SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

Current Report Pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): January 15, 2004

SLM CORPORATION

(Exact name of registrant as specified in its charter)

DELAWARE

(State or other jurisdiction of incorporation)

File No. 001-13251 (Commission File Number)

52-2013874 (IRS Employer Identification Number)

11600 Sallie Mae Drive, Reston, Virginia

(Address of principal executive offices)

20193 (zip code)

Registrant's telephone number, including area code: (703) 810-3000

Not Applicable (Former name or former address, if changed since last report)

Item 12. Results of Operations and Financial Condition

On January 15, 2004, SLM Corporation issued a press release with respect to its earnings for the fiscal quarter ended December 31, 2003, which is furnished as Exhibit 99.1 to this Current Report on Form 8-K. Additional information for the quarter, which is available on the Registrant's website at www.salliemae/investor/corpreports.html, is furnished as Exhibit 99.2.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SLM CORPORATION

By: /s/ C.E. Andrews

Name: C.E. Andrews

Title: Executive Vice President, Accounting and

Risk Management

Dated: January 15, 2004

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SLM CORPORATION

Form 8-K

CURRENT REPORT

EXHIBIT INDEX

Exhibit No. Description

99.1 Press Release dated January 15, 2004

Additional Information Available on the Registrant's Website

QuickLinks

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SIGNATURES



NEWS RELEASE

FOR IMMEDIATE RELEASE

 Media Contacts:
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SLM CORPORATION (NYSE: SLM) ANNUAL LOAN ORIGINATIONS GROW 23 PERCENT, TOTAL \$15.2 BILLION

Company's Total Managed Portfolio Approaches \$89 Billion; Fee-Based Businesses Grow 25 Percent in 2003

RESTON, Va., Jan. 15, 2004—SLM Corporation (NYSE: SLM), commonly known as Sallie Mae, today reported fourth-quarter and year-end results that include a record \$15.2 billion in annual preferred-channel loan originations, a 23-percent increase from the prior year. Preferred-channel loans are originated through Sallie Mae's owned or affiliated brands, and provide the engine for the company's market leadership in education finance.

"Like the higher education industry that we serve, Sallie Mae grew dramatically in 2003," said Albert L. Lord, vice chairman and chief executive officer. "We expect more growth in 2004. We will deliver even better products and service. This formula satisfies school customers and rewards shareholders."

Sallie Mae reports financial results on a GAAP basis and also presents certain non-GAAP or "core cash" performance measures. The company's equity investors, credit rating agencies and debt capital providers use these "core cash" measures to monitor the company's business performance.

Sallie Mae reported fourth-quarter 2003 GAAP net income of \$264 million, or \$.57 per diluted share (split adjusted), compared to \$306 million, or \$.64 per diluted share (split adjusted), in the year-ago period. For the year ended Dec. 31, 2003, GAAP net income was \$1.53 billion, or \$3.29 per diluted share, compared to \$792 million, or \$1.64 per diluted share (both per diluted share figures split adjusted), in 2002.

"Core cash" net income for the quarter was \$285 million, or \$.62 per diluted share, up from \$147 million or \$.31 per diluted share (split adjusted) in the year-ago quarter. During the quarter, the company revised several accounting estimates driven primarily by the growth in loan consolidations. In addition, the company's tax provision was lower for the quarter as a result of favorable conclusions reached on certain tax matters. The cumulative effect from these changes on "core cash" net income was \$55 million, recognized in the fourth quarter, or \$.12 per diluted share.

"Core cash" net income for the year was \$926 million, or \$1.97 per diluted share (split adjusted), a 34-percent increase from the prior year's \$690 million. "Core cash" net interest income was \$482 million for the quarter, a 27-percent increase from the year-ago quarter's \$379 million, exclusive of an impairment charge recognized in the fourth quarter 2002.

"Core cash" other income, which consists primarily of fees earned from guarantor servicing and debt management, was \$192 million for the 2003 fourth quarter, and \$644 million for the year, compared with \$124 million for the year-ago quarter and \$502 million for 2002. "Core cash" operating expenses were \$248 million for the quarter and \$781 million for the year, up from \$171 million in the year-ago quarter and \$663 million for 2002. The increases in both "core cash" other income and operating expenses were due largely to the sale of the company's headquarters building and a one-time donation of the net proceeds to The Sallie Mae Fund.

A description of the "core cash" treatment and a full reconciliation to the GAAP income statement can be found at www.salliemae.com.

Total equity for the company at Dec. 31, 2003, was \$2.6 billion, up from the year ago total of \$2.0 billion. Tangible capital was 2.0 percent of managed assets at Dec. 31, 2003, compared to 1.6 percent as of Dec. 31, 2002. The company continues to transition from a government-sponsored entity (GSE), and at quarter end, more than 78 percent of managed student loans were funded through non-GSE sources.

In May, the company announced a three-for-one stock split in the form of a stock dividend of two additional shares for every one share already outstanding effective June 20, 2003.

The company will host its regular earnings conference call today at noon. Sallie Mae executives will be on hand to discuss various highlights of the quarter and to answer questions related to the company's performance. Individuals interested in participating should call the following number today, Jan. 15, 2004, starting at 11:45 a.m. EST: (877) 356-5689 (USA and Canada) or (706) 679-0623 (International). The conference call will be replayed continuously beginning Thursday, Jan. 15, at 3:30 p.m. EST and concluding at 11:59 p.m. EST on Thursday, Jan. 22. Please dial (800) 642-1687 (USA and Canada) or dial (706) 645-9291 (International) and use access code 4801599. In addition, there will be a live audio Web cast of the conference call, which may be accessed at www.salliemae.com. A replay will be available 30-45 minutes after the live broadcast.

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Statements in this release referring to expectations as to future market share, the successful consummation of any business acquisitions and other future developments are forward-looking statements, which involve risks, uncertainties and other factors that may cause the actual results to differ materially from such forward-looking statements. Such factors include, among others, changes in the terms of student loans and the educational credit marketplace arising from the implementation of applicable laws and regulations, and from changes in such laws and regulations, changes in the demand for educational financing or in financing preferences of educational institutions, students and their families, and changes in the general interest rate environment. For more information, see the company's filings with the Securities and Exchange Commission.

* * *

SLM Corporation (NYSE: SLM), commonly known as Sallie Mae, is the nation's leading provider of education funding, managing nearly \$89 billion in student loans for more than 7 million borrowers. The company primarily provides federally guaranteed student loans originated under the Federal Family Education Loan Program (FFELP), and offers comprehensive information and resources to guide students, parents and guidance professionals through the financial aid process. Sallie Mae was established in 1973 as a government-sponsored enterprise (GSE) called the Student Loan Marketing Association, and began the privatization process in 1997. Since then, the parent company name has changed, most recently to SLM Corporation. Through its specialized subsidiaries and divisions, Sallie Mae also provides an array of consumer credit loans, including those for lifelong learning and K-12 education, and business and technical products and services for colleges and universities. More information is available at http://www.salliemae.com. SLM Corporation and its subsidiaries, other than the Student Loan Marketing Association, are not sponsored by or agencies of the United States.

