#### UNITED STATES

#### SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

#### FORM 8-K

#### CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): April 30, 2021

#### SLM CORPORATION

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)

001-13251 (Commission File Number)

52-2013874 (I.R.S. Employer Identification No.)

300 Continental Drive

Newark

19713

(Address of principal executive offices)

Delaware

(Zip Code)

Registrant's telephone number, including area code: (302) 451-0200

(Former name or former address, if changed since last report)

gistered pursuant to Section 12(b) of the Act

occurrence registered pursuant to occurr 12(0) of the reci									
Title of each class	Trading Symbol(s)	Name of each exchange on which registered							
Common stock, par value \$.20 per share	SLM	The NASDAQ Global Select Market							
Floating Rate Non-Cumulative Preferred Stock, Series B, par value \$.20 per share	SLMBP	The NASDAO Global Select Market							

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- $\hfill\square$  Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- ☐ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- $\ \square$  Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company  $\square$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. O

#### ITEM 7.01 REGULATION FD DISCLOSURE.

SLM Corporation (the "Company") frequently provides relevant information to its investors via posting to its corporate website. On or about April 30, 2021, a presentation entitled "Sallie Mae — Investor Presentation — Second Quarter 2021" was made available on the Company's website at https://www.salliemae.com/investors/webcasts-and-presentations/. In addition, the document is being furnished herewith as Exhibit 99.1.

The presentation at Exhibit 99.1 and incorporated by reference herein is being furnished and shall not be deemed "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section and shall not be incorporated by reference into any registration statement or other document pursuant to the Securities Act of 1933, as amended, or the Exchange Act, except as otherwise expressly stated in such filing.

#### ITEM 9.01 FINANCIAL STATEMENTS AND EXHIBITS.

(d) Exhibits

Number

Description

99.1\* Sallie Mae - Investor Presentation - Second Quarter 2021 104 Cover Page Interactive Data File (formatted as Inline XBRL)

\* Furnished herewith.

#### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SLM CORPORATION

By: /s/ STEVEN J. MCGARRY

Steven J. McGarry

Executive Vice President and Chief Financial Officer

Date: April 30, 2021







## Investor Presentation

Second Quarter 2021

### Forward-Looking Statements and Disclaimer

The following information is current as of April 21, 2021 (unless otherwise noted) and should be read in connection with the press release of SLM Corporation (the "Company") announcing its financial results for the quarter ended March 31, 2021, the Form 10-Q for the quarter ended March 31, 2021 filed with the SEC.

the quarter ended March 31, 2021, the form 10-Q for the quarter ended March 31, 2021 field with the Security of the presentation contains "forward-looking" statements and information based on management's current expectations as of the date of this Presentation. Statements that are not historical facts, including statements about the Company's beliefs, opinions, or expectations and statements that assume or are dependent upon future events, are forward-looking statements. This includes, but is not limited to: statements regarding future developments surrounding COVID-19 or any other pandemic including, without limitation, statements regarding the open televilents in machine to Company's business, results of operations, financial condition, and/or cash flows; the Company's expectation and ability to pay a quarterly cash dividend on its common stock in the future, subject to the determination by the Company's Board of Directors, and based on an evaluation of the Company's earnings, financial condition and requirements, business conditions, capital allocation determinations, and other factors, risks, and uncertainties; the Company's 2021 guidance; the Company's three-year horizon outlook; the Company's expectation and ability to execute loan sales and share repurchases; the Company's projections regarding originations, net charge-offs, non-interest expenses, earnings, balance sheet position, and other metrics; and any estimates related to accounting statements are subject to risks, uncertainties, assumptions, and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in tem 14. "Risk Extors" and elsewhere in the Company's Annual Report on Form 10-K for the year ended Dec. 31, 2020 (filed with the SEC on Feb. 25, 2021) and subsequent filings with the SEC; the societal, business, and legislative/regulatory impact of pandemics and other public heath crises; increases in r

The Company reports financial results on a GAAP basis and also provides certain non-GAAP "Core Earnings" performance measures. The difference between the Company's "Core Earnings" and GAAP results for the periods presented were the unrealized, mark-to-fair value gains/losses on derivative contracts (excluding current period accruals on the derivative instruments), net of tax. These are recognized in GAAP, but not in "Core Earnings" results. The Company rovides "Core Earnings" sentits. The Company rovides "Core Earnings" sentits. The Company so regarding the Company's performance and the allocation of corporate resources. The Company's "Core Earnings" is not a defined term within GAAP and may not be comparable to similarly titled measures reported by other companies.

