	(34,	325)		(129,689)		(79,623)		(542)		(4,072)		(84,237)
Loan sales <sup>(1)</sup>		_		_		_		_		(1,216)		_				(1,216)
Plus:																
Recoveries	1	1,805		_	2,	185		13,990		10,685		_		127		10,812
Provision for loan losses	11	3,179		1,162	44,	234		158,575		88,134		483		29,826		118,443
Ending balance	\$ 30	7,968	\$	1,734	\$ 74,	295	\$	383,997	\$	261,695	\$	1,073	\$	32,509	\$	295,277
Troubled debt restructurings <sup>(2)</sup>	\$ 1,41	1,189	\$	_	\$	_	\$	1,411,189	\$	1,121,816	\$	_	\$	_	\$	1,121,816

(1) Represents fair value adjustments on loans sold.

(2) Represents the unpaid principal balance of loans classified as troubled debt restructurings.

#### Private Education Loan Allowance for Loan Losses

In establishing the allowance for Private Education Loan losses as of June 30, 2019, we considered several factors with respect to our Private Education Loan portfolio, in particular, credit quality and delinquency, forbearance and charge-off trends.

Private Education Loans in full principal and interest repayment status were 42 percent of our total Private Education Loan portfolio at June 30, 2019, compared with 39 percent at June 30, 2018.

For a more detailed discussion of our policy for determining the collectability of Private Education Loans and maintaining our allowance for Private Education Loan losses, see Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations — Critical Accounting Policies and Estimates — Allowance for Loan Losses" in the 2018 Form 10-K.

The table below presents our Private Education Loan delinquency trends. Loans in repayment include loans making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

			Private Ed	ucatio	n Loans	
			Ju	ne 30,		
Private Education Leans           Private Education Leans in repayment           (Quers in theseands)         Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2"           (Quers in theseands)         Balance         %         Balance           Leans in school/grace/deferment(1)         \$						
(Dollars in thousands)		Balance	%		Balance	%
Loans in-school/grace/deferment <sup>(1)</sup>	\$	5,722,581		\$	5,250,393	
Loans in forbearance <sup>(2)</sup>		574,015			458,111	
Loans in repayment and percentage of each status:						
Loans current		14,920,746	97.3%		12,697,362	97.8%
Loans delinquent 31-60 days <sup>(3)</sup>		222,448	1.5		166,322	1.3
Loans delinquent 61-90 days <sup>(3)</sup>		123,473	0.8		75,534	0.6
Loans delinquent greater than 90 days <sup>(3)</sup>		65,584	0.4		40,305	0.3
Total Private Education Loans in repayment		15,332,251	100.0%		12,979,523	100.0%
Total Private Education Loans, gross		21,628,847			18,688,027	
Private Education Loans deferred origination costs and unamortized premium/(discount)		73,902			61,908	
Total Private Education Loans		21,702,749			18,749,935	
Private Education Loans allowance for losses		(307,968)			(261,695)	
Private Education Loans, net	\$	21,394,781		\$	18,488,240	
Percentage of Private Education Loans in repayment		=	70.9%		:	69.5%
Delinquencies as a percentage of Private Education Loans in repayment		<u>-</u>	2.7%			2.2%
Loans in forbearance as a percentage of Private Education Loans in repayment and forbearance	ρ		3.6%			3.4%

(1) Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not yet required to make payments on the loans (e.g., residency periods for medical students or a grace period for bar exam preparation).

(2) Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.



## Changes in Allowance for Private Education Loan Losses

The following table summarizes changes in the allowance for Private Education Loan losses.

	 Three Mo Jur	nths Er 1e 30,	nded	 Six Months Ended June 30,				
(Dollars in thousands)	2019		2018	2019		2018		
Beginning balance	\$ 285,946	\$	252,103	\$ 277,943	\$	243,715		
Total provision	71,296		46,264	113,179		88,134		
Net charge-offs:								
Charge-offs	(55,382)		(42,270)	(94,959)		(79,623)		
Recoveries	6,108		5,598	11,805		10,685		
Net charge-offs	 (49,274)		(36,672)	(83,154)		(68,938)		
Loan sales <sup>(1)</sup>	—		—	—		(1,216)		
Allowance at end of period	\$ 307,968	\$	261,695	\$ 307,968	\$	261,695		
Allowance as a percentage of the ending total loan balance	1.42%		1.40%	1.42%		1.40%		
Allowance as a percentage of the ending loans in repayment <sup>(2)</sup>	2.01%		2.02%	2.01%		2.02%		
Allowance coverage of net charge-offs (annualized)	1.56		1.78	1.85		1.90		
Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(2)</sup>	1.29%		1.14%	1.09%		1.08%		
Delinquencies as a percentage of ending loans in repayment <sup>(2)</sup>	2.68%		2.17%	2.68%		2.17%		
Loans in forbearance as a percentage of ending loans in repayment and forbearance <sup>(2)</sup>	3.61%		3.41%	3.61%		3.41%		
Ending total loans, gross	\$ 21,628,847	\$	18,688,027	\$ 21,628,847	\$	18,688,027		
Average loans in repayment <sup>(2)</sup>	\$ 15,241,574	\$	12,909,623	\$ 15,188,003	\$	12,810,072		
Ending loans in repayment <sup>(2)</sup>	\$ 15,332,251	\$	12,979,523	\$ 15,332,251	\$	12,979,523		

(1) Represents fair value adjustments on loans sold.

(2) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

As part of concluding on the adequacy of the allowance for loan losses, we review key allowance and loan metrics. The most significant of these metrics considered are the allowance coverage of net charge-offs ratio; the allowance as a percentage of ending total loans and of ending loans in repayment; and delinquency and forbearance percentages.

#### Use of Forbearance and Rate Modifications as a Private Education Loan Collection Tool

We modify the terms of loans for certain borrowers when we believe such modifications will increase the collectability of the loan. These modifications generally take the form of a forbearance, a temporary interest rate reduction or an extended repayment plan. The majority of our loans that are considered TDRs involve a temporary forbearance of payments and do not change the contractual interest rate of the loan.

Forbearance involves granting the customer a temporary cessation of payments (or temporary acceptance of smaller than scheduled payments) for a specified period of time. Using forbearance extends the original term of the loan. Forbearance does not grant any reduction in the total repayment obligation (principal or interest). While a loan is in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. Our forbearance policies include limits on the number of forbearance months granted consecutively and the total number of forbearance months granted over the life of the loan. We grant forbearance in our servicing centers if a borrower who is current requests it for increments of three months at a time, for up to 12 months. Forbearance as a collection tool is used most effectively when applied based on a customer's unique situation, including historical information and judgments. We leverage updated customer information and other decision support tools to best determine who will be granted forbearance based on our expectations as to a customer's ability and willingness to repay their obligation. This strategy is aimed at mitigating the overall risk of the portfolio as well as encouraging cash resolution of delinquent loans. In some instances, we require good faith payments before granting forbearance. Exceptions to forbearance policies are permitted when such exceptions are judged to increase the likelihood of collection of the loan.