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SLM CORPORATION Supplemental Earnings Disclosure December 31, 2003 (Dollars in millions, except earnings per share)

Years ended December 31, Quarters ended December 31, September 30, December 31, 2003 2003 2002 2003 2002 (unaudited) (unaudited) (unaudited) (unaudited) (unaudited) SELECTED FINANCIAL INFORMATION AND RATIOS — (GAAP Basis) \$ 264 \$ 480 \$ 306 \$ 1,534 \$ 792 Net income Diluted earnings per common share, after \$ \$ 1.04 \$.64 \$ 3 29 \$ 1.64 cumulative effect of accounting change* .57 1.88% 3.50% 2.42% 2.91% 1.60% Return on assets Student loan spread 1.47% 1.89% 1.96% 1.82% 1.93% NON-GAAP INFORMATION (See Explanation Below) "Core cash" net income 285 228 147 926 690 "Core cash" diluted earnings per common \$ \$ 1.97 \$ share* .62 \$.49 .31 1.43 .84% 1.00% "Core cash" return on assets 1.15% .94% .69% "Core cash" student loan spread 2.21% 1.92% 1.91% 2.00% 1.88% OTHER OPERATING STATISTICS \$ \$ 47,305 \$ 44,839 \$ 43,816 \$ 45,127 43 082 Average on-balance sheet student loans Average off-balance sheet student loans 39,908 39,803 33,733 38.205 32,280 \$ 87,213 \$ 84,642 \$ 77,549 \$ 83,332 \$ 75,362 Average managed student loans Ending on-balance sheet student loans, net 50,047 45,684 42,339 Ending off-balance sheet student loans, net 38,742 40,127 35,785 Ending managed student loans, net 88,789 85,811 78,124 \$ 80,480 72,310 Ending managed FFELP student loans, net \$ 78,097 \$ Ending managed private credit student loans, 8,309 7,714 5,814 Ending managed student loans, net 88,789 85,811 78,124

Non-GAAP "Core Cash" Earnings

In accordance with the Rules and Regulations of the SEC, we prepare financial statements in accordance with generally accepted accounting principles ("GAAP"). In addition to evaluating the Company's GAAP-based financial information, management, credit rating agencies, lenders and analysts also evaluate the Company on certain non-GAAP performance measures that we refer to as "core cash" earnings. While "core cash" measures are not a substitute for reported results under GAAP, we rely on "core cash" measures in operating our business because we believe they provide additional information on the operational and performance indicators that are most closely assessed by management.

In May 2003, the Company announced a three-for-one stock split of the Company's common stock to be effected in the form of a stock dividend. The additional shares were distributed on June 20, 2003 for all shareholders of record on June 6, 2003. All share and per share amounts presented have been retroactively restated for the stock split. Stockholders' equity has been restated to give retroactive recognition to the stock split for all periods presented, by reclassifying from additional paid-in capital to common stock, the par value of the additional shares issued as a result of the stock split.

The Company reports pro forma "core cash" earnings, which is the primary financial performance measure used by management not only in developing the financial plans and tracking results, but also in establishing corporate performance targets and determining incentive compensation. Management also relies on several other non-GAAP performance measures related to "core cash" earnings to evaluate the Company's performance. Our "core cash" earnings measures are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. "Core cash" earnings reflect only current period adjustments to GAAP earnings as described below. Accordingly, the Company's "core cash" earnings presentation does not represent another comprehensive basis of accounting. A more detailed discussion of the differences between GAAP earnings and "core cash" earnings calculations follows.

- 1) Securitization: Under GAAP, certain securitization transactions are accounted for as sales of assets. "Core cash" earnings present all securitization transactions as long-term non-recourse financings. The upfront "gains" on sale from securitization as well as ongoing "servicing and securitization revenue" presented by GAAP are excluded from "core cash" earnings and replaced by the interest income, provision for loan losses, and interest expense as they are earned or incurred on the securitized loans.
- 2) **Floor Income:** The Company earns Floor Income on its student loan portfolio in certain declining interest rate environments. The timing and amount (if any) of Floor Income are uncertain and in excess of expected spreads and, therefore, the Company excludes such income from "core cash" earnings.

The Company employs derivatives, primarily Floor Income Contracts and futures, to economically hedge Floor Income. As discussed in more detail below, the derivatives do not qualify as effective accounting hedges and therefore are marked-to-market through the derivative market value adjustment. For "core cash" earnings, we reverse the effects of the SFAS No. 133 accounting and include the amortization of net premiums received on Floor Income Contracts in income. Since we exclude Floor Income, we also exclude net settlements on derivative contracts and gains and losses on sales of securities that were economically hedging Floor Income.

Derivative Accounting: The Company employs certain derivatives to match the interest rate characteristics of its managed assets and liabilities. The Company believes that these derivatives are financially prudent and create effective economic hedges, but not all qualify for "hedge treatment" under SFAS No. 133 and, therefore, the stand alone derivative must be marked-to-market through earnings with no offsetting mark-to-market of the hedged item. "Core cash" earnings exclude the periodic unrealized gains and losses caused by the one-sided valuations, and recognize the economic effect of these hedges, which results in any cash paid or received being recognized ratably as an expense or revenue over the hedged item's life.

Under SFAS No. 150, equity forward contracts that allow a net settlement option either in cash or the Company's stock are required to be accounted for in accordance with SFAS No. 133 as derivatives. As a result, the Company now accounts for its equity forward contracts as derivatives in accordance with SFAS No. 133 and periodically marks them to market through earnings. In accordance with SFAS No. 150, equity forward contracts that were entered into prior to June 1, 2003 and outstanding at July 1, 2003, were marked-to-market on July 1, and resulted in a gain

which was reflected as a "cumulative effect of accounting change." This gain has been excluded from "core cash" results; subsequent changes in fair value after July 1, 2003 are also excluded from "core cash" earnings consistent with the SFAS No. 133 discussion above.

A recent interpretation of SFAS No. 133 requires net settlement income/expense on derivatives and realized gains/losses related to derivative dispositions ("realized derivative market value adjustment") that do not qualify as hedges under SFAS No. 133 to be aggregated in the derivative market value adjustment on the income statement. As a result, the derivative market value adjustment includes both the unrealized changes in the fair value of our derivatives as well as the realized changes in the fair value related to derivative net settlements and dispositions. For "core cash" reporting purposes we have reclassified the net settlement income/expense from the derivative market value adjustment to the income statement line items of the economically hedged item. These reclassifications are summarized below in the table titled "Core Cash' Derivative Reclassifications."

4) Other items: "Core cash" earnings exclude the amortization of acquired intangibles, as well as gains and losses on certain sales of securities.

SLM CORPORATION Consolidated Balance Sheets (In thousands, except per share amounts)

	December 31, 2003		September 30, 2003	 December 31, 2002
		(unaudited)	(unaudited)	(unaudited)
Assets				
Federally insured student loans (net of allowance for losses of \$23,787, \$38,626 and \$36,325, respectively)	\$	29,216,914	\$ 30,976,881	\$ 37,172,120
Federally insured student loans in trust (net of allowance for losses of \$19,710 and \$10,912, respectively)		16,354,805	9,677,258	_
Private credit student loans (net of allowance for losses of \$168,212, \$185,378 and \$194,359, respectively)		4,475,510	5,029,310	5,167,555
Academic facilities financings and other loans Cash and investments		1,030,907 8,001,351	1,093,900 7,383,960	1,202,045 4,989,803
Retained Interest in securitized receivables		2,475,836	2,749,130	2,145,523
Goodwill and acquired intangible assets, net Other assets		592,112 2,463,216	581,208 2,444,911	586,127 1,911,832
Office disserts	_	2,400,210	2,111,311	1,311,032
Total assets	\$	64,610,651	\$ 59,936,558	\$ 53,175,005
Liabilities				
Short-term borrowings	\$	18,735,385	\$ 22,995,312	\$ 25,618,955
Long-term notes		39,808,174	31,259,011	22,242,115

Other liabilities	3,437,046	3,038,251	3,315,985
Total liabilities	61,980,605	57,292,574	51,177,055

Commitments and contingencies*

Stockholders' equity			
Preferred stock, par value \$.20 per share, 20,000 shares authorized: 3,300;			
3,300; and 3,300 shares, respectively, issued at stated value of \$50 per			
share	165,000	165,000	165,000
Common stock, par value \$.20 per share, 1,125,000 shares authorized:			
447,678; 471,278; and 624,552 shares, respectively, issued	94,529	94,256	124,910
Additional paid-in capital	1,553,240	1,442,919	1,102,574
Accumulated other comprehensive income, net of tax	425,621	568,381	592,760
Retained earnings	941,284	755,687	2,718,226
Stockholders' equity before treasury stock	3,179,674	3,026,243	4,703,470
Stockholders' equity before treasury stock Common stock held in treasury at cost: 24,965; 20,643; and 166,812	3,179,674	3,026,243	4,703,470
1 5	3,179,674 549,628	3,026,243	4,703,470 2,705,520
Common stock held in treasury at cost: 24,965; 20,643; and 166,812	, ,	, ,	, ,
Common stock held in treasury at cost: 24,965; 20,643; and 166,812	, ,	, ,	, ,
Common stock held in treasury at cost: 24,965; 20,643; and 166,812 shares, respectively	549,628	382,259	2,705,520
Common stock held in treasury at cost: 24,965; 20,643; and 166,812 shares, respectively	549,628	2,643,984	2,705,520 1,997,950

^{*} Commitments to purchase loans, lines of credit, letters of credit, and academic facilities financing letters of credit were \$37.2 billion, \$.9 billion, \$2.0 billion, and \$45.5 million, respectively, at December 31, 2003.