For additional information, see "Management's Discussion and Analysis of Financial Condition and Results of Operations - Core Earnings" in the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2021 for a further discussion and the "'Core Earnings' to GAAP Reconciliation" table in this Presentation for a complete reconciliation between GAAP net income and "Core Earnings".



## Sallie Mae is an Outstanding Franchise

Sallie Mae is the market-leading brand for private education loans driven by brand recognition, rigorous underwriting methodology and industry-leading customer service.



Top ranked and highly recognized brand

Industry leading and award-winning technologies

JD Power certification of customer



2,400+

actively managed university relationships across the U.S.



Largest salesforce in the industry





Well funded with sufficient liquidity, capital, and loan loss reserves



\*\* Appears on 98% of preferred lender lists

61% Market share

of private education loan originations<sup>2</sup>

45%

Return on Equity\*

6-7%

Annual Private Education Loan Originations Growth Projected for 2021<sup>4</sup>

86%

749 Annual Cosigner Rate\* Average FICO at Approval\* 1.2%

Annual Net Charge-offs\*

\* Full year 2020 Metrics

#### First quarter performance positive step towards 2021 targets



As Sallie Mae begins to look beyond the challenges from COVID-19, we expect continued strong performance as the economy normalizes.

#### **Strengthening Economy**

- The average unemployment rate for the over 25 year-old college graduate population improved to 3.8% in Q1 2021 from 4.1% in Q4 2020.  $^{25}$
- Early reports from colleges and universities indicate they are expecting an on-campus experience in the fall.

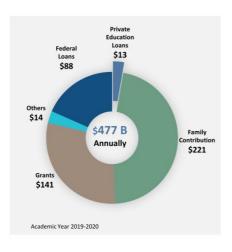
#### **Strong Strategic Execution**

- Earnings driven by core business, gain on sale of loans, and reserve release.
- Originations, delinquency, non-interest expense, and net charge-off performance better than our internal business plan in Q1 2021.
- Loan Sale/Share Repurchase strategy has led to a 16.5% reduction in share count since January 1, 2021 and a 26% reduction since the initiative began in January of 2020.

#### First quarter success leads to increase in full-year 2021 guidance

- Positive provision performance due to improved economic conditions and faster prepayment speeds.
- Strong execution in our core business and capital strategies in the first quarter expected to continue throughout the year.

### Higher Education Value Proposition Remains Attractive<sup>5</sup>



#### **Expanding Addressable Market**

- Private Education Loans represent 2-3% of the overall spend in higher education annually.
- Total spend on higher education grows ~3% annually, while Private Education Loans grow ~7% annually, primarily due to increases in cost of attendance.

#### **Higher Education Becoming More Prevalent**

- Over the past 8 years, the 25-29 year old population with a Bachelors Degree or higher has increased 0.8% per year.<sup>26</sup>
- 56% of students graduated with student loans in AY 2018-2019.<sup>24</sup>
- Of the 56% of bachelor's degree recipients that graduated with student loans, the average debt amount was \$28,800.