Forbearance may be granted to customers who are exiting their grace period to provide additional time to obtain employment and income to support their obligations, or to current customers who are faced with a hardship and request forbearance time to provide temporary payment relief. In these circumstances, a customer's loan is placed into a forbearance status in limited monthly increments and is reflected in the forbearance status at month-end during this time. At the end of their granted forbearance period, the customer will enter repayment status as current and is expected to begin making scheduled monthly payments on a go-forward basis.

Forbearance may also be granted to customers who are delinquent in their payments. If specific requirements are met, the forbearance can cure the delinquency and the customer is returned to a current repayment status. In more limited instances, delinquent customers will also be granted additional forbearance time. We review our forbearance policies and practices from time to time and update them as circumstances warrant.

When we give a borrower facing financial difficulty an interest rate reduction, currently we temporarily reduce the rate to 4.0 percent (previously, to 2.0 percent or 4.0 percent) for a two-year period and, in the vast majority of cases, permanently extend the final maturity of the loan. As part of demonstrating the ability and willingness to pay, the customer must make three consecutive monthly payments at the reduced rate to qualify for the program. The combination of the rate reduction and maturity extension helps reduce the monthly payment due from the borrower and increases the likelihood the borrower will remain current during the interest rate modification period as well as when the loan returns to its original contractual interest rate. At June 30, 2019 and June 30, 2018, 7.7 percent and 6.8 percent, respectively, of our loans then currently in full principal and interest repayment status were subject to interest rate reductions made under our rate modification program.

The tables below show the composition and status of the Private Education Loan portfolio aged by number of months in active repayment status (months for which a scheduled monthly payment was due). Active repayment status includes loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period. Our experience shows that the percentage of loans in forbearance status generally decreases the longer the loans have been in active repayment status. At June 30, 2019, loans in forbearance status as a percentage of total loans in repayment and forbearance were 2.5 percent for Private Education Loans that have been in active repayment status for fewer than 25 months. Approximately 70 percent of our Private Education Loans in forbearance status fewer than 25 months.

		Р	rivate	Not Yet in									
<u>(Dollars in millions)</u> June 30, 2019	0	) to 12		13 to 24	25 to 36		37 to 48		More than 48			Repayment	Total
Loans in-school/grace/deferment	\$	—	\$	—	\$	—	\$	—	\$	—	\$	5,723	\$ 5,723
Loans in forbearance		319		82		67		52		54			574
Loans in repayment - current		5,019		3,366		2,546		1,897		2,093		—	14,921
Loans in repayment - delinquent 31-60 days		89		43		34		25		31		—	222
Loans in repayment - delinquent 61-90 days		52		25		18		13		15		_	123
Loans in repayment - delinquent greater than 90 days		29		12		10		7		8		_	66
Total	\$	5,508	\$	3,528	\$	2,675	\$	1,994	\$	2,201	\$	5,723	 21,629
Deferred origination costs and unamortized premium/(discount)													74
Allowance for loan losses													(308)
Total Private Education Loans, net													\$ 21,395
Loans in forbearance as a percentage of total Private Education Loans in repayment and forbearance		2.01%		0.51%		0.42%		0.33%		0.34%		—%	 3.61%

~	Р	rivate Education	Not Yet in				
<u>(Dollars in millions)</u> June 30, 2018	0 to 12	13 to 24	25 to 36	37 to 48	More than 48	Repayment	Total
Loans in-school/grace/deferment	\$ —	\$ —	\$ —	\$ —	\$ —	\$ 5,250	\$ 5,250
Loans in forbearance	264	70	54	36	34	—	458
Loans in repayment - current	4,448	3,083	2,375	1,518	1,274	—	12,698
Loans in repayment - delinquent 31-60 days	72	33	26	18	17	—	166
Loans in repayment - delinquent 61-90 days	36	15	10	7	8	—	76
Loans in repayment - delinquent greater than 90 days	18	8	6	4	4	_	40
Total	\$ 4,838	\$ 3,209	\$ 2,471	\$ 1,583	\$ 1,337	\$ 5,250	18,688
Deferred origination costs and unamortized premium/(discount)							62
Allowance for loan losses							(262)
Total Private Education Loans, net							\$ 18,488
Loans in forbearance as a percentage of total Private Education Loans in repayment and forbearance	1.97%	0.52%	0.40%	0.27%	0.25%	%	3.41%

#### Private Education Loan Types

The following table provides information regarding the loans in repayment balance and total loan balance by Private Education Loan product type at June 30, 2019 and December 31, 2018.

		June 30, 2019													
(Dollars in thousands)	Sig	nature and Other		Parent Loan		Smart Option		Career Training		Graduate Loan		Total			
\$ in repayment <sup>(1)</sup>	\$	218,467	\$	211,440	\$	14,663,616	\$	11,990	\$	226,738	\$	15,332,251			
\$ in total	\$	348,836	\$	213,726	\$	20,683,230	\$	12,445	\$	370,610	\$	21,628,847			

		December 31, 2018													
(Dollars in thousands)	S	ignature and Other	_	Parent Loan	Smart Option			Career Training		Graduate Loan		Total			
\$ in repayment <sup>(1)</sup>	\$	185,795	\$	175,885	\$	14,180,350	\$	12,777	\$	112,049	\$	14,666,856			
\$ in total	\$	333,222	\$	177,750	\$	19,801,184	\$	13,272	\$	179,037	\$	20,504,465			

(1) Loans in repayment include loans on which borrowers are making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

## Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due portfolio for all periods presented.

	Private Education Loans Accrued Interest Receivable								
<u>(Dollars in thousands)</u>	Total Interest Receivable		Greater Than 90 Days Past Due		Allowance for Uncollectible Interest				
June 30, 2019	\$	1,376,715	\$	2,589	\$	5,673			
December 31, 2018	\$	1,168,823	\$	1,920	\$	6,322			
June 30, 2018	\$	1,141,135	\$	1,530	\$	5,852			

## Personal Loan Delinquencies

The following table provides information regarding the loan status of our Personal Loans.

	Personal Loans June 30,								
	2019				2018				
(Dollars in thousands)		Balance	%	Balance		%			
Loans in repayment and percentage of each status:									
Loans current	\$	1,113,730	98.2%	\$	960,865	99.5%			
Loans delinquent 31-60 days <sup>(1)</sup>		6,704	0.6		2,376	0.2			
Loans delinquent 61-90 days <sup>(1)</sup>		7,393	0.6		1,594	0.2			
Loans delinquent greater than 90 days <sup>(1)</sup>		6,810	0.6		1,245	0.1			
Total Personal Loans in repayment		1,134,637	100.0%		966,080	100.0%			
Total Personal Loans, gross		1,134,637			966,080				
Personal Loans deferred origination costs and unamortized premium/(discount)		495			(10)				
Total Personal Loans		1,135,132			966,070				
Personal Loans allowance for losses		(74,295)			(32,509)				
Personal Loans, net	\$	1,060,837		\$	933,561				
Delinquencies as a percentage of Personal Loans in repayment			1.8%			0.5%			

 $^{(1)}$  The period of delinquency is based on the number of days scheduled payments are contractually past due.