SLM CORPORATION Consolidated Statements of Income (In thousands, except per share amounts)

		(111 tilousaii	us, exce _l	ot per snare anno	unis)				
			Qı	arters ended			Years ended December 31,			
		ember 31, 2003	So	September 30, 2003		December 31, 2002		2003		2002
	(un	audited)		(unaudited)		(unaudited)		(unaudited)		(unaudited)
Interest income:										
Federally insured student loans	\$	446,164	\$	435,438	\$	489,902	\$	1,810,278	\$	2,111,463
Private credit student loans		50,373		83,500		92,247		310,567		338,591
Academic facilities financings and other loans		18,194		19,050		25,964		76,740		96,025
Investments		41,191		39,204		(20,815)		150,690		87,889
Total interest income Interest expense		555,922 263,412		577,192 243,719		587,298 292,217		2,348,275 1,021,906		2,633,968 1,209,501
Net interest income		292,510		333,473		295,081		1,326,369		1,424,467
Less: provision for losses		26,791		41,695		34,066		1,326,369		116,624
Net interest income after provision for losses		265,719		291,778		261,015		1,178,889		1,307,843
Other income:										
Gains on student loan securitizations		84,812		39,454		262,086		744,289		337,924
Servicing and securitization revenue		131,416		146,174		165,256		666,409		838,609
Derivative market value adjustment		(4,498)		91,041		(157,769)		(237,815)		(1,082,100)
Guarantor servicing fees		27,413		40,323		28,054		128,189		106,172
Debt management fees		68,772		78,275		48,864		258,544		185,881
Other		92,087		51,591		52,166		252,335		218,842
Total other income Operating expenses		400,002 254,434		446,858 184,205		398,657 180,720		1,811,951 807,871		605,328 689,772
Income before income taxes and cumulative effect of		411,287		554,431		478,952		2,182,969		1,223,399
accounting change Income taxes		146,858		204,514		172,922		779,380		431,403
Income before cumulative effect of accounting change Cumulative effect of accounting change		264,429 —		349,917 129,971		306,030		1,403,589 129,971		791,996 —
Net income		264,429		479,888		306,030		1,533,560		791,996
Preferred stock dividends		2,876		2,875		2,876		11,501		11,501
Net income attributable to common stock	\$	261,553	\$	477,013	\$	303,154	\$	1,522,059	\$	780,495

Basic earnings per common share:									
Before cumulative effect of accounting change	\$.58	\$.77	\$.66	\$	3.08	\$	1.69
Cumulative effect of accounting change	_		.29		_		.29		_
Basic earnings per common share, after cumulative effect of accounting change	\$.58	\$	1.06	\$.66	\$	3.37	\$	1.69
Average common shares outstanding	448,770		450,725		458,330		452,037		462,294
						-			
Diluted earnings per common share:									
Before cumulative effect of accounting change	\$.57	\$.76	\$.64	\$	3.01	\$	1.64
Cumulative effect of accounting change	_		.28		_		.28		_
		_				_		_	
Diluted earnings per common share, after cumulative effect of accounting change	\$.57	\$	1.04	\$.64	\$	3.29	\$	1.64
				-		-		-	
Average common and common equivalent shares outstanding	458,022		460,647		471,223		463,335		474,520
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Dividends per common share	\$.17	\$.17	\$.08	\$.59	\$.28

SLM CORPORATION Pro-Forma "Core Cash" Consolidated Statements of Income (In thousands, except per share amounts)

		Quarters ended			Years ended December 31,			
	December 31, 2003	September 30, 2003		December 31, 2002		2003		2002
	(unaudited)	(unaudited)		(unaudited)		(unaudited)		(unaudited)
Managed interest income:								
Managed federally insured student loans	\$ 746,240	\$ 632,398	\$	674,455	\$	2,666,416	\$	2,864,215
Managed private credit student loans	98,792	118,799		99,893		426,456		346,237
Academic facilities financings and other								
loans	18,194	19,050		25,964		76,740		96,025
Investments	 46,100	 43,973		(20,731)		163,208		87,577
Total managed interest income	909,326	814,220		779,581		3,332,820		3,394,054
Managed interest expense	427,145	410,112		463,050		1,680,873		2,035,274
Net managed interest income	482,181	404,108		316,531		1,651,947		1,358,780
Less: provision for losses	26,565	42,817		34,065		130,138		130,869
Net managed interest income after			_				_	
provision for losses	455,616	361,291		282,466		1,521,809		1,227,911
Other income:								
Guarantor servicing fees	27,413	40,323		28,054		128,189		106,172
Debt management fees	68,772	78,275		48,864		258,544		185,881
Other	96,179	49,253		46,806		257,322		210,739
Total other income	192,364	167,851		123,724		644,055		502,792
Operating expenses	247,712	177,229		171,302		780,961		663,487
Income before income taxes	400,268	351,913	Π	234,888	Ξ	1,384,903	Ī	1,067,216
Income taxes	115,618	123,533		88,179		459,021		376,893
"Core cash" net income	284,650	228,380		146,709		925,882		690,323
Preferred stock dividends	2,876	 2,875		2,876		11,501		11,501
"Core cash" net income attributable to								
common stock	\$ 281,774	\$ 225,505	\$	143,833	\$	914,381	\$	678,822
			_		_		_	
"Core cash" basic earnings per common share	\$ 63	\$ 50	\$	31	\$	2.02	\$	1.47

Average common shares outstanding	448,770	_	450,725	_	458,330	452,037	_	462,294
"Core cash" diluted earnings per common share	\$62	\$	49	\$	31	\$ 1.97	\$	1.43
Average common and common equivalent shares outstanding	458,022		460,647		471,223	463,335		474,520

SLM CORPORATION Pro-Forma "Core Cash" Reconciliation of GAAP Net Income to "Core Cash" Net Income (In thousands)

Years ended **Ouarters** ended December 31. December 31. December 31, September 30, 2003 2003 2002 2003 2002 (unaudited) (unaudited) (unaudited) (unaudited) (unaudited) **GAAP** net income 264,429 479,888 306,030 1,533,560 791,996 "Core cash" adjustments: Net impact of securitization accounting 143,901 62,576 (255,364)(306,789)(282,226)Net impact of derivative accounting (166,663)(250,374)(51,207)(502,339)199,994 Net impact of Floor Income 2,625 58,061 (18,638)(22,897)(92,280)Amortization of acquired intangibles and other 9,118 3,918 4,446 33,959 18,329 Total "core cash" adjustments before income taxes and cumulative effect of accounting change (11,019)(202,518)(244,064)(798,066)(156,183)31,240 Net tax effect (A) 80,981 84,743 320,359 54,510 Total "core cash" adjustments before cumulative effect of accounting change 20,221 (121,537)(159,321)(477,707)(101,673)Cumulative effect of accounting change (129,971)(129,971)Total "core cash" adjustments 20,221 (251,508)(159,321)(607,678)(101,673)"Core cash" net income \$ 284,650 \$ 228,380 \$ 146,709 \$ 925,882 \$ 690,323

QuickLinks

SLM CORPORATION Supplemental Earnings Disclosure December 31, 2003 (Dollars in millions, except earnings per share)

SLM CORPORATION Consolidated Balance Sheets (In thousands, except per share amounts)

SLM CORPORATION Consolidated Statements of Income (In thousands, except per share amounts)

SLM CORPORATION Pro-Forma "Core Cash" Consolidated Statements of Income (In thousands, except per share amounts).

SLM CORPORATION Pro-Forma "Core Cash" Reconciliation of GAAP Net Income to "Core Cash" Net Income (In thousands)

⁽A) Such tax effect is generally based upon the Company's marginal tax rate for the respective period. The net tax effect excludes the impact of disallowed losses on equity forward contracts and income tax expense attributed to the Residual Interests in the securitized loans.

SLM CORPORATION SUPPLEMENTAL FINANCIAL INFORMATION FOURTH QUARTER 2003

(Dollars in millions, except per share amounts)

The following supplemental information should be read in connection with SLM Corporation's (the "Company") press release of fourth quarter 2003 earnings, dated January 15, 2004.