#### **Higher Education is Valuable**

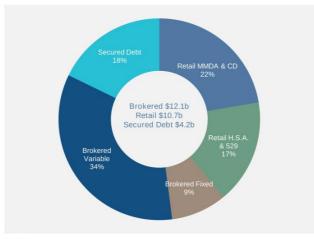
 The median income of recent college graduates was \$45,000 in 2019, 50% higher than the median income of people with high school diploma only.<sup>27</sup>

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## High Quality Private Education Loan Portfolio



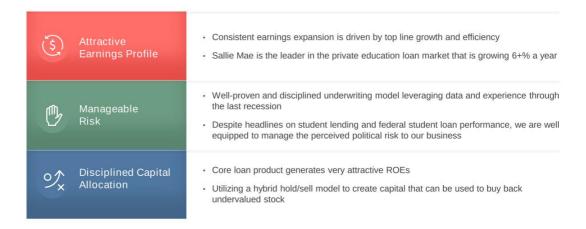
## Conservative Funding Optimizes Net Interest Margin



As of 3/31/21

7

## Simple But Powerful Investment Thesis



8

## Clear Strategy to Prove this Investment Thesis





Optimize the value of our brand and our attractive client base



Better inform the external narrative about student lending and Sallie Mae



Maintain a rigorous and predictable capital allocation and return program to create shareholder value

\_



We focus on top-line growth and efficiency opportunities to create

# Maximize the Profitability and Growth of the Core Business



Maximize Revenue

Manage Unit Costs

Drive penetration at all schools

Strong fixed cost discipline

Increase market share by fully meeting student funding needs

Efficiency effectiveness across all areas

Enhanced risk-adjusted pricing and underwriting

Improved third-party vendor cost management

Improved marketing, digital, and data capabilities



## Optimize the Value of the Brand and Attractive Client Base

2M

91%

Borrowers an

Customers complete their program<sup>7</sup>

Graduates who benefit from the investment<sup>7</sup>

\$52,600 Some street of the str

31% Own a home ~698 Self-reported



We know our customers' finances, payment patterns and indebtedness

We have the relationships and knowledge to assist our customers with their next step: post-graduation plans, jobs, future financial needs

We are there for our customers during and after their important transition to adulthood



#### What We Do

Build products and services that leverage our customer affiliation Ensure products and services are consistent with our core mission and drive customer value

Prioritize partnerships and other capital efficient avenues of growth Look for opportunities to optimize ROI



## Changing the Narrative

In the current environment, there have been three main areas of focus from third parties that include free college, debt forgiveness and bankruptcy reform. We expect our business to perform well even under leading reform proposals.<sup>4</sup>

#### Free College

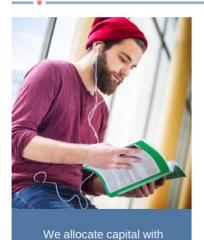
- Benefits of subsidizing college tuition for those who would otherwise not be able to attend
- Promotes social equity, equality of opportunity and economic mobility
- State-wide programs exist in 19 states, and 18 additional states have county, municipal or school specific free college programs
- In the first year of the New York program, our originations in the SUNY system declined 3% and have grown every year since then

#### **Debt Forgiveness**

Forgiving all federal student loans will cost \$1.5 trillion, likely too high a cost for the policy to succeed. A need-based approach may be more responsible and achievable.

#### Bankruptcy Reform

Sallie Mae has long been supportive of prospectively allowing the discharge of student loan debt in bankruptcy, provided there is a period of post-graduation payments to prevent incentivizing bankruptcy simply to avoid student loan repayments after graduation.



## Maintain Rigorous Capital Allocation and Return Program

#### Invest in High ROE Growth

- Continue to focus on high-quality Private Education Loan originations, including deeper penetration of graduate school market
- Build other sources of revenue in capital and expense efficient way

#### Embracing a Hybrid Hold / Sell Loan Model

- Expect to sell assets to optimize growth in required capital
- The expected result is a balance sheet that will remain relatively flat despite loan sales
- \$3B in Private Education Loan sales completed in Q1 2021, which will enable additional return of excess capital to shareholders

#### Share Repurchase

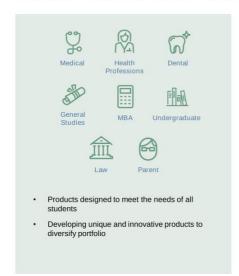
- Since January 1, 2020, we have repurchased 26% of shares outstanding at that time.
- In 2021, we have repurchased common shares in a combination of three different programs:
  - 13.3 million shares on 1/28/21 due to the completion of a \$525 million Accelerated Share Repurchase Agreement that began in March 2020.
  - 28.5 million shares settled on 3/16/21 in connection with a "modified Dutch Auction" tender offer at \$16.50 per share.
  - 20.0 million shares from 3/25/21 4/20/21 using a Rule 10b5-1 trading plan at an average price of \$18.51 per share.
  - As of 4/20/21, the company had \$485 million in remaining authorization of the original \$1.25 billion authorization under the 2021 share repurchase program that expires on 1/26/23.