## Liquidity and Capital Resources

#### Funding and Liquidity Risk Management

Our primary liquidity needs include our ongoing ability to fund our businesses throughout market cycles, including during periods of financial stress, our ongoing ability to fund originations of Private Education Loans and Personal Loans, and servicing our Bank deposits. To achieve these objectives, we analyze and monitor our liquidity needs, maintain excess liquidity and access diverse funding sources, such as deposits at the Bank, issuance of secured debt primarily through asset-backed securitizations and other financing facilities. It is our policy to manage operations so liquidity needs are fully satisfied through normal operations to avoid unplanned asset sales under emergency conditions. Our liquidity management is governed by policies approved by our Board of Directors. Oversight of these policies is performed in the Asset and Liability Committee, a management-level committee.

These policies take into account the volatility of cash flow forecasts, expected maturities, anticipated loan demand and a variety of other factors to establish minimum liquidity guidelines.

Key risks associated with our liquidity relate to our ability to access the capital markets and the markets for bank deposits at reasonable rates. This ability may be affected by our performance, competitive pressures, the macroeconomic environment, and the impact they have on the availability of funding sources in the marketplace. We target maintaining sufficient on-balance sheet and contingent sources of liquidity to enable us to meet all contractual and contingent obligations under various stress scenarios, including severe macroeconomic stresses as well as specific stresses that test the resiliency of our balance sheet. As the Bank has grown, we have improved our liquidity stress testing practices to align more closely with the industry, which has resulted in our adopting increased liquidity requirements. During 2019, we have increased our liquidity levels by increasing cash and cash equivalents and investments held as part of our ongoing efforts to enhance our ability to maintain a strong risk management position. We expect to carry the additional liquidity levels on an ongoing basis.

#### Sources of Liquidity and Available Capacity

Ending Balances

(Dollars in thousands)	J	June 30, 2019		December 31, 2018		
Sources of primary liquidity:						
Unrestricted cash and liquid investments:						
Holding Company and other non-bank subsidiaries	\$	38,835	\$	25,990		
Sallie Mae Bank <sup>(1)</sup>		3,959,679		2,533,116		
Available-for-sale investments		331,541		176,245		
Total unrestricted cash and liquid investments	\$	4,330,055	\$	2,735,351		

(1) This amount will be used primarily to originate Private Education Loans and Personal Loans at the Bank.

#### Average Balances

	 Three Months Ended June 30,				Six Months Ended June 30,				
(Dollars in thousands)	2019		2018		2019	2018			
Sources of primary liquidity:									
Unrestricted cash and liquid investments:									
Holding Company and other non-bank subsidiaries	\$ 39,149	\$	23,103	\$	33,449	\$	20,945		
Sallie Mae Bank <sup>(1)</sup>	2,889,757		1,362,595		2,367,024		1,332,814		
Available-for-sale investments	233,371		222,360		210,965		230,276		
Total unrestricted cash and liquid investments	\$ 3,162,277	\$	1,608,058	\$	2,611,438	\$	1,584,035		

(1) This amount will be used primarily to originate Private Education Loans and Personal Loans at the Bank.

### Deposits

The following table summarizes total deposits.

	June 30,	December 31,
(Dollars in thousands)	 2019	2018
Deposits - interest bearing	\$ 21,176,022	\$ 18,942,082
Deposits - non-interest bearing	2,112	1,076
Total deposits	\$ 21,178,134	\$ 18,943,158

Our total deposits of \$21.2 billion were comprised of \$11.8 billion in brokered deposits and \$9.4 billion in retail and other deposits at June 30, 2019, compared to total deposits of \$18.9 billion, which were comprised of \$10.3 billion in brokered deposits and \$8.6 billion in retail and other deposits, at December 31, 2018.

Interest bearing deposits as of June 30, 2019 and December 31, 2018 consisted of retail and brokered non-maturity savings deposits, retail and brokered nonmaturity MMDAs and retail and brokered CDs. Interest bearing deposits include deposits from Educational 529 and Health Savings plans that diversify our funding sources and additional deposits we consider to be core. These and other large omnibus accounts, aggregating the deposits of many individual depositors, represented \$6.2 billion of our deposit total as of June 30, 2019, compared with \$5.9 billion at December 31, 2018.

Some of our deposit products are serviced by third-party providers. Placement fees associated with the brokered CDs are amortized into interest expense using the effective interest rate method. We recognized placement fee expense of \$4 million and \$3 million in the three months ended June 30, 2019 and 2018, respectively, and placement fee expense of \$8 million in the six months ended June 30, 2019 and 2018, respectively. Fees paid to third-party brokers related to brokered CDs were \$14 million and \$12 million for the three months ended June 30, 2019 and 2018, respectively, and fees paid to third party brokers related to brokered CDs were \$15 million and \$19 million for the six months ended June 30, 2019 and 2018, respectively.

Interest bearing deposits at June 30, 2019 and December 31, 2018 are summarized as follows:

	June 3	0, 2019		December 31, 2018					
(Dollars in thousands)	 QtrEnd           Weighted           Average           Amount           Stated Rate <sup>(1)</sup>			Amount	Year-End Weighted Average Stated Rate <sup>(1)</sup>				
Money market	\$ 9,079,766	2.56%	\$	8,687,766	2.46%				
Savings	704,259	2.04		702,342	2.00				
Certificates of deposit	11,391,997	2.85		9,551,974	2.74				
Deposits - interest bearing	\$ 21,176,022		\$	18,942,082					

<sup>(1)</sup> Includes the effect of interest rate swaps in effective hedge relationships.

As of June 30, 2019, and December 31, 2018, there were \$693 million and \$523 million, respectively, of deposits exceeding FDIC insurance limits. Accrued interest on deposits was \$60 million and \$53 million at June 30, 2019 and December 31, 2018, respectively.

### Counterparty Exposure

Counterparty exposure related to financial instruments arises from the risk that a lending, investment or derivative counterparty will not be able to meet its obligations to us.

Excess cash is generally invested with the FRB on an overnight basis or in the FRB's Term Deposit Facility, minimizing counterparty exposure on cash balances.

Our investment portfolio is primarily comprised of a small portfolio of mortgage-backed securities issued by government agencies and government-sponsored enterprises that are purchased to meet Community Reinvestment Act targets. Additionally, our investing activity is governed by Board-approved limits on the amount that is allowed to be invested with any one issuer based on the credit rating of the issuer, further minimizing our counterparty exposure. Counterparty credit risk is considered when valuing investments and considering impairment.