Statements in this Supplemental Financial Information release, which refer to expectations as to future developments, are forward-looking statements within the meaning of The Private Securities Litigation Reform Act of 1995. Such forward-looking statements contemplate risks, uncertainties and other factors that may cause the actual results to differ materially from such forward-looking statements. Such factors include, among others, changes in the terms of student loans and the educational credit marketplace arising from the implementation of applicable laws and regulations and from changes in such laws and regulations; changes in the demand for educational financing or in financing preferences of educational institutions, students and their families; and changes in the general interest rate environment. For more information, see our filings with the Securities and Exchange Commission ("SEC").

Definitions for capitalized terms in this document can be found in the Company's 2002 Form 10-K filed with the SEC on March 27, 2003.

In May 2003, the Board of Directors approved a three-for-one split of our common stock to be effected in the form of a stock dividend. The additional shares of stock were distributed on June 20, 2003, for all shareholders of record on June 6, 2003. All share and per share amounts presented have been retroactively restated for the stock split. Stockholders' equity has been restated to give retroactive recognition to the stock split for all periods presented by reclassifying from additional paid-in capital to common stock the par value of the additional shares issued as a result of the stock split.

Accounting Changes in Estimates

The combination of aggressive marketing in the student loan industry and low interest rates has lead to record levels of Consolidation Loan volume, which, in turn, had a significant effect on a number of accounting estimates. We expect the Consolidation Loan program to continue to be an attractive option for borrowers and we do not anticipate any changes in the program prior to the reauthorization of the Federal Family Education Loan Program ("FFELP") in the Higher Education Act (the "HEA"). In response, we have analyzed our assumptions that are affected primarily by Consolidation Loan activity and updated the estimates used in developing the cash flows and effective yield calculations as they relate to the amortization of student loan premiums and discounts, borrower benefits and valuation of the Residual Interest. The cumulative impact of the revised estimates and assumptions relating primarily to Consolidation Loan activity on student loan premiums, discounts and borrower benefits is a \$32 million expense on a GAAP basis and \$67 million in income on a "core cash" basis. The cumulative effect of this change in accounting estimates is recorded as of the beginning of the fourth quarter of 2003. Accordingly, all fourth quarter 2003 amounts were calculated using the revised estimates. In addition, the impact of Consolidation Loan activity resulted in an \$82 million impairment of our Residual Interest asset.

A recent interpretation of SFAS No. 133 requires net settlement income/expense on derivatives and realized gains/losses related to derivative dispositions ("realized derivative market value adjustment") that do not qualify as hedges under SFAS No. 133 to be included as realized gains and losses in the derivative market value adjustment on the income statement. As a result, the derivative market value adjustment includes both the unrealized changes in the fair value of our derivatives as well as the realized changes in fair value related to derivative net settlements and dispositions. For "core cash" reporting purposes we have reclassified these payments from the derivative market value adjustment to the income statement line items of the economically hedged item.

Certain other reclassifications have been made to the balances as of and for the quarter and year ended December 31, 2002, to be consistent with classifications adopted for 2003.

RESULTS OF OPERATIONS

The following table presents the GAAP statements of income for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002.

Condensed Statements of Income

			Quarters ended				Years	ende	ıded	
	Dec	ember 31, 2003	September 30, 2003		December 31, 2002		December 31, 2003		December 31, 2002	
Federally insured student loans	\$	446	\$ 435	\$	490	\$	1,810	\$	2,111	
Private credit student loans		51	84		92		310		339	
Academic facilities financings and other loans		18	19		26		77		96	
Investments		41	39		(21)		151		88	
Total interest income		556	577	Ξ	587	Ξ	2,348	Ξ	2,634	
Interest expense		263	244		292		1,022		1,209	
Net interest income		293	333		295		1,326		1,425	
Less: provision for losses		27	41		34		147		117	
Net interest income after provision for losses		266	292		261		1,179		1,308	

Other income:					
Gains on student loan securitizations	85	40	262	744	338
Servicing and securitization revenue	131	146	165	667	839
Derivative market value adjustment	(4	91	(157)	(238)	(1,082)
Guarantor servicing fees	27	40	28	128	106
Debt management fees	69	78	49	259	186
Other	92	52	52	252	218
Total other income	400	447	399	1,812	605
Operating expenses	255	184	181	808	690
Income before income taxes and cumulative					
effect of accounting change	411	555	479	2,183	1,223
Income taxes	147	205	173	779	431
Income before cumulative effect of accounting					
change	264	350	306	1,404	792
Cumulative effect of accounting change		130		130	
Net income	264	480	306	1,534	792
Preferred stock dividends	3	3	3	12	12
Net income attributable to common stock	\$ 261	\$ 477	\$ 303	\$ 1,522	\$ 780
Diluted earnings per common share: Before cumulative effect of accounting					
change	\$.57	\$.76	\$.64	\$ 3.01	\$ 1.64
Cumulative effect of accounting change	_	.28	_	.28	_
Diluted earnings per common share, after					
cumulative effect of accounting change	\$.57	\$ 1.04	\$.64	\$ 3.29	\$ 1.64

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On-Balance Sheet Student Loan Spread

The following table analyzes the reported earnings from student loans on-balance sheet for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002.

On-Balance Sheet Student Loan Spread Analysis*

		Quarters ended		Years en	ded
	December 31, 2003	September 30, 2003	December 31, 2002	December 31, 2003	December 31, 2002
Student loan yield	3.89%	3.84%	4.45%	3.96%	4.54%
Floor Income	.25	.33	.20	.32	.47
Consolidation Loan Rebate Fees	(.54)	(.51)	(.46)	(.50)	(.40)
Offset Fees	(.06)	(.07)	(80.)	(.07)	(.10)
Borrower benefits	(80.)	(80.)	(.09)	(80.)	(80.)
Premium and origination fee					
amortization	(.13)	(.08)	(.10)	(.09)	(.19)
Student loan net yield	3.33	3.43	3.92	3.54	4.24
Student loan cost of funds	(1.60)	(1.54)	(1.96)	(1.65)	(2.31)
Student loan spread before cumulative					
estimates	1.73	1.89	1.96	1.89	1.93
Less: Cumulative impact from revised					
estimates	(.26)	_	_	(.07)	_
Student loan spread	1.47%	1.89%	1.96%	1.82%	1.93%
Student loan average balance	\$ 47,305 \$	44,839 \$	3 43,816	45,127	\$ 43,082

^{*} The on-balance sheet student loan spread is a non-GAAP presentation whereby we reclassify the net settlement income/expense on derivatives that do not qualify as hedges under Statement of Financial Accounting Standards ("SFAS") No. 133, "Accounting for Derivative Instruments and Hedging Activities," to the income statement line items of the economically hedged item. The underlying derivatives from the realized gains and losses in the

derivative market value adjustment on the income statement are economically hedging Floor Income (payments on Floor Income Contracts) and the debt funding the student loans in the cost of funds (primarily basis swaps). (See "`Core Cash' Results of Operations.")

Changes in Accounting Estimates Affecting the Student Loan Spread

As mentioned above, the high rate of Consolidation Loan activity affects the estimates for capitalizing and amortizing student loan premiums and discounts under the life of loan effective interest method as prescribed by SFAS No. 91, "Accounting for Nonrefundable Fees and Costs Associated with Originating or Acquiring Loans and Initial Direct Costs of Leases". Consolidation Loans currently constitute approximately 59 percent of the on-balance sheet FFELP student loan portfolio. We have increased the Constant Prepayment Rate ("CPR") to reflect a higher rate of prepayments in Consolidation Loans than previously assumed. The increase in the CPR reflects an assumed shorter life of the Consolidation Loan portfolio, which increases the rate at which the associated premium amortizes. We also decreased the CPR for on-balance sheet FFELP Stafford loans to account for consolidation activity which extends the term of the loan. These factors resulted in a net \$19 million cumulative adjustment to decrease the unamortized student loan premium.

We also analyzed the speed at which our private credit portfolio amortized and increased the period for which we amortize loan discounts received on private credit student loans. The increase in

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the average term of private credit student loans resulted in a \$23 million cumulative adjustment to increase the unamortized student loan discount that is combined with unamortized student loan premiums on the balance sheet.