#### Quarterly Common Stock Dividend

- · Paid \$0.03 quarterly common stock dividend on 3/15/2021
- · Expect to continue to pay dividend, subject to Board approval8

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## Diverse Student Loan Portfolio Driving Increased Shareholder Value



	Undergraduate	Graduate	Parent
RATE TYPE	Variable & Fixed	Variable & Fixed	Variable & Fixed
INTEREST RATE RANGES	Variable: LIBOR + 1.250% - LIBOR + 12.125% Fixed: 4.500% - 13.625%	Variable: LIBOR + 2.250% - LIBOR + 11.875% Fixed: 5.000% - 12.500%	Variable: LIBOR + 3.500% - LIBOR + 12.875% Fixed: 5.750% - 13.875%
REPAYMENT OPTION	Deferred, Interest Only & Fixed Repayment	Deferred, Interest Only & Fixed Repayment	Interest Only, Full P&I
REPAYMENT TERM	5-15 years	20 years for Medical and Dental 15 years for Remaining Disciplines	10 years
GRACE PERIOD	6 months	6-36 months	None
INTERNSHIP / RESIDENCY DEFERMENT	Up to 60 months	Up to 48 months	None
FEATURES	ACH discount   FICO Score   Cosigner Release   GRP   Study Starter   Student Death & Disability Release	ACH discount   FICO Score   Cosigner Release   GRP   Student Death & Disability Release	ACH discount   FICO Score   Study Starter   Student Death & Disability Release

## Sallie Mae is an ESG Company

#### Serving our Customers





- Financing assistance to 1.5 million families since 2014 to provide access to postsecondary education and opportunities for success
- Policies help to ensure that 98% of customers are effectively managing their payments
- Developed and promoted relief options including postponing payments for those customers impacted by COVID-19

## Committed to an Ethical & Diverse Workplace



- Board of Directors composition is 31% women, earning the Winning "W"
   Company designation from Women on Boards each year since 2015
- · Appointed the first woman to serve as chair of Board of Directors in 2020
- Committed to best-in-class governance practices
- Employee population: 54% female; 41% self-identify as a minority
- A+ rating from the Better Business Bureau each year since 2015

## Providing Financial Education & Assistance



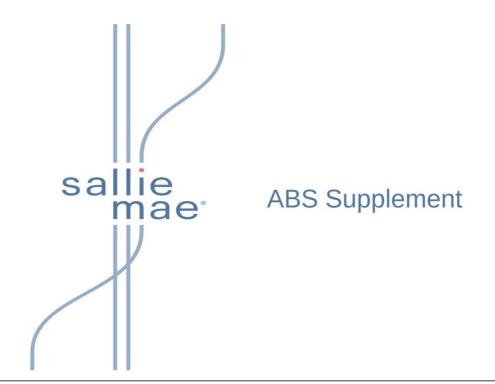
- Free Scholarship Search tool listing 6 million scholarships worth more than \$30 billion
- 24,000 students earned at least 1 scholarship via our search tool last year and received \$67 million
- Committing \$4.5 million over 3 years to promote diversity in higher education and advance social justice
- In 2020, provided \$2.4 million in scholarships and charitable giving

#### **Building Strong Communities**



- Since 2014, The Sallie Mae Fund has contributed more than \$4.8 million to address barriers to higher education and support our communities
- Donated \$1 million in 2020 to food banks to support local communities affected by COVID-19, resulting in 900,000 meals, 2 million pounds of food, and PPE for staff and volunteers of the food banks
- Partnership between The Sallie Mae Fund and Thurgood Marshall College Fund to help minority students and underserved communities access higher education and complete their post-secondary education program