Related to derivative transactions, protection against counterparty risk is generally provided by International Swaps and Derivatives Association, Inc. Credit Support Annexes ("CSAs"), or clearinghouses for over-the-counter derivatives. CSAs require a counterparty to post collateral if a potential default would expose the other party to a loss. All derivative contracts entered into by the Bank are covered under CSAs or clearinghouse agreements and require collateral to be exchanged based on the net fair value of derivatives with each counterparty. Our exposure is limited to the value of the derivative contracts in a gain position, less any collateral held by us and plus collateral posted with the counterparty.

Title VII of the Dodd-Frank Act requires all standardized derivatives, including most interest rate swaps, to be submitted for clearing to central counterparties to reduce counterparty risk. Two of the central counterparties we use are the CME and the LCH. All variation margin payments on derivatives cleared through the CME and LCH are accounted for as legal settlement. As of June 30, 2019, \$8.5 billion notional of our derivative contracts were cleared on the CME and \$0.5 billion were cleared on the LCH. The derivative contracts cleared through the CME and LCH represent 94.0 percent and 6.0 percent, respectively, of our total notional derivative contracts of \$9.0 billion at June 30, 2019.

For derivatives cleared through the CME and LCH, the net gain (loss) position includes the variation margin amounts as settlement of the derivative and not collateral against the fair value of the derivative. The amount of variation margin included as settlement as of June 30, 2019 was \$(106.4) million and \$8.5 million for the CME and LCH, respectively. Interest income (expense) related to variation margin on derivatives that are not designated as hedging instruments or are designated as fair value relationships is recognized as a gain (loss) rather than as interest income (expense). Changes in fair value for derivatives not designated as hedging instruments will be presented as realized gains (losses).

Our exposure is limited to the value of the derivative contracts in a gain position less any collateral held and plus any collateral posted. When there is a net negative exposure, we consider our exposure to the counterparty to be zero. At June 30, 2019 and December 31, 2018, we had a net positive exposure (derivative gain positions to us, less collateral held by us and plus collateral posted with counterparties) related to derivatives of \$66 million and \$27 million, respectively.

We have liquidity exposure related to collateral movements between us and our derivative counterparties. Movements in the value of the derivatives, which are primarily affected by changes in interest rates, may require us to return cash collateral held or may require us to access primary liquidity to post collateral to counterparties.

As of June 30, 2019, LCH was not rated by any of the major rating agencies. However, all derivative counterparties are evaluated internally for credit worthiness. LCH has been deemed by management to have strong liquidity and robust capital levels as of our most recent credit review and has been assigned our strongest risk rating.

The table below highlights exposure related to our derivative counterparties as of June 30, 2019.

(Dollars in thousands)	M Corporation Sallie Mae Bank Contracts
Total exposure, net of collateral	\$ 65,596
Exposure to counterparties with credit ratings, net of collateral	\$ 58,265
Percent of exposure to counterparties with credit ratings below S&P AA- or Moody's Aa3	—%
Percent of exposure to counterparties with credit ratings below S&P A- or Moody's A3	—%

### **Regulatory Capital**

The Bank is subject to various regulatory capital requirements administered by the FDIC and the UDFI. Failure to meet minimum capital requirements and any applicable buffers can initiate certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material adverse effect on our business, results of operations and financial condition. Under U.S. Basel III and the regulatory framework for prompt corrective action, the Bank must meet specific capital standards that involve quantitative measures of its assets, liabilities and certain off-balance sheet items as calculated under regulatory accounting practices. The Bank's regulatory capital amounts and its classification under the prompt corrective action framework are also subject to qualitative judgments by the regulators about components of capital, risk weightings and other factors.

### **Capital Management**

The Bank intends to maintain at all times regulatory capital levels that meet both the minimum levels required under U.S. Basel III (including applicable buffers) and the levels necessary to be considered "well capitalized" under the FDIC's prompt corrective action framework, in order to support asset growth and operating needs, address unexpected credit risks and protect the interests of depositors and the Deposit Insurance Fund administered by the FDIC. The Bank's Capital Policy requires management to monitor these capital standards and the Bank's compliance with them. The Board of Directors and management periodically evaluate the quality of assets, the stability of earnings, and the adequacy of the allowance for loan losses for the Bank. The Company is a source of strength for the Bank and will provide additional capital if necessary.

We believe that current and projected capital levels are appropriate for the remainder of 2019. As of June 30, 2019, the Bank's risk-based and leverage capital ratios exceed the required minimum ratios and the applicable buffers under the fully phased-in U.S. Basel III standards as well as the "well capitalized" standards under the prompt corrective action framework. As our balance sheet continues to grow in 2019, these ratios will be stable as we now expect to generate earnings and capital sufficient to cover growth in our risk-weighted assets and remain significantly in excess of these regulatory capital standards for 2019.

Under U.S. Basel III, the Bank is required to maintain the following minimum regulatory capital ratios: a Common Equity Tier 1 risk-based capital ratio of 4.5 percent, a Tier 1 risk-based capital ratio of 6.0 percent, a Total risk-based capital ratio of 8.0 percent, and a Tier 1 leverage ratio of 4.0 percent. In addition, as of January 1, 2019, the Bank is subject to a fully phased-in Common Equity Tier 1 capital conservation buffer of greater than 2.5 percent. (As of December 31, 2018, the Bank was subject to a Common Equity Tier 1 capital conservation buffer of greater than 1.875 percent.) Failure to maintain the buffer will result in restrictions on the Bank's ability to make capital distributions, including the payment of dividends, and to pay discretionary bonuses to executive officers.

The Bank's required and actual regulatory capital amounts and ratios under U.S. Basel III are shown in the following table.

	Actual			U.S. B Regulatory R		
	Amount	Ratio		Amount		Ratio
As of June 30, 2019:						
Common Equity Tier 1 Capital (to Risk-Weighted Assets)	\$ 3,008,318	11.9%	\$	1,765,971	>	7.0%
Tier 1 Capital (to Risk-Weighted Assets)	\$ 3,008,318	11.9%	\$	2,144,394	<u>&gt;</u>	8.5%
Total Capital (to Risk-Weighted Assets)	\$ 3,324,527	13.2%	\$	2,648,957	>	10.5%
Tier 1 Capital (to Average Assets)	\$ 3,008,318	10.6% (2)	\$	1,133,551	<u>&gt;</u>	4.0%
As of December 31, 2018:						
Common Equity Tier 1 Capital (to Risk-Weighted Assets)	\$ 2,896,091	12.1%	\$	1,528,209	>	6.375%
Tier 1 Capital (to Risk-Weighted Assets)	\$ 2,896,091	12.1%	\$	1,887,787	<u>&gt;</u>	7.875%
Total Capital (to Risk-Weighted Assets)	\$ 3,196,279	13.3%	\$	2,367,226	>	9.875%
Tier 1 Capital (to Average Assets)	\$ 2,896,091	11.1%	\$	1,039,226	<u>&gt;</u>	4.0%

(1) Required risk-based capital ratios include the capital conservation buffer.