Consolidation Loan activity also affects our borrower benefits effective interest calculation. When a student loan consolidates, the borrower is no longer eligible for the FFELP Stafford borrower benefit, but is eligible for a lower Consolidation Loan benefit. Based on higher projected rates of consolidation, we reduced our estimate of the number of borrowers who eventually qualify for FFELP Stafford borrower benefits, which resulted in a cumulative benefit of approximately \$10 million.

Discussion of Student Loan Spread Exclusive of Floor Income and Changes in Accounting Estimates

The decrease in the fourth quarter 2003 student loan spread exclusive of Floor Income and the cumulative changes in estimates discussed above versus the prior quarter and the fourth quarter of 2002 was primarily due to three factors. First, the cost of funds has increased as we continue to replace GSE funding with funding from non-GSE sources in connection with the GSE Wind Down. Second, Consolidation Loans grew as a percentage of the on-balance sheet FFELP student loan portfolio from 56 percent at December 31, 2002 to 59 percent at December 31, 2003. Consolidation Loans have lower spreads due to the 105 basis point Consolidation Loan Rebate Fees, which is partially offset by the absence of the 30 basis point offset fee, higher SAP yield and lower student loan premium amortization. Over the life of the loan, the net present value of Consolidation Loans is higher than the FFELP loans that were refinanced due to the longer average life of Consolidation Loans and lower servicing fees. As long as interest rates remain at historically low levels and absent a program change in the next HEA reauthorization, we expect Consolidation Loans to be actively marketed by the student loan industry and remain an attractive refinancing option for borrowers, resulting in an increasing percentage of our federally guaranteed student loan portfolio. Third, the increase in the CPR discussed above also increased the quarterly amortization of the premium on Consolidation Loans.

On-Balance Sheet Floor Income

We earned \$30 million or 25 basis points of Floor Income in the fourth quarter of 2003, of which \$1 million relates to Variable Rate loans and \$29 million relates to Fixed Rate loans, primarily Consolidation Loans. In comparison, we realized \$22 million or 20 basis points in Floor Income in the year-ago quarter (\$7 million from Variable Rate loans and \$15 million from Fixed Rate loans), and \$37 million or 33 basis points of Floor Income in the prior quarter (\$1 million from Variable Rate loans and \$36 million from Fixed Rate loans). The decrease in Floor Income versus the prior quarter is primarily due to the increase in the notional value of Floor Income Contracts as a percentage of loans earning Floor Income. In our calculations of Floor Income, we reduce it by the amount of Floor Income sold through Floor Income Contracts that is passed through to counterparties and reduces the net amount of Floor Income earned. The upfront payment received on Floor Income Contracts is earned over time through the derivative market value adjustment. This reduction was partially offset by the increase in Consolidation Loans. The increase in on-balance sheet Fixed Rate Floor Income from the year-ago quarter is mainly due to the increase in the Consolidation Loan portfolio and lower interest rates.

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Securitization Program

Changes in Accounting Estimates Affecting the Residual Interest in Securitized Loans

We analyzed and updated certain assumptions that were used in the valuation of our Residual Interest as of year-end. The significant changes are summarized in the table below:

	As of December 31, 2003	As of September 30, 2003
FFELP Stafford loan prepayment speed (CPR)	20% in 2004 15% in 2005 6% thereafter	9%
FFELP expected credit losses (as a percentage of securitized loan balance outstanding)	17%	49%

As mentioned above, there have been record levels of Consolidation Loan volume for the past two years, creating a significant effect on the accounting estimates surrounding the initial and subsequent valuations of the Residual Interest. With the continued delay in the HEA reauthorization, we believe that high levels of Consolidation Loan activity will continue. In response, we increased the CPR rate used to value the Residual Interest to reflect the increase in expected prepayments from trust FFELP Stafford loans consolidating and being removed from the trust. The increase in the CPR reduced the value of the Residual Interest.

We have also increased the discount rate used to value the Fixed Rate Floor Income included in the Residual Interest. We previously valued the Fixed Rate Floor Income using the LIBOR swap curve, which was consistent with the valuation methodology used in pricing and valuing Floor Income Contracts. We changed this estimate to be more consistent with the valuation of other cash flows that constitute the Residual Interest. The higher discount rate used to value the Floor Income component of our securitizations reduced the value of the Residual Interest. Student loan default rates have declined in recent years and we have lowered the FFELP expected default rate used in the valuation model, which increased the value of the Residual Asset.

Primarily as a result of these revised assumptions and the significant prepayments that actually occurred during the fourth quarter related to our Stafford securitization trusts, we recorded an after-tax \$161 million reduction in the value of the Residual Asset, of which an after-tax \$52 million was recorded as an other than temporary impairment, and recognized through securitization revenue, and \$109 million was recorded as an after-tax reversal of previously recorded unrealized gains in other comprehensive income as a component of equity. These changes in assumptions will also impact future gain on sale calculations and income recognition.

Securitization Activity

During the fourth quarter of 2003, we completed four securitizations totaling \$8.0 billion of which three securitizations consisted of Consolidation Loans totaling \$6.8 billion and one securitization consisted of private credit student loans totaling \$1.2 billion. The Consolidation Loan transactions did not meet the sale criteria of SFAS No. 140 and were therefore accounted for on-balance sheet as variable interest entities. As a result, no gain or loss was recorded on these transactions. During the third quarter of 2003 we completed four securitizations, two of which did not receive sale treatment. In the fourth quarter of 2002, we completed four securitizations, all of which received sale treatment. The

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following table summarizes securitization activity for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002.

Quarters ended

	Dece	mber 31, 2003		Septe	ember 30, 2003		Dec		
,	Number of Transactions	Amount Securitized	Gain %	Number of Transactions	Amount Securitized	Gain %	Number of Transactions	Amount Securitized	Gain %
FFELP Stafford/PLUS loans	_	s —		2	\$ 3,51	1 1.12%	2	\$ 3,174	.80%
Consolidation Loans		_			- 5,51		1	1,976	9.82
Private credit student loans	1	1,250	6.79	_	-		1	690	6.18
Total securitization sales	1	1,250	6.79%	2	3,51	1.12%	4	5,840	4.49%
On-balance sheet securitization of									
Consolidation Loans	3	6,767		2	5,51	3	_	_	
						_			
Total loans securitized	4	\$ 8,017		4	\$ 9,02	4	4	\$ 5,840	

Years ended

	1	Decen	mber 31, 2003	December 31, 2002						
	Number of Transactions		Amount Securitized	Gain %	Number of Transactions	Amount Securitized	Gain %			
FFELP Stafford/PLUS loans	4	\$	5,772	1.26%	7	\$ 11,033	.92%			
Consolidation Loans	2		4,256	10.19	1	1,976	9.82			
Private credit student loans	3		3,503	6.79	1	690	6.18			
Total securitization sales	9	_	13,531	5.50%	9	13,699	2.47%			
On-balance sheet securitization of Consolidation Loans	7		16,592		_	_				
Total loans securitized	16	\$	30,123		9	\$ 13,699				

Servicing and securitization revenue, the ongoing revenue from securitized loan pools, includes the interest earned on the Residual Interest asset, the revenue we receive for servicing the loans in the securitization trusts, and Embedded Floor Income on securitized student loans not previously included in the gain on sale calculation.

The following table summarizes the components of servicing and securitization revenue:

	Quarters ended							Years ended			
	December 31, 2003		September 30, 2003			December 31, 2002	December 31, 2003			December 31, 2002	
Servicing revenue	\$	80	\$	81	\$	72	\$	314	\$	278	
Securitization revenue, before											
Embedded Floor Income		21	_	34	_	47	_	173	_	239	
Servicing and securitization revenue,											
before Embedded Floor Income		101		115		119		487		517	
Embedded Floor Income		77		79		52		337		328	
Less:											
Floor Income previously recognized											
in gain calculation		(47)		(48)		(6)		(157)		(6)	
			_		_		_		_		
Net Embedded Floor Income		30		31		46		180		322	
			_		_		_		_		
Total servicing and securitization											
revenue	\$	131	\$	146	\$	165	\$	667	\$	839	
Average off-balance sheet student loans	\$	39,908	\$	39,803	\$	33,733	\$	38,205	\$	32,280	
					_						

Servicing and securitization revenue was 1.31 percent of the average balance of securitized loans in the fourth quarter of 2003, 1.46 percent in the prior quarter and 1.94 percent in the corresponding year-ago quarter. The decrease in servicing and securitization revenue for the fourth quarter before the impact of Embedded Floor Income is primarily due to the pre-tax \$82 million other than temporary impairment discussed above in "Securitization Program—Changes in Accounting Estimates Affecting the Residual Interest in Securitized Loans."