Committed to operating with integrity and engaging with stakeholders on key topics



## Sallie Mae's Smart Option Loan Product Overview

The Smart Option loan product was introduced by Sallie Mae in 2009



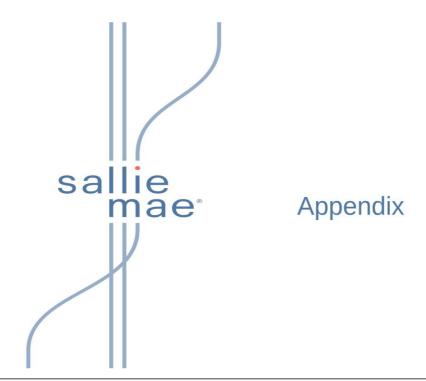
- Smart Option payment option may not be changed after selected at origination
- Fixed-rate loans or variable-rate loans
- Consumer credit underwriting, with minimum FICO, custom credit score model and judgmental underwriting
- Marketed primarily through the school channel and also directly to consumers, with all loans certified by and disbursed directly to schools
- Private education loans are typically nondischargeable in bankruptcy, unless a borrower can prove that repayment of the loan would impose an "undue hardship"

## Sallie Mae Bank ABS Summary<sup>28</sup>

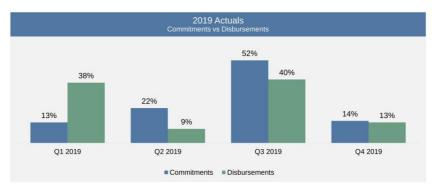
	14-A	15-A	15-B	15-C	16-A	16-B	16-C	17-A	17-B	18-A	18-B	18-C	19-A	19-B	20-A	20-B
Issuance Date	8/7/2014	4/23/2015	7/30/2015	10/27/2015	5/26/2016	7/21/2016	10/12/2016	2/8/2017	11/8/2017	3/21/2018	6/20/2018	9/19/2018	3/13/2019	6/12/2019	2/12/2020	8/12/2020
Total Bond Amount (\$mil)	\$382	\$704	\$714	\$701	\$551	\$657	\$674	\$772	\$676	\$670	\$887	\$544	\$453	\$657	\$636	\$707
Initial AAA Enhancement (%)	21%	23%	22%	23%	20%	19%	16%	17%	17%	18%	17%	16%	17%	15%	15%	18%
Initial Class B Enhancement (%)	11%	13%	12%	14%	12%	12%	10%	11%	11%	11%	10%	10%	11%	8%	8%	12%
Wtd Avg Spread over Benchmarks 'AAA' Rated A Classes (%) A and B Classes Combined (%)	+1.17%	+1.01%	+1.27% +1.50%	+1.49%	+1.38%	+1.36%	+1.00% +1.15%	+0.82%	+0.70%	+0.71% +0.78%	+0.66%	+0.67%	+0.82%	+0.91%	+0.76%	+1.10% +1.30%
Loan Program Smart Option	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Loan Status (%) <sup>9</sup> School, Grace, Deferment P&I Repayment Forbearance	90% 9% 0%	79% 20% 2%	78% 21% 1%	73% 24% 2%	75% 23% 2%	74% 24% 2%	70% 28% 2%	65% 33% 2%	73% 26% 2%	69% 29% 2%	70% 27% 2%	69% 30% 2%	61% 36% 3%	69% 28% 2%	58% 40% 3%	56% 40% 5%
VVtd Avg Term to Maturity (Mo.)	140	133	130	127	135	133	131	131	135	139	139	138	136	140	139	139
% Loans with CoSigner	93%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	93%	93%	92%
Not For Profit (%)	89%	86%	87%	87%	87%	87%	89%	90%	91%	91%	91%	91%	91%	91%	90%	90%
Wtd Avg FICO at Origination <sup>10</sup>	747	747	746	747	747	747	748	746	747	747	746	746	746	745	744	743
Wtd Avg Recent FICO at Issuance <sup>10</sup>	745	744	741	747	743	745	745	744	745	744	742	744	744	742	741	742
Wtd Avg FICO at Origination (Cosigner) <sup>10</sup>	750	750	749	750	750	750	750	748	749	748	748	748	748	747	745	745
Wtd Avg Recent FICO at Issuance (Cosigner) <sup>10</sup>	748	748	745	750	747	749	748	748	748	747	745	747	748	745	744	745
Wtd Avg FICO at Origination (Borrower) Wtd Avg Recent FICO at Issuance (Borrower)	708	714	715	714	719	719	721	720	723	724	724	724	724	724	721	722
	701	702	699	701	704	708	708	705	707	708	706	709	708	704	699	704
Variable Rate Loans (%)	85%	82%	82%	82%	82%	82%	80%	81%	80%	75%	72%	70%	67%	63%	58%	52%
Witd Avg Annual Borrower Interest Rate	7.82%	8.21%	8.21%	8.27%	8.22%	8.24%	8.26%	8.39%	8.94%	9.29%	9.58%	9.69%	10.05%	10.00%	9.45%	8.68%