The Bank's Tier 1 leverage ratio exceeds the 5 percent well-capitalized standard for the Tier 1 leverage ratio under the prompt corrective action framework.

### Dividends

The Bank is chartered under the laws of the State of Utah and its deposits are insured by the FDIC. The Bank's ability to pay dividends is subject to the laws of Utah and the regulations of the FDIC. Generally, under Utah's industrial bank laws and regulations as well as FDIC regulations, the Bank may pay dividends to the Company from its net profits without regulatory approval if, following the payment of the dividend, the Bank's capital and surplus would not be impaired. The Bank declared \$136 million and \$221 million in dividends to the Company for the three and six months ended June 30, 2019, respectively, and no dividends for the three and six months ended June 30, 2018. In the future, we expect that the Bank will pay dividends to the Company as may be necessary to enable the Company to pay any declared dividends on its Series B Preferred Stock and common stock and to consummate any common share repurchases by the Company under its share repurchase program.

Outstanding borrowings consist of unsecured debt and secured borrowings issued through our term ABS program and our Secured Borrowing Facility. The issuing entities for those secured borrowings are VIEs and are consolidated for accounting purposes. The following table summarizes our borrowings at June 30, 2019 and December 31, 2018, respectively. For additional information, see Notes to Consolidated Financial Statements, Note 6, "Borrowings."

		June 30, 2019				December 31, 2018						
	Shor	rt-Term		Long-Term		Total	Short-Term		Long-Term			Total
Unsecured borrowings:												
Unsecured debt (fixed-rate)	\$	—	\$	197,753	\$	197,753	\$	—	\$	197,348	\$	197,348
Total unsecured borrowings		—		197,753		197,753		—		197,348		197,348
Secured borrowings:												
Private Education Loan term securitizations:												
Fixed-rate		—		2,758,872		2,758,872		—		2,284,347		2,284,347
Variable-rate		_		1,906,138		1,906,138		_		1,802,609		1,802,609
Total Private Education Loan term securitizations		_		4,665,010		4,665,010		_		4,086,956		4,086,956
Secured Borrowing Facility		_		_		_		_		_		—
Total secured borrowings		_		4,665,010		4,665,010		_		4,086,956		4,086,956
Total	\$	_	\$	4,862,763	\$	4,862,763	\$	_	\$	4,284,304	\$	4,284,304

### **Other Borrowing Sources**

We maintain discretionary uncommitted Federal Funds lines of credit with various correspondent banks, which totaled \$125 million at June 30, 2019. The interest rate we are charged on these lines of credit is priced at Fed Funds plus a spread at the time of borrowing and is payable daily. We did not utilize these lines of credit in the six months ended June 30, 2019 or in the year ended December 31, 2018.

We established an account at the FRB to meet eligibility requirements for access to the Primary Credit borrowing facility at the FRB's Window. The Primary Credit borrowing facility is a lending program available to depository institutions that are in generally sound financial condition. All borrowings at the Window must be fully collateralized. We can pledge asset-backed and mortgage-backed securities, as well as FFELP Loans and Private Education Loans, to the FRB as collateral for borrowings at the Window. Generally, collateral value is assigned based on the estimated fair value of the pledged assets. At June 30, 2019 and December 31, 2018, the value of our pledged collateral at the FRB totaled \$3.4 billion and \$3.1 billion, respectively. The interest rate charged to us is the discount rate set by the FRB. We did not utilize this facility in the six months ended June 30, 2019 or in the year ended December 31, 2018.

### **Contractual Loan Commitments**

When we approve a Private Education Loan at the beginning of an academic year, that approval may cover the borrowing for the entire academic year. As such, we do not always disburse the full amount of the loan at the time of such approval, but instead have a commitment to fund a portion of the loan at a later date (usually at the start of the second semester or subsequent trimesters). At June 30, 2019, we had \$1.3 billion of outstanding contractual loan commitments which we expect to fund during the remainder of the 2019/2020 academic year. At June 30, 2019, we had a \$0.7 million reserve recorded in "Other Liabilities" to cover expected losses that may occur during the one-year loss emergence period on these unfunded commitments.

### **Critical Accounting Policies and Estimates**

Management's Discussion and Analysis of Financial Condition and Results of Operations addresses our consolidated financial statements, which have been prepared in accordance with GAAP. A discussion of our critical accounting policies, which include allowance for loan losses, derivative accounting, and transfers of financial assets and the VIE consolidation model, can be found in our 2018 Form 10-K. There were no significant changes to these critical accounting policies during the six months ended June 30, 2019.

### **Recently Issued but Not Yet Adopted Accounting Pronouncements**

ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments"

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments," which will become effective for us on January 1, 2020. This ASU eliminates the current accounting guidance for the recognition of credit impairment. Under the new guidance, for all loans carried at amortized cost, upon loan origination we will be required to measure our allowance for loan losses based on our estimate of all current expected credit losses over the remaining contractual term of the assets. Updates to that estimate each period will be recorded through provision expense. The estimate of loan losses must be based on historical experience, current conditions, and reasonable and supportable forecasts. The ASU does not mandate the use of any specific method for estimating credit loss, permitting companies to use judgment in selecting the approach that is most appropriate in their circumstances. Upon adoption, a cumulative effect adjustment to retained earnings will be recorded as of the beginning of the first reporting period in which the guidance is effective in an amount necessary to adjust the allowance for loan losses to equal the current estimate of expected losses on financial assets held at that date.

We have evaluated the standard and initiated implementation efforts. We have identified the loss forecasting approach and have built the loss models for our Private Education Loans and our Personal Loans acquired from third-parties. For our Private Education Loan and total Personal Loan portfolios, we will be using the discounted cash flow approach to calculate our current expected credit losses. We estimate the CECL allowance using relevant available information, from internal and external sources, relating to past events, current conditions, and reasonable and supportable forecasts. We have determined that, for modeling current expected credit losses, we can reasonably estimate expected losses that incorporate the current and forecasted economic conditions over a two-year period, after which the model will immediately revert to our long-term expected loss rates. During the remainder of 2019, we plan to complete our loss models for Personal Loans we originate and credit card receivables and complete the testing and validation for all the models to be used to implement CECL. During the second quarter of 2019, we performed a dry run of our CECL solution for our Private Education Loan and purchased Personal Loan portfolios to test the end-to-end implementation of the new solution. The loss and other models that will be used in our CECL solution are currently undergoing validation or will be in the coming months. As such, the estimated CECL impacts described below are our best estimates at June 30, 2019, but could be materially different as we complete our testing, validation and other efforts to adopt the new standard.