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"CORE CASH" RESULTS OF OPERATIONS

Non-GAAP "Core Cash" Earnings

In accordance with the Rules and Regulations of the SEC, we prepare financial statements in accordance with generally accepted accounting principles ("GAAP"). In addition to evaluating the Company's GAAP-based financial information, management, credit rating agencies, lenders and analysts also evaluate the Company on certain non-GAAP performance measures that we refer to as "core cash" earnings. While "core cash" measures are not a substitute for reported results under GAAP, we rely on "core cash" measures in operating our business because we believe they provide additional information on the operational and performance indicators that are most closely assessed by management.

The Company reports pro forma "core cash" earnings, which is the primary financial performance measure used by management not only in developing the financial plans and tracking results, but also in establishing corporate performance targets and determining incentive compensation. Management also relies on several other non-GAAP performance measures related to "core cash" earnings to evaluate the Company's performance. Our "core cash" earnings measures are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. "Core cash" earnings reflect only current period adjustments to GAAP earnings as described below. Accordingly, the Company's "core cash" earnings presentation does not represent another comprehensive basis of accounting. A more detailed discussion of the differences between GAAP earnings and "core cash" earnings calculations follows.

Securitizations

For those securitizations treated as sales, we record a Residual Interest asset that equals the present value of the estimated future net cash flows from the portfolio of loans sold and, at the same time, we record a gain on the sale calculated as the difference between the relative fair value and the carrying value of the assets sold. The gain on sale effectively accelerates income recognition of the pool of student loans securitized while the ultimate realization of such income remains dependent on their actual performance over time. Fees earned for servicing the loan portfolios and interest earned on the Residual Interest asset are recognized over the life of the securitization as servicing and securitization revenue. For "core cash" results of operations, we treat securitization transactions as long-term non-recourse financings and eliminate the upfront gains on sale from securitization as well as servicing and securitization revenue from income and replace them with the interest income, provision for loan losses, and interest expense from securitized loans as if they remained on-balance sheet. Under "core cash" earnings the performance of the portfolio of loans is measured on a Managed Basis.

Floor Income

In low interest rate environments when our student loans are earning at the fixed borrower rate and the interest on our floating rate debt is continuing to decline, we earn additional spread income that we refer to as "Floor Income." The timing and amount of Floor Income is uncertain and tied to interest rate fluctuations, so we exclude such income from our "core cash" results of operations.

We employ derivatives, primarily Floor Income Contracts and futures, to economically hedge Floor Income. As discussed in more detail below, the derivatives do not qualify as effective accounting hedges and therefore are marked-to-market through the derivative market value adjustment. For "core cash" results of operations, we reverse the effects of the SFAS No. 133 accounting and include the amortization of net premiums received on Floor Income Contracts in

Derivative Accounting

SFAS No. 133 requires that changes in the fair value of derivative instruments be recognized currently in earnings unless specific hedge accounting criteria as specified by SFAS No. 133 are met. We believe that our derivatives are effective economic hedges and they are a critical element of our interest rate risk management strategy. However, under SFAS No. 133, some of our derivatives, primarily Floor Income Contracts, Eurodollar futures contracts, and certain basis swaps (discussed in detail below), do not qualify for "hedge treatment" under SFAS No. 133 and the stand alone derivative must be marked-to-market through the derivative market value adjustment in the income statement with no consideration for the corresponding change in fair value of the hedged item. The derivative market value adjustment is primarily caused by interest rate volatility and changing credit spreads during the period and the volume and term of derivatives not receiving hedge accounting treatment. "Core cash" earnings exclude the periodic unrealized gains and losses caused by the one-sided derivative valuations, and recognize the economic effect of these hedges, which results in any cash paid or received being recognized ratably as an expense or revenue over the hedged item's life.

Our Floor Income Contracts are written options. SFAS No. 133's hedge criteria regarding effectiveness when using written options is more stringent than other hedging relationships. Because the paydown of principal of the student loans underlying the Embedded Floor Income in our student loans does not exactly match the change in the notional amount of our written Floor Income Contracts, the written Floor Income Contracts do not qualify as effective hedges under SFAS No. 133. The Floor Income Contracts effectively fix the amount of Floor Income we will earn over the contract period, thus eliminating the timing and uncertainty associated with Floor Income for that period. Prior to SFAS No. 133, we accounted for Floor Income Contracts as hedges and amortized the upfront cash compensation ratably over the lives of the contracts. Under SFAS No. 133, the upfront payment is deemed a liability and changes in fair value are recorded through income throughout the life of the contract. The changes in the value of Floor Income Contracts is caused by changing interest rates that cause the underlying student loans to earn varying amounts of or no Floor Income, which is transferred to the counterparties. The change in the market value of the Floor Income Contracts is economically offset by the change in value of the student loan portfolio earning Floor Income, but that offsetting change in value is not recognized under SFAS No. 133.

Basis swaps are used to convert the floating rate debt from one interest rate index to another to match the interest rate characteristics of the assets. We primarily use basis swaps to change the index of our fixed rate and LIBOR-based debt, to better match the cash flows of our student loan assets that are primarily indexed to commercial paper or the Treasury bill. SFAS No. 133 requires that the change in the cash flows of the hedge effectively offset both the change in the cash flows of the asset and the change in the cash flows of the liability. Our basis swaps hedge variable interest rate risk and do not meet this effectiveness test, because student loans can earn at either a variable or a fixed interest rate depending on market interest rates. We also have basis swaps that economically hedge off-balance sheet instruments that do not meet the SFAS No. 133 effectiveness test. As a result, these swaps are recorded at fair value with subsequent changes in value reflected in the income statement.

A recent interpretation of SFAS No. 133 requires net settlement income/expense on derivatives and realized gains/losses related to derivative dispositions ("realized derivative market value adjustment") that do not qualify as hedges under SFAS No. 133 to be included as realized gains and losses in the derivative market value adjustment on the income statement. As a result, the derivative market value adjustment includes both the unrealized changes in the fair value of our derivatives as well as the realized changes in fair value related to derivative net settlements and dispositions. For "core cash" reporting purposes we have reclassified these payments from the derivative market value adjustment to the income statement line items of the economically hedged item. These reclassifications are summarized below in the table titled "`Core Cash' Derivative Reclassifications."

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The following tables present the "core cash" statements of income and the reconciliation of GAAP net income (loss) to "core cash" net income for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002.

"Core Cash" Statements of Income

		Quarters ended	Years ended			
	December 31, 2003	September 30, 2003	December 31, 2002	December 31, 2003	December 31, 2002	
Managed federally insured student loans	\$ 746	\$ 632	\$ 674	\$ 2,666	\$ 2,864	
Managed private credit student loans	99	119	100	427	346	
Academic facilities financings and other loans	18	19	26	77	96	
Investments	46	44	(21)	163	88	
Total Managed interest income	909	814	779	3,333	3,394	
Managed interest expense	427	410	463	1,681	2,035	
Net managed interest income	482	404	316	1,652	1,359	
Less: provision for losses	26	43	34	130	131	
Net Managed interest income after provision						
for losses	456	361	282	1,522	1,228	
Other income:						
Guarantor servicing fees	27	40	28	128	106	

Debt management fees	69	78	49	259	186
Other	96	50	47	257	210
Total other income	192	168	124	644	502
Operating expenses	248	177	171	781	663
Income before income taxes	400	352	235	1,385	1,067
Income taxes	115	124	88	459	377
"Core cash" net income	285	228	147	926	690
Preferred stock dividends	3	3	3	12	11
"Core cash" net income attributable to common					
stock	\$ 282	\$ 225	\$ 144	\$ 914	\$ 679
"Core cash" diluted earnings per common share	\$.62	\$.49	\$.31	\$ 1.97	\$ 1.43
O I					