## Sallie Mae Bank ABS Structures

		SMB :	2020-	В			SMB :	2020-	4			SMB	2019-	В	
SIZE		\$707.0	\$707.0MM				\$636.0MM				\$657.0MM				
PRICING DATE	RICING DATE August 4, 2020				Februa	ry 4, 20	20			June 4	, 2019				
COLLATERAL Smart Option Private Education Loans				Smart of Private		tion Lo	ans			Option Educa		oans			
SERVICER		Sallie I	Mae Ba	ınk			Sallie	Лае Ва	nk			Sallie	Mae B	ank	
OVERCOLLATERALIZATIO	ON 11	8%					8%					8%			
PRICING PREPAYMENT SPEED 12		8%					8%					8%			
TRANCHE STRUCTURE /		Amt (\$mm)	Mdy's	WAL	Pricing	Class	Amt (\$mm)	Mdy's	WAL	Pricing	Class	Amt (\$mm)	Mdy's	WAL	Pricing
		600.00	Aaa		IntS +110	A-1	219.00	Aaa	0.98	1mL +30	A-1	201.00	Aaa	0.99	1mL +35
	A-1B	54.00	Aaa		1mL +110	A-2A	320.00	Aaa	5.38	IntS +80	A-2A	304.00	Aaa	5.43	IntS +95
	В	53.00	Aa1	9.42	IntS +230	A-2B B	50.00 47.00	Aaa Aa1	5.38 9.64	1mL +83 IntS +147	A-2B B	102.00 50.00	Aaa Aa1		1mL +10 IntS +15
WA BORROWER INTERE	ST	8.68%					9.45%					10.00	16		
WA FICO AT ORIGINATIO	N 10	743					744					745			
% LOANS WITH COSIGN	ER	92%					93%					93%			
VARIABLE RATE LOANS		52%					58%					63%			



## Commitments vs Disbursements



#### Provision for New Loans

 Directly impacted by the timing of Commitments and not Disbursements

#### Additional Provision Impacts

 New Loans, DCF accretion, loan sales, model updates and overlays

#### **Unfunded Commitments**

- Remain a liability for accounting purposes
- Once the loan commitment is funded, that liability will transfer to the Allowance

## CECL Update<sup>13</sup>

#### Adopted on January 1, 2020.

- The company's 2020 financial results reflect a transition adjustment that increased the allowance for loan losses by \$1.1 billion, increased the liability representing its off-balance sheet exposure for unfunded commitments by \$116 million and increased the deferred tax asset by \$306 million, resulting in a cumulative effect adjustment that reduced retained earnings by \$953 million.
- The Private Education Loan allowance for losses as a percentage of ending total Private Education Loan balance immediately after the adoption of CECL was 7.0 percent.

The regulatory capital impact of our transition adjustments recorded on January 1, 2020 from the adoption of CECL will be deferred for two years.