Adoption of the standard will have a material impact on how we record and report our financial condition and results of operations, and on regulatory capital. If we had adopted the standard at June 30, 2019, we estimate the reported allowance for loan losses would have increased by between \$0.9 billion and \$1.1 billion, and \$0.05 billion and \$0.1 billion on that date for Private Education Loans and Personal Loans, respectively. In addition, we estimate that our reported total equity would have been reduced by between \$0.7 billion and \$0.9 billion on that date. Banking regulators have provided an optional three-year phase-in for the initial impact of adopting the new standard for regulatory capital adequacy purposes. We intend to avail ourselves of the phase-in option and, upon adoption of the new standard, we expect to meet or exceed all applicable regulatory capital levels. The extent of the impact upon adoption at January 1, 2020 will likely depend on the characteristics of our loan portfolio and economic conditions at that date, as well as forecasted conditions thereafter.

### Item 3. Quantitative and Qualitative Disclosures about Market Risk

### **Interest Rate Sensitivity Analysis**

Our interest rate risk management program seeks to manage and control interest rate risk, thereby reducing our exposure to fluctuations in interest rates and achieving consistent and acceptable levels of profit in any rate environment and sustainable growth in net interest income over the long term. We evaluate and monitor interest rate risk through two primary methods:

- · Earnings at Risk ("EAR"), which measures the impact of hypothetical changes in interest rates on net interest income; and
- Economic Value of Equity ("EVE"), which measures the sensitivity or change in the economic value of equity to changes in interest rates.

A number of potential interest rate scenarios are simulated using our asset liability management system. The Bank is the primary source of interest rate risk within the Company. At present, a significant portion of the Bank's earning assets are priced off of 1-month LIBOR. Therefore, 1-month LIBOR is considered a core rate in our interest rate risk analysis. Other interest rate changes are correlated to changes in 1-month LIBOR for analytic purposes, to achieve a parallel yield curve shock for most rates. Some rates are shocked at higher or lower correlations based on historical relationships. In addition, key rates are modeled with a floor, which indicates how low each specific rate is likely to move in practice. Rates are adjusted up or down via a set of scenarios that includes both rate shocks and ramps. Rate shocks represent an immediate and sustained change in 1-month LIBOR, with the resulting changes in other indices correlated accordingly. Interest rate ramps represent a linear increase in 1-month LIBOR over the course of 12 months, with the resulting changes in other indices correlated accordingly.

The following tables summarize the potential effect on earnings over the next 24 months and the potential effect on market values of balance sheet assets and liabilities at June 30, 2019 and 2018, based upon a sensitivity analysis performed by management assuming a hypothetical increase or decrease in market interest rates of 100 basis points and a hypothetical increase in market interest rates of 300 basis points while funding spreads remain constant. The EVE sensitivity is applied only to financial assets and liabilities, including hedging instruments, that existed at the balance sheet date, and does not take into account new assets, liabilities, commitments or hedging instruments that may arise in the future.

With increases in the level of interest rates, it became possible in the first quarter of 2017 to measure meaningfully the impact of a downward rate shock of 100 basis points. At today's levels of interest rates, a 300 basis point downward rate shock does not provide a meaningful indication of interest rate sensitivity. These results indicate that our market risk profile has been managed to be less rate sensitive. Both EAR and EVE results show lower sensitivity than at June 30, 2018. The EVE analysis indicates a change in the direction of rate sensitivity, due primarily to a balance sheet mix change toward more fixed-rate Private Education Loans. This leads the overall change in value in response to an upward rate shock to have a minor negative impact on EVE. The baseline valuation of equity showed a higher relative value in 2018 and a lower relative valuation in 2019, due to the significant changes in the shape of the yield curve used for discounting purposes between the fourth quarter of 2018 and the first quarter of 2019. Both EAR and EVE analyses continue to indicate a relatively low level of interest rate sensitivity.

	June 30,								
		2019		2018					
	+300 Basis Points	+100 Basis Points	-100 Basis Points	+300 Basis Points	+100 Basis Points	-100 Basis Points			
EAR - Shock	+5.8%	+1.9%	-1.9%	+10.3%	+3.6%	-2.8%			
EAR - Ramp	+4.3%	+1.3%	-1.4%	+9.4%	+3.5%	-2.1%			
EVE	-0.8%	-0.3%	+0.3%	+7.5%	+2.5%	-2.4%			

The EVE results in the table above reflect a change in the calculation of the 2019 and 2018 rate sensitivities. A modification of the discounting methodology resulted in a higher baseline EVE measurement, which results in lower sensitivities. The actual dollar changes in EVE in response to interest rate shocks has changed only slightly. Prior to the change

in calculation, the EVE sensitivities at June 30, 2018 were +11.6 percent for "+300 basis points", +3.9 percent for "+100 basis points" and -4.1 percent for "-100 basis points."

A primary objective in our funding is to manage our sensitivity to changing interest rates by generally funding our assets with liabilities of similar interest rate repricing characteristics. This funding objective is frequently obtained through the use of derivatives. Uncertainty in loan repayment cash flows and the pricing behavior of our non-maturity retail deposits pose challenges in achieving our interest rate risk objectives. In addition to these considerations, we can have a mismatch in the index (including the frequency of reset) of floating-rate debt versus floating-rate assets.

As part of its suite of financial products, the Bank offers fixed-rate Private Education Loans. As with other Private Education Loans, the term to maturity is lengthy, and the customer has the option to repay the loan faster than the promissory note requires. Asset securitization and fixed-rate CDs provide intermediate to long-term fixed-rate funding for some of these assets. Additionally, a portion of the fixed-rate loans have been hedged with derivatives, which have been used to convert a portion of variable-rate funding to fixed-rate to match the anticipated cash flows of these loans. Any unhedged position arising from the fixed-rate loan portfolio is monitored and modeled to ensure that the interest rate risk does not cause the Company to exceed its policy limits for earnings at risk or for the value of equity at risk.

In the preceding tables, the interest rate sensitivity analysis reflects the heavy balance sheet mix of fully variable LIBOR-based loans and cash invested at variable rates, which slightly exceeds the mix of fully variable funding, including brokered CDs that have been converted to LIBOR through derivative transactions. The analysis does not anticipate that retail MMDAs or retail savings balances, while relatively sensitive to interest rate changes, will reprice to the full extent of interest rate shocks or ramps. Also considered is (i) the impact of FFELP loans, which receive floor income in low interest rate environments, and will therefore not reprice fully with interest rate shocks and (ii) the impact of fixed-rate loans that have not been fully match-funded through derivative transactions and fixed-rate funding from CDs and asset securitization. An additional consideration is the implementation of a loan cap of 25 percent on variable-rate loans originated on and after September 25, 2016. As of June 30, 2019, there were \$10.7 billion of loans with 25 percent interest rate caps on the balance sheet. The less asset-sensitive position at the end of the second quarter of 2019 results in a more balanced interest rate risk profile, leaving the Bank positioned more defensively against potential rate decreases. This sensitivity position will fluctuate somewhat during the year, depending on the funding mix in place at the time of the analysis.