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Reconciliation of GAAP Net Income to "Core Cash" Net Income

	Quarters ended							Years ended			
	December 31, 2003			September 30, 2003		December 31, 2002	December 31, 2003			December 31, 2002	
GAAP net income (loss)	\$	264	\$	480	\$	306	\$	1,534	\$	792	
"Core cash" adjustments:											
Net impact of securitization											
accounting		144		63		(255)		(307)		(282)	
Net impact of derivative accounting		(167)		(250)		(51)		(502)		200	
Net impact of Floor Income		3		(19)		58		(23)		(92)	
Amortization of acquired intangibles and other		9		3		4		34		18	
	_		-		_						
Total "core cash" adjustments before income taxes and cumulative effect of											
accounting change		(11)		(203)		(244)		(798)		(156)	
Net tax effect (A)	_	32	_	81	_	85	_	320	_	54	
Total "core cash" adjustments before											
cumulative effect of accounting change		21		(122)		(159)		(478)		(102)	
Cumulative effect of accounting change	_		_	(130)	_	_	_	(130)	_		
Total "core cash" adjustments		21		(252)		(159)		(608)		(102)	
"Core cash" net income	\$	285	\$	228	\$	147	\$	926	\$	690	

⁽A) Such tax effect is generally based upon the Company's marginal tax rate for the respective period. The net tax effect excludes the impact of disallowed losses on equity forward contracts and income tax expense attributed to the Residual Interests in the securitized loans.

The table below quantifies the adjustment of the net impact of SFAS No. 133 derivative accounting on our net income for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002 when compared with the accounting principles employed in all years prior to the SFAS No. 133 implementation. Gains and losses on certain closed derivative positions that previously qualified as hedges were capitalized and amortized over the term of the hedged item. Under SFAS No. 133, these amounts are recorded immediately.

With the adoption of SFAS No. 150, equity forward contracts entered into after May 31, 2003 were accounted for as derivatives under SFAS No. 133 effective June 1, 2003. In accordance with SFAS No. 150, equity forward contracts entered into prior to June 1, 2003 and outstanding at July 1, 2003 were recorded at fair value on July 1, resulting in a gain of \$130 million which was reflected as a "cumulative effect of accounting change" in the consolidated statements of income.

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		Quarters ended								Years ended				
	December 31, 2003		September 30, 2003	December 31, 2002			December 31, 2003			December 31, 2002				
Reversal of SFAS No. 133 income														
statement items:	•					_		•						
Derivative market value adjustment	\$	4	\$	(91)	\$	1	157	\$	238	\$	1,082			

included in other income					
Less: Realized derivative market					
value adjustment (see "'Core Cash'					
Derivative Reclassifications")	(171)	(159)	(208)	(739)	(878)
Unrealized derivative market value					
adjustment	(167)	(250)	(51)	(501)	204
Net effect of pre-SFAS No. 133					
derivative accounting	_	_	_	(1)	(4)
Total net impact of SFAS No. 133					
derivative accounting	\$ (167)	\$ (250)	\$ (51)	\$ (502)	\$ 200

The entire net impact of SFAS No. 133 derivative accounting has been excluded for "core cash" results.

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"Core Cash" Derivative Reclassifications

As discussed above, a recent interpretation of SFAS No. 133 requires net settlement income/expense on derivatives and realized gains/losses on derivative dispositions ("realized derivative market value adjustment") that do not qualify as hedges under SFAS No. 133 to be included as realized gains and losses in the derivative market value adjustment on the income statement. For "core cash" reporting purposes we have reclassified these payments from the derivative market value adjustment to the GAAP income statement line items of the economically hedged item prior to recording "core cash" adjustments.

	Quarters ended							Years ended			
		December 31, 2003		September 30, 2003		December 31, 2002		December 31, 2003		December 31, 2002	
Reclassification of realized derivative											
market value adjustments:											
Payments on Floor Income Contracts reclassified to student loan income	\$	(99)	\$	(93)	\$	(125)	\$	(407)	\$	(417)	
Payments on Floor Income Contracts											
reclassified to servicing and											
securitization income		(58)		(56)		(25)		(196)		(123)	
Net settlements on interest rate											
swaps reclassified to interest expense		10		10		16		42		3	
Net settlements on interest rate											
swaps reclassified to servicing and											
securitization income		(16)		(16)		(7)		(64)		(87)	
Realized gain/loss on closed				` ` `		` `		. ,			
Eurodollar futures contracts and											
terminated derivative contracts		(8)		(4)		(67)		(114)		(254)	
	_		_		_		_		_		
Total reclassifications of derivative											
net settlements	\$	(171)	\$	(159)	\$	(208)	\$	(739)	\$	(878)	

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"Core Cash" Floor Income Adjustments

The adjustments to GAAP earnings for Floor Income are summarized below:

		Quarters ended						Years	d	
	December 31, 2003			September 30, 2003		December 31, 2002		December 31, 2003		December 31, 2002
"Core cash" Floor Income										
adjustments:										
Floor Income earned on Managed										
loans	\$	(54)	\$	(62)	\$	(50)	\$	(292)	\$	(474)
Amortization of net premiums on										
Floor Income Contracts and futures										
in net interest income		48		39		107		161		227
Closed Eurodollar futures contracts										
economically hedging Floor Income		7		2				1.4		100
in net interest income		/		3		_		14		109
Losses on sales of securities hedging				_						
Floor Income		2		1		1		94		46
			_							

 Total "core cash" Floor Income
 \$ 3 \$ (19) \$ 58 \$ (23) \$ (92)

 adjustments

"Core Cash" Student Loan Spread

The following table analyzes the reported earnings from our portfolio of Managed student loans, which includes loans both on-balance sheet and off-balance sheet in securitization trusts and excludes Floor Income.

	Quarters ended							Years ended			
		mber 31, 2003				December 31, 2002		December 31, 2003		December 31, 2002	
"Core cash" student loan yields		4.15%	, ,	4.13%		4.65%		4.26%	 o	4.94%	
Consolidation Loan Rebate Fees		(.38)		(.36)		(.31)		(.36)		(.26)	
Offset Fees		(.03)		(.04)		(.05)		(.04)		(.06)	
Borrower benefits		(.07)		(.09)		(.11)		(.10)		(.11)	
Premium and origination fee amortization		(.13)		(.12)		(.22)		(.13)		(.25)	
"Core cash" student loan net yield		3.54		3.52		3.96		3.63		4.26	
"Core cash" student loan cost of funds		(1.64)		(1.60)		(2.05)		(1.71)		(2.38)	
"Core cash" student loan spread before cumulative estimates		1.90		1.92		1.91		1.92		1.88	
Add: Cumulative impact from revised estimates		.31		_		_		.08		_	
"Core cash" student loan spread		2.21%		1.92%		1.91%		2.00%		1.88%	
Average Balances											
On-balance sheet student loans	\$	47,305	\$	44,839	\$	43,816	\$	45,127	\$	43,082	
Securitized student loans		39,908		39,803		33,733		38,205		32,280	
Managed student loans	\$	87,213	\$	84,642	\$	77,549	\$	83,332	\$	75,362	

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Changes in Accounting Estimates Affecting the Student Loan Spread Above

As mentioned above, the high rate of Consolidation Loan activity affects the estimates for capitalizing and amortizing student loan premiums and discounts and borrower benefits under the life of loan effective interest method as prescribed by SFAS No. 91. When a FFELP Stafford loan consolidates, the term of the loan is extended and the amortization of the premium is likewise extended to match the new term of the loan. In that process the premium balance must be adjusted from inception to reflect the new term of the loan. To account for this in our premium amortization, we decreased the CPR for Stafford loans which extend the average term of the portfolio and lengthens the amortization period. Consolidation Loans comprise 43 percent of the Managed FFELP portfolio versus 59 percent of the on-balance sheet FFELP portfolio, so the term extension on Stafford loans from Consolidation Loan activity is greater for our on-balance sheet portfolio. We also increased the CPR on our Consolidation Loan portfolio which decreases the average term of that portfolio and the related premium amortization period. As discussed above, we believe the high rate of Consolidation Loan activity will continue and we have changed our estimates to reflect the net effect of this activity and recorded a \$51 million cumulative adjustment to increase the unamortized student loan premium.