- The company elected the option to delay for two years, and then phase in over the following three years, the effects on our regulatory capital of CECL relative to the incurred loss methodology.
- In addition, from January 1, 2020 through the end of the two-year deferral period, 25 percent of the ongoing impact of CECL on our allowance for loan losses, retained earnings and average total consolidated assets, each as reported for regulatory capital purposes, will be added to the deferred transition amounts ("adjusted transition amounts") and deferred for the two-year period.

At the conclusion of the two-year period (i.e., January 1, 2022), the adjusted transition amounts will be phased in for regulatory capital purposes at a rate of 25 percent per year, with the phased-in amounts included in regulatory capital at the beginning of each year.

## Quarterly Financial Highlights<sup>14</sup>

	1Q 2021	4Q 2020	1Q 2020
Income Statement (\$ Millions)			
Total interest income	\$436	\$480	\$575
Total interest expense	105	113	175
Net Interest Income	331	367	400
Less: provisions for credit losses	(226)	(316)	61
Total non-interest income	413	1	292
Total non-interest expenses	126	124	147
Income tax expense	203	127	121
Net income	641	433	362
Preferred stock dividends	1	2	3
Net income attributable to common stock	640	431	359
"Core Earnings" adjustments to GAAP(15)	8	9	(32)
Non-GAAP "Core Earnings" net income attributable to common stock <sup>(16)</sup>	648	440	327
Ending Balances (\$ Millions)			
Private Education Loans held for investment, net	\$19,633	\$18,437	\$20,176
FFELP Loans held for investment, net	725	735	765
Personal Loans held for investment, net	-	-	747
Credit Cards held for investment, net	10	11	7
Deposits	\$22,803	\$22,666	\$24,446
Brokered	12,146	11,890	13,658
Retail and other	10.657	10.776	10.788

	1Q 2021	4Q 2020	1Q 2020
Key Performance Metrics			
Net Interest Margin	4.40%	4.82%	5.08%
Yield—Total Interest-earning assets	5.80%	6.30%	7.30%
Private Education Loans	8.22%	8.23%	8.86%
Personal Loans	-%	-%	12.11%
Credit Cards	0.78%	(3.53)%	(4.72)%
Cost of Funds	1.53%	1.60%	2.41%
Return on Assets ("ROA")(16)	8.3%	5.6%	4.6%
Non-GAAP "Core Earnings" ROA(17)	8.4%	5.7%	4.2%
Return on Common Equity ("ROCE")(18)	101.5%	87.3%	67.4%
Non-GAAP "Core Earnings" ROCE(19)	102.8%	89.0%	61.4%
Per Common Share			
GAAP diluted earnings per common share	\$1.75	\$1.13	\$0.87
Non-GAAP "Core Earnings" diluted earnings per common share <sup>(15)</sup>	\$1.77	\$1.15	\$0.79
Average common and common equivalent shares outstanding (millions)	366	381	413

## Sallie Mae vs Federal Student Loans

			Federal Student l	_oan Program <sup>21</sup>		
	Loan Program	Smart Option Student Loan®	Federal Direct Loan (Subsidized & Unsubsidized)	Parent Plus		
Undergraduate	Loan Limits	\$1,000 - Cost of Attendance No Aggregate Limit	Yr 1 -\$5,500 (\$3,500 > subsidized) Yr 2 -\$6,500 (\$4,500 > subsidized) Yr 3+ -\$7,500 (\$5,500 > subsidized) \$31,000 Aggregate (\$23,000 > subsidized)	No Limit		
rgrac	Interest Rates (as of 03/31/2021)	Variable: L + 1.250% - L + 12.125% Fixed: 4.500% - 13.625%	2.75%	5.30%		
Unde	Origination Fees (as of 03/31/2021)	0%	1.057%	4.228%		
	Repayment Types	IO / Fixed Pay / Deferred	Deferred	Immediate P&I / Deferred		
	Repayment Terms	5 - 15 Years	10 Years (extended repayment 20 or 25 years)	10 Years (extended repayment 20 or 25 years)		
	Loan Program	Graduate Product Suite (MBA, Medical, Dental, Law, Health Professions, General Grad)	Federal Direct Loan (Unsubsidized Only)	Graduate Plus		
ite	Loan Limits	\$1,000 - Cost of Attendance No Aggregate Limit	\$20,500 Per Year \$138,500 Aggregate (\$65,500 > subsidized - including undergraduate subsidized loans)	No Limit		
Graduate	Interest Rates (as of 03/31/2021)	Variable: L + 2.250% - L + 11.875% Fixed: 5.000% - 12.500%	4.30%	5.30%		
Ö	Origination Fees (as of 03/31/2021)	0%	1.057%	4.228%		
	Repayment Types	IO / Fixed Pay / Deferred	Deferred	Deferred		
	Repayment Terms	15 Years - MBA, HP, General Grad, Law 20 Years - Medical and Dental	10 Years (extended repayment 20 or 25 years)	10 Years (extended repayment 20 or 25 years)		