Although we believe that these measurements provide an estimate of our interest rate sensitivity, they do not account for potential changes in credit quality, balance sheet mix and size of our balance sheet. They also do not account for other business developments that could affect net income, or for management actions that could affect net income or could be taken to change our risk profile. Accordingly, we can give no assurance that actual results would not differ materially from the estimated outcomes of our simulations. Further, such simulations do not represent our current view of expected future interest rate movements.

### Asset and Liability Funding Gap

The table below presents our assets and liabilities (funding) arranged by underlying indices as of June 30, 2019. In the following GAAP presentation, the funding gap only includes derivatives that qualify as effective hedges (those derivatives which are reflected in net interest income, as opposed to those reflected in the "gains (losses) on derivatives and hedging activities, net" line on the consolidated statements of income). The difference between the asset and the funding is the funding gap for the specified index. This represents at a high level our exposure to interest rate risk in the form of basis risk and repricing risk, which is the risk that the different indices may reset at different frequencies or may not move in the same direction or at the same magnitude. (Note that all fixed-rate assets and liabilities are aggregated into one line item, which does not capture the differences in time due to maturity.)

<u>(Dollars in millions)</u> Index	Frequency of Variable Resets	Assets	Funding <sup>(1)</sup>	Funding Gap
Fed Funds Effective Rate	daily/weekly/monthly	\$ —	\$ 435.0	\$ (435.0)
3-month Treasury bill	weekly	119.0	—	119.0
Prime	monthly	2.0	—	2.0
3-month LIBOR	quarterly	_	400.0	(400.0)
1-month LIBOR	monthly	13,395.6	9,860.0	3,535.6
1-month LIBOR	daily	693.5	—	693.5
Non-Discrete reset <sup>(2)</sup>	daily/weekly	4,140.0	3,618.3	521.7
Fixed-Rate <sup>(3)</sup>		11,235.1	15,271.9	(4,036.8)
Total		\$ 29,585.2	\$ 29,585.2	\$ —

<sup>(1)</sup> Funding (by index) includes the impact of all derivatives that qualify as effective hedges.

(2) Assets include restricted and unrestricted cash equivalents and other overnight type instruments. Funding includes liquid retail deposits and the obligation to return cash collateral held related to derivatives exposures.

(3) Assets include receivables and other assets (including premiums and reserves). Funding includes unswapped time deposits, liquid MMDAs swapped to fixed-rates and stockholders' equity.

The "Funding Gap" in the above table shows primarily mismatches in the 1-month LIBOR, fixed-rate and Non-Discrete reset categories. Changes in the Fed Funds Effective Rate, 3-month LIBOR and 1-Month LIBOR daily categories are generally quite highly correlated, and should offset each other relatively effectively. We consider the overall risk to be moderate since the funding in the Non-Discrete bucket is our liquid retail portfolio, for which the rates offered are quite highly correlated to changes in the 1-month LIBOR on a monthly basis. The funding in the fixed-rate bucket includes \$2.7 billion of equity and \$0.5 billion of non-interest bearing liabilities.

We use interest rate swaps and other derivatives to achieve our risk management objectives. Our asset liability management strategy is to match assets with debt (in combination with derivatives) that have the same underlying index and reset frequency or have interest rate characteristics that we believe are highly correlated. The use of funding with index types and reset frequencies that are different from our assets exposes us to interest rate risk in the form of basis and repricing risk. This could result in our cost of funds not moving in the same direction or with the same magnitude as the yield on our assets. While we believe this risk is low, as all of these indices are short-term with rate movements that are highly correlated over a long period of time, market disruptions (which have occurred in recent years) can lead to a temporary divergence between indices, resulting in a negative impact to our earnings.

# Weighted Average Life

The following table reflects the weighted average lives of our earning assets and liabilities at June 30, 2019.

( <u>Averages in Years)</u> Earning assets	Weighted Average Life
Education loans	5.30
Personal loans	1.35
Cash and investments	0.34
Total earning assets	4.34
Deposits	
Short-term deposits	0.59
Long-term deposits	2.63
Total deposits	1.25
Borrowings	
Long-term borrowings	4.08

Total borrowings		

4.08

### Item 4. Controls and Procedures

### **Disclosure Controls and Procedures**

Our management, with the participation of our principal executive officer and principal financial officer, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of June 30, 2019. Based on this evaluation, our principal executive officer and principal financial officer concluded that, as of June 30, 2019, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is (a) recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and (b) accumulated and communicated to our management, including our principal executive officer and principal financial officer as appropriate, to allow timely decisions regarding required disclosure.

### Changes in Internal Control over Financial Reporting

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended June 30, 2019 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II. OTHER INFORMATION

#### Item 1. Legal Proceedings

For information, see Item 3. "Legal Proceedings" in our 2018 Form 10-K.

### Item 1A. Risk Factors

Our business activities involve a variety of risks. Readers should carefully consider the risk factors disclosed in Item 1A. "Risk Factors" of our 2018 Form 10-K.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## Share Repurchases

The following table provides information relating to our purchase of shares of our common stock in the three months ended June 30, 2019.

<u>(In thousands, except per share data)</u>	Total Number of Shares Purchased <sup>(1)</sup>	hares Paid per		Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs <sup>(2)</sup>	Approximate Dollar Value of Shares That May Yet Be Purchased Under Publicly Announced Plans or Programs <sup>(2)</sup>		
Period:							
April 1 - April 30, 2019	1,125	\$	10.13	1,110	\$ 129,000		
May 1 - May 31, 2019	4,106	\$	10.04	4,100	\$ 88,000		
June 1 - June 30, 2019	782	\$	9.87	779	\$ 80,000		
Total second-quarter 2019	6,013	\$	10.04	5,989			

The total number of shares purchased includes: (i) shares purchased under the stock repurchase program discussed herein, and (ii) shares of our common stock tendered to us to satisfy the exercise price in connection with cashless exercises of stock options, and tax withholding obligations in connection with exercises of stock options and vesting of restricted stock, restricted stock units and performance stock units. In January 2019, our Board of Directors authorized us to repurchase shares of our common stock up to an aggregate repurchase price not to exceed \$200 million. The share repurchase program expires on January 22, 2021. (1)

(2)

The closing price of our common stock on the Nasdaq Global Select Market on June 28, 2019 was \$9.72.

#### Item 3. **Defaults Upon Senior Securities**

Nothing to report.

#### **Mine Safety Disclosures** Item 4.

Not applicable.



### Item 5. Other Information

Nothing to report.