As our private credit portfolio matures, we have more historic data which we used to analyze the speed at which our private credit portfolio amortizes. Based on this review, we increased the period for which we amortize student loan discounts on a component of our private credit student loan portfolio. The increase in the average term of private credit student loans resulted in a \$23 million cumulative adjustment to increase the unamortized student loan discount.

Consolidation Loan activity also affects our borrower benefits effective interest calculation. When a student loan consolidates, the borrower is no longer eligible for the FFELP Stafford borrower benefit, but is eligible for a lower Consolidation Loan benefit. Based on higher projected rates of consolidation, we reduced our estimate of the number of borrowers who eventually qualify for borrower benefits, which resulted in a cumulative benefit of approximately \$39 million.

Discussion of Student Loan Spread Changes in Accounting Estimates

The decrease in the fourth quarter 2003 student loan spread exclusive of Floor Income and the cumulative adjustments discussed above versus the prior quarter and the fourth quarter of 2002 was primarily due to the higher cost of funds and the increase of Consolidation Loans as a percentage of the total portfolio. The cost of funds increased as we continue to replace GSE funding with non-GSE funding in connection with the GSE Wind Down. Consolidation Loans grew as a percentage of the Managed FFELP student loan portfolio from 35 percent at December 31, 2002 to 43 percent at December 31, 2003. The increase in the "core cash" student loan spread in the fourth quarter of 2003 versus the fourth quarter of 2002 is mainly due to an increase in the amortization of the upfront cash received from Fixed Rate Floor Income contracts and to the increase in the amortization of the loan discount on private credit student loans. These increases were partially offset by the growth in Consolidation Loans for reasons discussed above and a higher relative cost of funds.

These negatives were partially offset by the increase in the percentage of private credit student loans in the Managed student loan portfolio from 7 percent in 2002 to 9 percent in 2003. These loans are subject to credit risk and therefore earn higher spreads which average 4.45 percent for the private credit student loan portfolio.

Allowance for Private Credit Student Loan Losses—Managed Basis

The allowance for private credit student loan losses is an estimate of losses in the portfolio where the event of loss has occurred at the balance sheet date but will be charged off in a subsequent period. We estimate our losses using historical data, current trends and relevant industry information. Our private credit portfolios continue to mature, which enables more reliance on our own historic private

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credit data, such as trends in delinquencies, charge-offs and recoveries, in addition to extrapolations of FFELP loan loss data and industry trends. As a result, during the fourth quarter, we revised our expected default assumptions to further align the allowance estimate with our collection experience, terms and policies of the individual private credit loan programs. These changes increased our allowance for private credit student loan losses by \$4 million.

An analysis of our Managed allowance for loan losses for private credit student loans for the quarters ended December 31, 2003, September 30, 2003 and December 31, 2002 and for the years ended December 31, 2003 and 2002 is presented in the following table.

	Quarters ended							Years ended				
		December 31, 2003	September 30, 2003		December 31, 2002			December 31, 2003		December 31, 2002		
Balance at beginning of period	\$	255	\$	242	\$	186	\$	207	\$	208		
Provision for Managed private credit student												
loan losses		33		32		31		124		96		
Other		_		_		6		7		(30)		
Charge-offs												
Private credit student loans		(25)		(21)		(17)		(83)		(75)		
Non-federally insured FFELP student												
loans		(4)		(1)		_		(6)		(3)		
Recoveries		3		3		1		13		11		
			-		_		_		_			
Charge-offs, net of recoveries		(26)		(19)		(16)		(76)		(67)		
			_		_				_			
Balance at end of period	\$	262	\$	255	\$	207	\$	262	\$	207		
Net private credit charge-offs as a percentage of average Managed private credit student loans (annualized) Net private credit charge-offs as a percentage of average Managed private credit student loans in repayment (annualized) Private credit allowance as a percentage of average Managed private credit student loans		1.06% 2.20% 3.15%	ó	.93% 1.93% 3.36%		1.13% 2.09% 3.57%)	.96% 1.83% 3.58%	ı	1.25% 2.08% 3.97%		
Private credit allowance as a percentage of the ending balance of Managed private credit student loans Private credit allowance as a percentage of		3.05%	6	3.20%	ı	3.44%)	3.05%		3.44%		
Managed private credit student loans in repayment		6.03%	6	6.92%	1	6.27%)	6.03%	,	6.27%		
Average balance of Managed private credit student loans	\$	8,300	\$	7,595	\$	5,802	¢	7,311	\$	5,210		
Ending balance of Managed private credit	Ф	0,300	Ф	7,393	Ф	5,002	Ф	7,311	Ф	5,210		
student loans	\$	8,571	\$	7,969	\$	6,021	\$	8,571	\$	6,021		
Average balance of Managed private credit	Ψ	0,571	Ψ	7,303	Ψ	0,021	Ψ	0,571	Ψ	0,021		
student loans in repayment	\$	4,011	\$	3,661	\$	3,140	\$	3,819	\$	3,118		
Ending balance of Managed private credit student loans in repayment	\$	4,333	\$	3,688	\$	3,305	\$	4,333	\$	3,305		

We own a portfolio of defaulted FFELP loans that have been rejected for reimbursement by the guarantor and are uninsured. During the third quarter of 2003, we reclassified these uninsured FFELP student loans to private credit student loans and also reclassified the related reserves. In the above table this reclassification is reflected for all periods presented.

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Delinquencies—Managed Basis

The table below shows our private credit student loan delinquency trends for December 31, 2003, September 30, 2003 and December 31, 2002 on a Managed Basis. Delinquencies have the potential to adversely impact earnings if the account charges off and results in increased servicing and collection costs.

	December 2003	31,	September 2003	30,	December 31, 2002		
Index	Balance	%	Balance	%	Balance	%	

Loans in-school/grace/deferment ⁽¹⁾	\$ 3,755	\$	3,818	\$	2,356	
Loans in forbearance ⁽²⁾	483		463		360	
Loans in repayment and percentage of each status:						
Loans current	3,984	92%	3,385	92%	3,079	93%
Loans delinquent 30-59 days ⁽³⁾	151	3	127	3	107	3
Loans delinquent 60-89 days	75	2	74	2	45	2
Loans delinquent 90 days or greater	123	3	102	3	74	2
Total Managed private credit student loans in repayment	4,333	100%	3,688	100%	3,305	100%
Total Managed private credit student loans	8,571		7,969		6,021	
Managed private credit student loan allowance for losses	(262)	_	(255)	_	(207)	
Managed private credit student loans, net	\$ 8,309	\$	7,714	\$	5,814	
Percentage of Managed private credit student loans in repayment	51%		46%		55%	
Delinquencies as a percentage of Managed private credit student loans in repayment	8%		8%		7%	

⁽¹⁾ Loans for borrowers who still may be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

"Core Cash" Operating Expenses

Fourth quarter "core cash" operating expenses included a \$40 million contribution to the Sallie Mae Fund that was made in connection with the sale of our headquarters building. Fourth quarter operating expenses, exclusive of the contribution, were \$208 million versus \$171 million in the year-ago quarter and \$177 million in the third quarter of 2003. The increase in operating expenses versus the prior quarter was primarily due to a write-off of capitalized software, operating expenses related to the acquisition of Academic Management Services in the fourth quarter, additional costs from the implementation of an outsourcing initiative and the reduction in third quarter fees by an insurance reimbursement. The increase in operating expenses versus the year-ago quarter can mainly be attributed to an increase in mortgage operating expenses due to the acquisition of Pioneer Mortgage in the second quarter of 2003, increased servicing and debt management expenses consistent with the

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growth in borrowers and the growth in the debt management business and the write-off of capitalized software mentioned above.

Sale of Building

In December of 2003, we sold our headquarters building for \$122 million and recorded a gain on the sale of \$42 million. We anticipate moving to a new headquarters in 2004. In the interim period, we will be leasing the building from the new owner.

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⁽²⁾ Loans for borrowers who have temporarily ceased making full payments due to hardship or other factors, consistent with the established loan program servicing policies and procedures. Additionally, the forbearance balance at December 31, 2003 and September 30, 2003 included \$9 million and \$8 million, respectively, of career training loans in "closed school" status, whose ultimate disposition is uncertain.

⁽³⁾ The period of delinquency is based on the number of days scheduled payments are contractually past due.