## "Core Earnings" to GAAP Reconciliation

		Quarters Ended	
	Mar. 31, 2021	Dec. 31, 2020	Mar. 31, 2020
ollars in thousands, except per share amounts			
Core Earnings" adjustments to GAAP:			
GAAP net income	\$641,207	\$432,700	\$362,173
Preferred stock dividends	\$1,201	\$1,734	\$3,464
GAAP net income attributable to SLM Corporation common stock	\$640,006	\$430,966	\$358,709
djustments:			
Net impact of derivative accounting <sup>(15)</sup>	\$10,863	\$11,447	(\$42,312)
Net tax expense (benefit)(22)	\$2,627	\$2,795	(\$10,330)
Total "Core Earnings" adjustments to GAAP	\$8,236	\$8,652	(\$31,982)
"Core Earnings" attributable to SLM Corporation common stock	\$648,242	\$439,618	\$326,727
GAAP diluted earnings per common share	\$1.75	\$1.13	\$0.87
Derivative adjustments, net of tax	\$0.02	\$0.02	(80.0)
"Core Earnings" diluted earnings per common share	<u>\$1.77</u>	\$1.15	\$0.79

#### Footnotes

- 1. J.D. Power 2019 Certified Customer Service Program recognition is based on successful completion of an evaluation and exceeding a customer satisfaction benchmark through a survey of recent servicing interactions. For more

- 3.D. Power 2019 Certified Customer Service Program recognition is based on successful completion of an evaluation and exceeding a customer satisfaction benchmark through a survey of recent servicing interactions. For more information, visit wow,information, visit wow,information, visit wow,information control control

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- Represents the higher credit score of the costigner or the borrower.

  Source: Salle Meas sponsored research among repayment borrowers under age 35. December 2018 and March 2019; all data except the % who completed their program is based on borrowers who have earned at least a Bachelor's degree.

  The Company's expectation and ability to pay a quarterly cash dividend on its common stock in the future will be under the company's experition of the Company's servings, financial condition and requirements, business conditions, capital allocation determinations, and other factors, risks and uncertainties.

  The company's expectation and ability to pay a quarterly cash dividend on its common stock in the future will be subject to the determination of the Company's servings, financial condition and requirements, business conditions, capital allocation determinations, and discretion of, the Company's Board of Directors, and any determination by the Board will be based on an evaluation of the Company's servings, financial condition and requirements, business conditions, capital allocation determinations, and discretion of the Company's Board of Directors, and any determination by the Board will be based on a variety of assumptions concerning lean repayment behavior. Actual prepayment rate may vary significantly from estimates.

  The information on this page constitutes forward-looking statements.

  The information on this page constitutes forward-looking statements.

  The difference between "Core Earnings" and Core Earnings" because it is one of several measures management uses to evaluate management performance and allocate corporate resources. "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on devnatives that do not qualify for hetipe accounting treatment under GAAP, but include unrent period accruals on the devnature intruments. Under GAAP, for the Earnings' exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on devnatives that do

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