### Item 6. Exhibits

The following exhibits are furnished or filed, as applicable:

- 10.1 Form of SLM Corporation 2012 Omnibus Incentive Plan, Independent Director Restricted Stock Agreement 2019.
- 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 32.1 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 101.INS XBRL Instance Document the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.
- 101.SCH XBRL Taxonomy Extension Schema Document.
- 101.CAL XBRL Taxonomy Extension Calculation Linkbase Document.
- 101.DEF XBRL Taxonomy Extension Definition Linkbase Document.
- 101.LAB XBRL Taxonomy Extension Label Linkbase Document.
- 101.PRE XBRL Taxonomy Extension Presentation Linkbase Document.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SLM CORPORATION (Registrant)

By:

/s/ STEVEN J. MCGARRY

Steven J. McGarry Executive Vice President and Chief Financial Officer (Principal Financial Officer)

Date: July 24, 2019

## SLM Corporation 2012 Omnibus Incentive Plan

## 2019 Independent Director Restricted Stock Agreement

Pursuant to the terms and conditions of the SLM Corporation 2012 Omnibus Incentive Plan (the "Plan"), SLM Corporation (the "Corporation") hereby grants to \_\_\_\_\_\_ (the "Grantee") \_\_\_\_\_\_ shares of common stock of the Corporation, par value \$0.20 (the "Restricted Stock"), on June 20, 2019 (the "Grant Date") subject to the terms and conditions below. All capitalized terms used herein that are not defined shall have the meanings as set forth in the Plan.

100 percent of the Restricted Stock is subject to a risk of forfeiture and is non-transferable on the Grant Date.

- Upon the Corporation's 2020 annual meeting of stockholders (the "Vesting Event"), 100 percent of the Restricted Stock will vest and become transferable unless vested earlier as set forth below.
- The Restricted Stock will vest and become transferable prior to the Vesting Event upon any of the following events: (i) the Grantee's death or Disability or (ii) upon a Change in Control.
- 100 percent of the Restricted Stock will be forfeited if the Grantee ceases to be a director of the Corporation's Board of Directors prior to the Vesting Event for any reason other than death, Disability (as defined below) or a Change in Control.
- The Restricted Stock will be held in an account in the Grantee's name at the Corporation's transfer agent, currently Computershare. The Grantee is entitled to vote the shares of Restricted Stock.
- Dividends declared on unvested shares of Restricted Stock will not be paid in cash currently except in the case of fractional shares as set forth below. Instead, an account established on behalf of the Grantee will be credited with an amount equal to such dividends, which amount shall be reinvested in additional shares of the Corporation's common stock ("Dividend Equivalent"). The value of the Dividend Equivalents will be calculated in the same manner as dividends paid to holders of common stock. Such Dividend Equivalents will be subject to the same vesting schedule to which the Restricted Stock is subject. Upon vesting of any portion of the Restricted Stock, the amount of Dividend Equivalents allocable to such Restricted Stock (and any fractional share amount) will also vest and will be converted into shares of the Corporation's common stock (provided that any fractional share amount shall be paid in cash). Dividend Equivalents declared on unvested shares of Restricted Stock are not subject to income tax until vesting, at which time they are taxed as ordinary income.

- The Corporation may impose such restrictions, conditions or limitations as it determines appropriate as to the timing and manner of any transfer or sale by the Grantee of any shares of Common Stock, including without limitation (a) restrictions under an insider trading policy and (b) restrictions that may be necessary in the absence of an effective registration statement under the Securities Act of 1933, as amended, covering the shares of the Corporation's common stock. The sale of the shares must also comply with other applicable laws and regulations governing the sale of such shares.
- As an essential term of this award, the Grantee consents to the collection, use and transfer, in electronic or other form, of personal data as described herein for the exclusive purpose of implementing, administering and managing the Grantee's participation in the Plan. By accepting this award, the Grantee acknowledges that the Corporation holds certain personal information about the Grantee, including, but not limited to, name, home address and telephone number, date of birth, social security number or other identification number, salary, tax rates and amounts, nationality, job title, any shares of stock held in the Corporation, details of all options or any other entitlement to shares of stock awarded, canceled, exercised, vested, unvested or outstanding, for the purpose of implementing, administering and managing the Plan ("Data"). The Grantee acknowledges that Data may be transferred to any third parties assisting in the implementation, administration and management of the Plan, that these recipients may be located in jurisdictions that may have different data privacy laws and protections, and the Grantee authorizes the recipients to receive, possess, use, retain and transfer Data, in electronic or other form, for the purposes of implementing, administering and managing the Plan, including any requisite transfer of such Data as may be required to a broker or other third party with whom the Grantee or the Corporation may elect to deposit any shares of the Corporation's common stock. The Grantee acknowledges that Data may be held to implement, administer and manage the Grantee's participation in the Plan as determined by the Corporation, and that the Grantee may request additional information about the storage and processing of Data, require any necessary amendments to Data or refuse or withdraw the consents herein, in any case without cost, provided however, that refusing or withdrawing the Grantee's consent may adversely affect the Grantee's ability to participate in the Plan.
- The Corporation may, in its sole discretion, decide to deliver any documents related to any awards granted under the Plan by electronic means or to request Grantee's consent to participate in the Plan by electronic means. Grantee hereby consents to receive such documents by electronic delivery and, if requested, to agree to participate in the Plan through an on-line or electronic system established and maintained by the Corporation or another third party designated by the Corporation, and such consent shall remain in effect throughout Grantee's term of service with the Corporation and thereafter until withdrawn in writing by Grantee.
- "Disability" means the absence of the Grantee from the Corporation's Board of Directors duties for 180 consecutive days as a result of incapacity due to mental or physical illness

which is determined to be total and permanent by a physician selected by the Corporation or its insurers and reasonably acceptable to the Grantee or the Grantee's legal representative.

The Grantee is deemed to accept this award of Restricted Stock under this Agreement and to agree that such award is subject to the terms and conditions set forth in this Agreement and the Plan unless the Grantee provides the Corporation written notification of the Grantee's rejection of this award of Restricted Stock not later than 30 days after the Grantee's receipt of notice of the posting of this Agreement on-line or through electronic means (in which case such award will be forfeited and the Grantee shall have no further right or interest therein as of such date).

## Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

I, Raymond J. Quinlan, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of SLM Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ RAYMOND J. QUINLAN

Raymond J. Quinlan Executive Chairman and Chief Executive Officer (Principal Executive Officer) July 24, 2019

### Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

I, Steven J. McGarry, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of SLM Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ STEVEN J. MCGARRY

Steven J. McGarry Executive Vice President and Chief Financial Officer (Principal Financial Officer) July 24, 2019

### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of SLM Corporation (the "Company") on Form 10-Q for the quarter ended June 30, 2019, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Raymond J. Quinlan, Executive Chairman and Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and result of operations of the Company.

/s/ RAYMOND J. QUINLAN

Raymond J. Quinlan Executive Chairman and Chief Executive Officer (Principal Executive Officer) July 24, 2019

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of SLM Corporation (the "Company") on Form 10-Q for the quarter ended June 30, 2019, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Steven J. McGarry, Executive Vice President and Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and result of operations of the Company.

/s/ STEVEN J. MCGARRY

Steven J. McGarry Executive Vice President and Chief Financial Officer (Principal Financial Officer) July 24, 2019